

Hanover Township Food Pantry FAQ'S

Do I need to live in Hanover Township to use the Food Pantry?

Yes, users of the pantry must reside in Hanover Township. Completed pantry applications will be verified for residency. Non-residents will be provided with contact information for a pantry that can serve their needs.

Where is the Food Pantry?

The Hanover Township Food Pantry is located at 7431 Astor Avenue, Hanover Park.

What information is required to use the pantry?

Residents must complete the application found [here](#) and provide a current ID listing with an address. Residents must also provide a current utility bill or piece of mail displaying the resident's name and address.

If more than one family resides in the home, does everyone receive a pantry card?

No, only one card is issued per address. All persons living in the household should be listed on the application.

What are your pantry hours?

The Township Food Pantry is open:

Mondays: 9:30AM – 3:00PM

Tuesdays: 9:30AM – 6PM

Wednesdays: 9:30AM – 3:00PM

Thursdays: 9:30AM – 3:00PM

Fridays: 9:30AM – 3:00PM

Saturdays: 9:00AM – 11:30AM

How often can I use the pantry?

Residents may visit the pantry once per week.

What type of items do you have in your pantry?

The pantry has milk, eggs, other dairy items, fresh fruits and vegetables, bread, bakery items, canned fruits and vegetables, soups, meats and other canned items, spaghetti sauce, cereal, pancake mix and syrup, coffee, oil, macaroni and cheese, pasta, rice and other many items. The pantry also stocks paper products such as toilet paper, paper towels and personal hygiene products like toothpaste, hand soap, sanitizer, dish soap and mouthwash.

Does the food pantry have food for residents with special dietary needs?

Much of the pantry's food and fresh items meet special dietary requirements. The Township strives to provide gluten-free, low sodium and plant based items to residents with special dietary needs.

How does the Township secure food and other pantry items?

Hanover Township Food Pantry purchases food through the Northern Illinois Food Bank and as a direct connect partner receive food rescue items from Jewel Food Stores. Food Pantry items are purchased off shopping lists while supplies last. Milk, eggs, sliced bread and personal care items are also purchased from local grocers and dollar stores. Food and personal care items donations are also accepted. No tax dollars are used to purchase supplies for the Food Pantry.

Do you have to be a certain age to shop in the pantry?

Residents must be at least 18 years or older to use the pantry.

Can I bring my minor children to the food pantry?

Yes, minor children are allowed to shop with an adult in the Food Pantry.

Can someone else shop for me if I am not able?

Yes, provided the individual is listed on the card holder's pantry application. Registered pantry users may also call the Food Pantry in advance to indicate who will be shopping or picking up orders. Individuals designated to shop for a registered pantry user will need to show the original user's pantry ID card at the time of pick up.

When can I sign in to use the pantry?

Sign-in to shop in the Food Pantry begins 30 minutes before opening. Residents must come into the Food Pantry to add their name and telephone number to the list. An estimated appointment time will be scheduled when residents are able to come back and shop. Residents must wait in their vehicle or outside and will be contacted when they are able to shop.

Can I give you my shopping list over the phone?

No, but residents may complete an online shopping list [here](#). Once orders are submitted, Food Pantry personnel will contact the resident to schedule a time for curbside pick-up.