



HANOVER TOWNSHIP Mental Health Board

RESOURCE GUIDE



2017 EDITION

A complete resource guide for residents to identify and utilize the human services available in Hanover Township.



HANOVER TOWNSHIP Mental Health Board

Kathy Biesiadecki
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Member



Dear Resident,

The Hanover Township Mental Health Board is pleased to distribute the second edition of our Resource Guide. The mission of the Mental Health Board is to ensure that service in the area of mental health, including developmental disabilities, addictions and substance abuse, are available to all residents of Hanover Township. The Mental Health Board provides funds to over 30 local agencies who collectively serve over 4,000 Township residents each year. Funded agencies provide a variety of programming in the areas of mental health, developmental disabilities and substance abuse intervention. In addition, the Mental Health Board funds outreach and prevention programs.

This guide was created to provide our community with information on available resources and facilitate access to programs and services. The resources included in the guide contain mental health, developmental disabilities and substance abuse services, in addition to advocacy services, legal assistance, basic needs and more.

This second edition includes updated information and resources to further assist the residents of Hanover Township. Please feel free to contact us at (630) 837-0301 or mhb@hanover-township.org with any questions.

The Mental Health Board looks forward to continuing to serve the residents of Hanover Township.

Sincerely,

Kathy Biesiadecki
Chair

Kristin Vana
Manager



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Disclaimer: This guide has been compiled based on information provided by various resources. Although information has been checked and researched, it is possible that some information is missing or incorrect. Changes to programs or services may occur after the date of publication.

A listing in this guide does not guarantee that services will be provided; does not imply any type of contract with, referral to, or recommendation for any provider or agency listed within this guide; and is to be used solely for informational purposes. If your agency does appear in the guide and information needs to be updated, please email mhb@hanover-township.org or call the Mental Health Board offices at (630) 837-0301.

**Please note agencies marked with an asterisk are currently receiving annual funding from the Hanover Township Mental Health Board.*

Hanover Township Community Resource Center

1535 Burgundy Parkway, Streamwood, IL 60107 • (630) 837-6445

Hours: Monday–Thursday 8:30am – 9:00pm; Friday 8:30am – 4:30pm; Saturday 9:00am – 3:00pm

In an effort to make services accessible to Township residents, the Hanover Township Mental Health Board manages the Community Resource Center. The Resource Center is the home of 6 satellite offices for the following agencies:



- Association for Individual Development: see page 7.
- Ecker Center for Mental Health: see page 12.
- Family Services Association of the Greater Elgin Area: see page 12.
- Renz Addiction Counseling Center: see page 6.
- Safe From the Start Coalition of Children’s Advocacy Center of Northwest Cook County: see page 8.
- The Community Crisis Center: see page 9.

Hanover Township Mission Statement

Our mission is to continuously improve the quality of life of Hanover Township residents by providing a unique array of quality, cost effective, community-based services acting as a dynamic organization that delivers services in a responsible and respectful manner.

Hanover Township Departments www.hanover-township.org

Administrative Services

Hanover Township Administration Building
250 S. IL Route 59, Bartlett, IL 60103
(630) 837-0301

Administration provides passport services, free notary services, temporary handicap placards, unincorporated county vehicle stickers, as well as hunting and fishing licenses. To inquire about services, please call (630) 837-0301.

Assessor’s Office

Hanover Township Administration Building
250 S. IL Route 59, Bartlett, IL 60103
(630) 837-0301

Services include homeowner tax exemptions and refunds and assessment appeal assistance. The Township Assessor’s office is a liaison to the Cook County Assessor’s office. For more information, please call (630) 837-0301.

Clerk’s Office

Hanover Township Administration Building
250 S. IL Route 59, Bartlett, IL 60103
(630) 837-0301

The Township Clerk’s office is responsible for keeping all Township records, acts as the Freedom of Information Act (FOIA) Officer and assists residents with voter registration and election services. To make an appointment with the Clerk, please call (630) 837-0301.

Office of Community Health

Hanover Township Senior Center
240 S. IL Route 59, Bartlett, IL 60103
(630) 483-5665

Services include health education and medication review, cholesterol testing, basic assessments, lab drawing with a doctor’s order, ProTimes,

Hemoglobin A1C, TB tests, tetanus shots, CPR training, home visits and agency/physician referrals as appropriate. In addition, the nurses are available by appointment to assist residents in navigating the Health Insurance Marketplace. Clinics are also offered within the community. To inquire about services, clinics or make an appointment, please call (630) 483-5665.

Emergency Services

Hanover Township Administration Building
250 S. IL Route 59, Bartlett, IL 60103
(630) 837-0301

Emergency Services provides a properly equipped, trained and ready unit to assist Hanover Township residents and the public safety agencies that serve them. Services include traffic control, disaster response, severe weather monitoring, emergency preparedness education and more. For more information about Emergency Services and/or about becoming a volunteer, please contact (630) 837-0301.

Highway Department

250 S. IL Route 59, Bartlett, IL 60103
(630) 837-0960

Services include maintaining unincorporated roads and bridges, seasonal snow and ice removal, in addition to brush pick up in unincorporated areas of Hanover Township.

Senior Services

Hanover Township Senior Center
240 S. IL Route 59, Bartlett, IL 60103
(630) 483-5600

Programming

The Senior Center offers exercise, art and computer classes, medical equipment lending closet, library services, a gift shop, outings and trips. In addition, the Stars and Stripes Café located in Veteran’s Hall

is open Monday–Friday for lunch from 11:00am–1:00pm. Lunch is prepared fresh daily and costs \$4 for individuals 60+, \$6 for individuals under 60.

Social Services

The Social Services division provides information and referrals, benefit screenings, and assistance with filing program applications. Staff are also trained by the Senior Health Insurance Program to provide free, unbiased Medicare counseling and insurance problem solving. Educational classes and support groups are held monthly. Clients are assigned to a specific Social Services Specialist based on their last name. Please contact (630) 483-5660 for more information or to make an appointment.

Transportation

Hanover Township Senior and Disabled Transportation is available for seniors (55 and older) or persons with disabilities (18 and older). The Dial-A-Bus runs Monday–Friday 8:00am – 3:00pm and is available for persons needing to get to a doctor's appointment, shopping and other activities. A donation of \$1 one way, \$2 round trip is suggested. For more information or to schedule your ride, please contact Dispatch at (630) 483-5656.

Community and Veterans Affairs

Hanover Township Izaak Walton Center

899 Jay Street, Elgin, IL 60120
(847) 888-8329

The Veteran Specialist is available to township veterans and their families to assist in understanding and receiving entitled benefits. To inquire about Veteran Services, or any community events happening within the Township, please contact the Office of Community and Veteran's Affairs at (847) 888-8329.

Welfare Services

Astor Avenue Community Center

7431 Astor Avenue, Hanover Park, IL 60133
(630) 540-9085

The Community Center offers appointments with a case manager to assist in applying for financial assistance for low income residents, Energy Assistance Programs and also provides information and referrals for federal, state and regional assistance programs. Please contact the Community Center to schedule an appointment.

Salvation Army Extension Site: Residents from the Villages of Streamwood and Hanover Park can receive emergency financial assistance if they qualify while funds are available. Assistance can be applied to help resolve emergency situations including rent or utilities. For more information contact Welfare Services.

Food Pantry

The Food Pantry is available to Township residents with a valid photo ID and proof of Township residency. Residents may utilize the pantry twice per month. The pantry is open Monday from 1:00pm – 3:00pm, Tuesday from 1:00pm – 6:00pm, Wednesday – Friday from 11:00am – 3:00pm and Saturdays from 9:00am – 11:30. Hours are subject to change. For more information, please contact the Community Center.

Youth and Family Services

Hanover Township Administration Building

250 S. IL Route 59, Bartlett, IL 60103
(630) 483-5799

Outpatient Family Therapy: Families with at least one child (ages 0–19) are eligible for services. Family therapists assist families to find solutions to difficulties identified in an individual family member or

the family as a whole. Referrals for psychiatric evaluation are available when the need is identified. Fees for therapy sessions are charged on a sliding scale basis.

Outreach and Prevention: Provide services, activities and school programming designed to increase positive alternatives for youth. YFS offers educational workshops on topics of interest to parents and teens attending schools throughout Hanover Township. In addition, our Clinical Interventionist and Prevention Specialist work closely with school district U-46 to provide substance abuse prevention and an Alternate to Suspension Program.

Tutoring services: Students in grades 2–12 who reside in Hanover Township are eligible for affordable tutoring on a weekly, one hour basis during the school year. Certified teachers provide small group tutoring and collaborate with the student's referring teacher on a weekly basis. Contact YFS for more information.

Open Gym: A free program for youth ages 5–18, which offers recreation, sports and positive youth development. Activities include homework help, arts and crafts, games, and leadership development. For more information and for the Open Gym schedule, contact YFS.

To inquire about any of the above services, please call (630) 483-5799.

Office of the Mental Health Board

Hanover Township Administration Building

250 S. IL Route 59, Bartlett, IL 60103
(630) 837-0301

The Hanover Township Mental Health Board provides funding to 31 local agencies to offer services in the areas of mental health, developmental disabilities and substance abuse. The Board works with these agencies to develop a comprehensive and coordinated system of delivery and to ensure that Township residents have access to vital services. Although the MHB does not provide direct Mental Health Services, please contact the Mental Health Board Manager, Kristin Vana at (630) 837-0301, for general mental health information or if you are having difficulties accessing services.



Hanover Township Astor Avenue Community Center
Hanover Township Welfare Services and Food Pantry are located at the Hanover Township Astor Avenue Community Center at 7431 Astor Avenue in Hanover Park.

Addiction and Rehabilitation Services

Alexian Brothers Behavioral Health Hospital & Center for Addiction Medicine

1650 Moon Lake Blvd., Hoffman Estates, IL 60169
www.abbbh.org
(800) 432-5005

Alexian Brothers Behavioral Health Hospital and Center for Addiction is a full service facility that specializes in helping children, adolescents, adults, and older adults cope with mental health and/or addiction issues. Treatment is provided through outpatient, day hospital, and acute psychiatric and substance abuse inpatient services. The Center for Addiction Medicine provides inpatient and outpatient substance abuse treatment. Adult services include outpatient detoxification and DUI services. Adolescent services include intensive day or after school programs, school liaison and intervention programs for experimenting teens.

AMITA Health Alexian Brothers Behavioral Health also has a new, residential treatment center in Elk Grove Village, IL. The Foglia Family Foundation Residential Treatment Center specializes in the treatment of anxiety, OCD and addictions, for adults ages 18 and older. For more information, contact fogliaRTC@amitahealth.org.

It's About Change/Sober Living Inc.

995 Bode Road, Elgin, IL 60120
(224) 238-3279

Sober Living is a treatment center that focuses on substance abuse services by providing substance abuse treatment and halfway house services. Sober Living services are based on a sliding scale and accept self payment, Medicare, Medicaid and private health insurance.

***Leyden Family Service & Mental Health Center**

1776 Moon Lake Blvd., Hoffman Estates, IL 60169
(847) 882-4181

Start Here Addiction Rehabilitation & Education – SHARE is a JCAHO accredited, DASA licensed not-for-profit substance abuse detoxification and residential rehabilitation facility located in Hoffman Estates providing a variety of inpatient and outpatient services for male and female adults, 18 years and older. For more information or to schedule an intake appointment, please call (847) 882-4181.

***Renz Addiction Counseling Center**

Two American Way, Elgin, IL 60120
www.renzcenter.org
(847) 742-3545

Renz Center is an outpatient addiction counseling center that provides intensive outpatient therapy, outpatient treatment and early intervention services for adolescents and adults who are faced with consequences and difficulties due to alcohol misuse, other drug use, and/or problem gambling. Specialized women's treatment programming, through the Passage Program is offered to pregnant women, women with dependent children, and other women who have experienced trauma and addiction related issues. Free onsite child care during counseling sessions is provided for our Passage Program clients. Services for those who have a drug and/or alcohol and a mental health condition or co-occurring disorder are provided including Psychiatric services. Renz Center also provides medication

assisted treatment utilizing specific medications that help with cravings and obtaining long term abstinence from alcohol and/or opioids. An Opioid Overdose Prevention Program using Naloxone injections, and SMART Recovery, which is an alternative to 12 step meetings, are offered to anyone in the community, even those who are not currently in treatment. Renz Center provides affordable treatment, utilizes a sliding fee scale, accepts Medicaid, Medicare and Managed Medicaid Care Organization coverage, and is in network with various insurance companies. No one is denied services for an inability to pay for services and comprehensive clinical assessments are free.

Rosecrance Naperville Office

2135 City Gate Lane, Suite 300, Naperville, IL 60563
www.rosecrance.org
(815) 391-1000

Rosecrance's Naperville Office offers assessments for all ages, a prevention and early intervention program (PEI) for teens seeking substance abuse treatment and a parent support group. Services are provided by appointment only. Please call (815) 391-1000 for more information or to schedule an appointment. (Urine drug screens are offered at an additional cost.) Contact (815) 391-1000 for more information.

Advocacy (Information and Referral)

American Cancer Society

100 Tri-State International, Suite 125 Lincolnshire, IL 60069
www.cancer.org
(847) 317-0025

Cancer Information Specialists can be reached 24 hours a day, every day of the year at (800) 227-2345.

***Catholic Charities Northwest Senior Services**

1801 W. Central Road, Arlington Heights, IL 60005
www.catholiccharities.net/ccnw
(847) 253-5500

Catholic Charities provides supportive services to older adults and their caregivers to assist them in maintaining their independence in the community for as long as possible. Services include: Aging and Disability Resource Network (ADRN – Information & Assistance, Options Counseling, Senior Health Assistance Program (SHAP), Senior Health Insurance Program (SHIP); Comprehensive Care Coordination/Case Management; Chore Housekeeping; Community Care Program (Homemaker, Adult Day Services, Emergency Home Response System); Caregiver Resource Support; Choices for Care nursing home pre-admission screening; Adult Protective Services investigations and interventions for seniors and adults, ages 18-59, with disabilities. For more information contact the intake department. *For non-senior services, contact the Des Plaines office at (847) 376-2100.

***Centro de Informacion**

28 N. Grove Avenue, Suite 200, Elgin, IL 60120
www.centrodeinformacion.org
(847) 695-9050

Centro de Informacion assists low income Hispanic population by providing bilingual advocacy, immigration and naturalization services, community education, public benefits, and youth programs. They also provide community resources in the areas of housing, employment, mental health, financial, consumer, and legal issues,

information/resource fairs, etc. Contact for more information.
Hanover Park office: (630) 550-5131.

***Epilepsy Foundation of Greater Chicago**

17 N. State Street, Suite 650, Chicago, IL 60602
www.epilepsy-chicago.org
(630) 289-5577

The Epilepsy Foundation provides free information and referrals, case management, access to low cost clinical care to individuals with a diagnosis of epilepsy, in addition to educational sessions for professionals and consumers. To inquire about services, please call (630) 289-5577 for intake evaluation.

Illinois Department of Human Services

700 South State Street, Elgin, IL 60123
www.dhs.state.il.us
(847) 931-2700

Programs, services and information are available to help individuals and families meet basic needs, cope with illness, emergencies and other challenges. Services include Supplemental Nutrition Assistance Program (SNAP), Medical Programs, Temporary Assistance for Needy Families (TANF), Women, Infants and Children (WIC). For more information and office locations, please call (800) 843-6154 or visit the DHS website.

Mental Health America of Illinois

70 E. Lake Street, Suite 900, Chicago, IL 60601
www.mhai.org
(312) 368-9070

The Mental Health America of Illinois promotes mental health, prevention of mental illness and improvement of care and treatment for persons suffering from mental and emotional disorders. Programs include extensive outreach, prevention and education to prevent suicide, screening for depression, educating children and adults about mental illness and mental health. MHAI provides consultation and training for parents, professional, students and the public. Information and Resource program assists consumers in their search for an array of programs/services. Some programs have nominal fees. Contact for additional information.

Northwest Compass, Inc.

1300 W. Northwest Highway,
Mt. Prospect, IL 60056
www.northwestcompass.org
(847) 392-2344

Serving as the Northwest Cook County Coordinated Entry Lead Agency/Walk-n Center, Northwest Compass provides in-person comprehensive intake and referrals for clients experiencing homelessness or housing crisis. Our services include housing counseling and stabilization, Food Connection, HYPE: Helping Youth on the Path to Empowerment, Legacy Corps, and Empowerment Services including Career Coaching, Money Management, and limited Legal Assistance. The Giving Back Program is a certified Service Enterprise volunteer program including R.S.V.P. and clinical supervision for BSW/MSW and Administrative Interns. To inquire about services, please call (847) 392-2344.

Developmental Disability Programs and Services

***Association for Individual Development**

1135 Bowes Road, Elgin, IL 60123
www.the-association.org
(847) 931-6200

The Association for Individual Development offers services to individuals with developmental, physical and/or mental disabilities, those who have suffered a trauma and those at risk. Services that promote the highest level of independence and community immersion include: audiology; autism programs; respite care; permanent housing; in-home support; developmental and vocational training; job placement and on-the-job coaching services; crisis intervention; victim services; mental health treatment; behavioral intervention; health and wellness; community education; and advocacy. Medicare, Medicaid and private insurance are accepted. For more information on the availability of these programs please contact the Elgin office at (630) 931-6200.



Hanover Township Naomi Walters-Lenoci Reserve - Recently renovated, the Naomi Walters-Lenoci Reserve is located in Streamwood.

Center for Enriched Living

280 Saunders Road, Riverwoods, IL 60015
www.CenterForEnrichedLiving.org
(847) 948-7001

The Center for Enriched Living (CEL) exists to enhance and enrich the lives of people with intellectual and developmental disabilities – from youth through adulthood. CEL's programs provide social, recreational, educational and employment opportunities for our members in our Universally Designed building in Riverwoods and in late 2017, a second location in the Palatine/Schaumburg/Hoffman Estates area.

CEL's REACH Adult Day Program offers meaningful experiences and new opportunities to build valuable life skills while having fun and making friends. CEL believes in a strong connection to community where members are introduced to new interests and activities, then empowered to make their own decisions. Learn more about our expansion at www.CenterForEnrichedLiving.org/expansion!

*Clearbrook

1835 W. Central Road, Arlington Heights, IL 60005
www.clearbrook.org
(847) 870-7711

Clearbrook services children with developmental delays and adults with intellectual/developmental disabilities. Programs include early intervention with family coordination, respite services, residential services, day services including autism programs, and community employment services. Children and adults must meet program eligibility. Private pay is available. For more information or to inquire about services, please contact (847) 385-5328.

*DayOne PACT

1551 E. Fabyan Parkway, Geneva, IL 60134
www.dayonenetwork.org
(630) 879-2795

DayOne PACT provides service coordination and advocacy services to children and adults with developmental delays and/or disabilities of all ages. They will help connect clients and their families to needed services. These services will provide support to individuals of school age and their families needing additional in-home supports, students leaving the special education system, individuals seeking residential placement and/or individuals who have special needs that have not or cannot be met by their current service providers, and persons needing guardianship or Special Needs Trust administration. For more information about programming, contact (630) 879-2795.

*Easter Seals DuPage and Fox Valley Region

830 S. Addison Avenue, Villa Park, IL 60181
www.eastersealsdvr.org
(630) 620-4433

Easter Seals is a pediatric outpatient rehabilitation center serving infants, children and young adults with developmental delays and disabilities with locations in Elgin, Villa Park and Naperville. Programs include physical, occupational, speech/language and nutrition therapies, evaluations, audiology, social services, community outreach programs, and specialty clinics. Specialty clinics include medical and autism diagnosis, feeding, positioning & mobility, vision, orthopedics, respiratory and neonatology development. Family Support Services are also available. Easter Seals accepts many private insurances, offers a sliding fee scale, and Medicaid. For questions or to schedule an appointment, contact Kim Garcia at (847) 742-3264.



Hanover Township Mobile Food Pantry - Players from the Schaumburg Boomers assisting Township residents at a Mobile Food Pantry event at the William Tiknis Campus in Bartlett.

*Little City Foundation

1760 W. Algonquin Road Palatine, IL 60067
www.littlecity.org
(847) 358-5510

Little City Foundation services include a wide variety of programming for youth and adults including: residential services, a therapeutic day school, foster care and adoption, home-based supports, in-home respite care, employment training and placement, health and wellness, art and horticulture programs. Contact Little City for more specific program information at (847) 358-5510.

Domestic Violence and Sexual Assault Services

*Children's Advocacy Center of North and Northwest Cook County

604 Illinois Blvd., Hoffman Estates, IL 60169
www.cachelps.org
(847) 885-0100

Coordination, Advocacy and Sensitive Interviewing Program (CASI): Provides crisis intervention, assessment, court advocacy and support services for child victims of sexual abuse, severe physical abuse or other violent crimes. For more information or to schedule an appointment, call (847) 885-0100.

Family Support Services: In coordination with the CASI program, provides specialized trauma-focused counseling and follow up services for child survivors of sexual and/or physical abuse and their non-offending family members. Individual, family and group counseling services are available at no charge. For more information or to schedule an appointment, call (847) 885-0100.

Safe From the Start: Provides therapeutic intervention services for children, ages 0-5 that have been exposed to violence, and their families. Individual, group and family therapy offered, in addition to parent education seminars and case management. For more information contact Carrie Estrada, Program Coordinator at (630) 540-0549.

*Community Crisis Center

P.O. Box 1390, Elgin, IL 60120
www.communitycrisiscenter.org
(847) 742-4088

The Community Crisis Center provides emergency shelter for women and children dealing with domestic violence and sexual assault, abuser intervention services, and case management for individuals and families in crisis. Services include 24 hour crisis hotline, information and referral, counseling, legal advocacy and community education. Crisis line: (847) 697-2380.

Family Shelter Service

605 E. Roosevelt Road, Wheaton, IL 60187
www.familyshelterservice.org
(630) 469-5650

The Family Shelter provides services to victims of domestic violence, including in person and group counseling, legal advocacy and community education services. Emergency shelter is available to abused women and their dependent children, boys up to age 13. Programs are offered to teens who have witnessed or experienced violence in the home. For more information, please call (630) 469-5650.

*Northwest Center Against Sexual Assault

415 W. Golf Road, Suite 47, Arlington Heights, IL 60005
www.nwcasa.org
(847) 806-6526

The Northwest Center Against Sexual Assault services include medical and legal advocacy 24 hours a day, 7 days a week, crisis intervention via crisis hotline (888) 802-8890 or in person wherever appropriate, counseling services for survivors and significant others of all ages and genders regardless of when the assault or abuse occurred and includes individual, couples, family and/or group therapy. Prevention and education programs are offered to help raise awareness of sexual violence. For more information, contact NWCASA at (847) 806-6526.

*Shelter, Inc.

1616 N. Arlington Heights Road, Arlington Heights, IL 60004
www.shelter-inc.org
(847)255-8060

The Shelter, Inc. is an emergency group home for children and adolescents living in the Northwest Suburbs. The homes provide time away from home for families experiencing parent-child conflicts, in addition to adolescents running away from home situations involving abuse, mental illness, substance abuse and/or domestic violence. Intake process can be completed by social service agencies, police, school/medical staff, adolescent themselves, and/or parents. Contact for more information.

*WINGS

P.O. Box 95615, Palatine, IL 60095
www.wingsprogram.com
(847) 221-5680

WINGS provides individualized services and shelter to homeless and abused adults and their children. Their continuum of housing includes a domestic violence emergency shelter, shared living homes, transitional apartments, permanent supportive living apartments and low-income rental units. WINGS also provides community-based services including safety planning and counseling to victims of domestic violence who do not require housing.

Education and Employment

Education and Work Center

6704 Barrington Road, Hanover Park, IL 60133
www.elgin.edu/hanoverpark
(630) 634-7400

The Education and Work Center provides FREE adult education classes including English as a Second Language (ESL) and High School Equivalency (HSE - formerly known as GED) preparation classes to eligible Illinois residents ages 16 and older who are not enrolled in high school. An onsite Illinois workNet® Center provides free employment services including job search assistance, resume help, computer tutoring, use of computers/printer/fax, and access to training and intensive career advising to qualifying clients. Illinois workNet® Center direct line: (630) 634-7412.

Elgin Community College, Adult Education

410 Renner Drive, Elgin, IL 60123 Building K
www.elgin.edu/adulteducation
(847) 214-6901

The Adult/Continuing Education division offers FREE adult basic education classes including English as a Second Language (ESL), Citizenship, and High School Equivalency (HSE - formerly known as GED) preparation to eligible Illinois residents ages 16 and older who are not enrolled in high school.

Food Pantries

All People's Interfaith Food Pantry

256 E. Chicago Street, Elgin, IL 60120
(847) 741-2329

*Clients must be a resident of Elgin or South Elgin. A photo ID and referral from Community Crisis Center or Public Aid is required.

Bartlett Baptist Church Food Pantry

1500 W. Stearns Road, Bartlett, IL 60103
(630) 830-9888

*Clients must bring a photo ID and most recent tax return as proof of income. Food is provided once per month.

Centro de Informacion

28 N. Grove Street, Elgin, IL 60123
www.centrodeinformacion.org
(847) 695-9050

*Clients must bring a photo ID. Food is provided once per month.

Hands of Hope Food Pantry

5700 Bartels Road, Hanover Park, IL 60133
www.evangelchurch.cc/ministries/hands-hope
(630) 671-1570

*Clients must bring a photo ID or utility bill for proof of residency.

Hanover Township Food Pantry

7431 Astor Avenue, Hanover Park, IL 60133
www.hanover-township.org
(630) 540-9085

*Clients must be Hanover Township residents with proof of residency. They may come every 15 days.

Willow Creek Care Center and Pantry

67 E. Algonquin Road, South Barrington, IL 60010
www.willowcreekcarecenter.org
(224) 512-2600

*Clients must bring a photo ID and have proof of residency. Please call for more specific information.

Healthcare Clinics

Greater Elgin Family Care Center (multiple locations)

Slade Health Center

901 Center Street, Elgin, IL 60120
www.gefcc.org
(847) 608-1344

Services include adult and pediatric primary care, adult medicine, free pregnancy tests, full service lab, pediatric medicine, acute sick care and work physicals. Some insurances accepted. Call (847) 608-1344 to make an appointment or to inquire about services.

Lake Health Center

1515 E. Lake Street, Hanover Park, IL 60133
(630) 313-5300

Services include adult and pediatric medicine, well-woman exams, free pregnancy tests, full services laboratory, physicals and immunizations, chronic disease management, preventive exams, health benefits enrollment. Walk-ins are welcome. Uninsured, Medicaid, Medicare, and PPO plans are accepted.

Streamwood Community Health Center

135 E. Irving Park Road, Streamwood, IL 60107
(630) 313-5300

Adult medicine, Pediatrics and Obstetrics services are offered, including prenatal care, well-woman exams, free pregnancy tests, ultrasounds, well-child exams, full service laboratory, physicals and immunizations, chronic disease management, preventive exams and health benefits enrollment. Walk-ins are welcome. Uninsured, Medicaid, Medicare, and PPO plans are accepted.

Hanover Township Office of Community Health

240 S. IL Route 59, Bartlett, IL 60103
(630) 483-5665

See page 4.

KidCare Medical (multiple locations)

373 Summit Street, Suites 100, 103, 104, Elgin, IL 60120
www.kidcaremedical.com
(847) 531-8430

6620 N. Barrington Road, Hanover Park, IL 60133
(630) 830-5926

Services include well-child care, school and sports physicals, immunizations, hearing tests, vision tests and fluoride varnishing to prevent dental cavities and assistance applying for All Kids. Women's Healthcare and child psychiatry is also available in some locations. Please call for additional service information and service locations.

Kid Care Medical also offers a Children's Immunization Clinic at the Hanover Township Office of Community Health on the 2nd Thursday of the month from 4:00pm – 7:00pm. Walk ins are welcome, but appointments preferred. Call Irma at (630) 599-5480 for more information.



The Hanover Township Izaak Walton Center & Reserve at 899 Jay Street in Elgin provides satellite programs and services to the community.

***Open Door Health Center**

1665 Larkin Avenue, Elgin, IL 60120
www.odhcil.org
(847) 695-1093

Open Door is a regional, patient-centered health care organization that provides services including education, prevention, diagnosis and treatment services to those who have or are at risk for sexually transmitted infections, including HIV/AIDS, in addition to the greater LGBTQ community. Primary medical care, HIV specialty care, HIV case management, behavioral health and substance use, and HIV oral health services are available. For information on fees, please call (847) 695-1093.

VNA Health Center (multiple locations)

801 Villa Street, Elgin, IL 60120
620 Wing Street, Elgin, IL 60123
www.vnahealth.com
(847) 717-6455

Services include pediatric medicine, family medicine, labs, obstetrics/gynecology, women's health, mental health and case management. Please call (847) 717-6455 to inquire about the location and availability of specific services and fees.

Well Child Center

620 Wing Street, Elgin, IL 60123
www.wellchildcenter.org
(847) 741-7370

Services include childhood nutrition education, counseling and vouchers for assistance in obtaining healthy food through the federal WIC (Women, Infants and Children) program, pediatric dental services (children up to 17) and referrals for other health and social services. For more information, please call (847) 741-7370.

Dental Clinics

CDS Foundation Dental Clinic

416 E. Roosevelt Road, Suite 102, Wheaton, IL 60187
www.cds.org
(630) 260-8530

Services provided include free basic dental care including cleanings, extractions and fillings. Patients must have proof of income that falls below 200% of the poverty level and reside in Cook, Lake or DuPage counties. Please call to inquire about services and availability.

Dentistry From the Heart

www.dentistryfromtheheart.org
(727) 849-2002

Dentistry From the Heart is a worldwide nonprofit organization to assist communities in accessing free dental services. Dentists and hygienists donate time and resources to host dental events. Visit the website and click “events” to find the next free dental event near you!

Greater Elgin Family Care Center Dental Clinic

450 Dundee Avenue Elgin, IL 60120
(847) 608-1344

Services include oral exams, fillings, space maintainers, crowns, fluoride treatment and cleanings. To make an appointment, call (847) 608-1344. GEFCC offers same day and next day appointments.

Hanover Township Office of Community Health

Dental Access Network
240 S. IL Route 59, Bartlett, IL 60103
(630) 483-5665

The Dental Access Network is a referral based program for Hanover Township residents needing low cost dental services. To qualify, the person must be a Hanover Township resident, be age 20 or older, have no dental insurance and meet the income qualifications of 200% of the federal poverty level or lower. Residents eligible for the Dental Access Network program are then referred to local participating dentists who provide dental services at reduced rates. To sign up for the program, residents must contact the Hanover Township Office of Community Health to schedule an appointment at (630) 483-5665.

Midwestern University Dental School

3450 Lacey Road, Downers Grove, IL 60515
www.mwuclinics.com
(630) 743-4500

Dental students work under the supervision of licensed dental faculty and provide comprehensive dental services including radiography, dental hygiene, fillings, extractions, crowns, bridges, dentures and oral surgery. Please call to make an appointment and to inquire about discounted pricing. Dental insurance is also accepted.

Willowcreek Dental Clinic

67 E. Algonquin Road, South Barrington, IL 60010
www.willowcreekcarecenter.org
(224) 512-2600

Services include oral exams, x-rays, cleaning, fillings and extractions. Clients must meet with a Care team counselor prior to dental visit.

Please call (224) 512-2600 to inquire about additional services and to make an appointment.

Legal Assistance Services

*Administer Justice

1750 Grandstand Place #15, Elgin, IL 60123
www.administerjustice.org
(847) 844-1100

Administer Justice provides free legal assistance and other services to low-income individuals (250% of the federal poverty level). Services include civil legal matters, tax controversy resolution, financial counseling, conflict coaching, and legal workshops. For more information visit online www.administerjustice.org, or for an appointment, call (847) 844-1100.

Chicago Legal Clinic

2938 E. 91st Street, Chicago, IL 60617
www.clclaw.org
(773) 731-1762

The Legal Clinic provides consultation and legal services for orders of protection, divorce, custody issues, disability, guardianship, immigration and other civil matters. Program fees are on a sliding scale. To inquire about services, call (773) 731-1762.

Illinois Legal Aid Online

17 N. State Street, Chicago, IL 60602
www.illinoislegalaidonline.org
(312) 977-9047

This online tool allows users to find information regarding legal rights and responsibilities on numerous topics and explanations on how to handle common legal problems. It also provides links to other legal centers that offer assistance.

Legal Assistance Foundation of Chicago

120 S. LaSalle Street, Suite 900, Chicago, IL 60603
www.lafchicago.org
(312) 341-1070

Legal Assistance Foundation provides limited legal services for child support, evictions, custody, divorce, applications for Social Security or SSI. Eligible clients are below 150% of the federal poverty level. To inquire about services, visit the LAF website or call (312) 341-1070.

Mental Health Services

*Alexian Brothers Center for Mental Health

3436 Kennicott Avenue, Arlington Heights, IL 60004
www.alexiancenter.org
(847) 952-7460

Services include individual, group and family counseling, psychiatry, day programming, vocational and educational assistance, supportive residential programs, partial hospitalization and intensive outpatient programming. The center serves ages 5 and up and accepts Medicaid, Medicare, most private insurance and self pay on sliding fee scale. To inquire about services, either call directly or submit an inquiry through website.

***Ecker Center for Mental Health**

1845 Grandstand Place, Elgin, IL 60123

www.eckercenter.org

(847) 695-0484

Services include psychiatry, counseling, therapy, case management, rehabilitation, supervised and supportive residential programs, 24 hour psychiatric emergency and crisis residential programs. To inquire about services, contact the intake specialist at (847) 695-0484 ext 1898. Ecker Center is accredited by the Joint Commission.

***Family Service Association of the Greater Elgin Area**

1140 N. McLean Blvd., Elgin, IL 60123

www.fsaelgin.org

(847) 695-3680

FSA offers a full array of services including treatment planning, individual and family therapy, case management, community support and psychiatric evaluation with medication monitoring when indicated. FSA accepts Medicaid and most Managed Medicaid plans, Blue Cross Blue Shield PPO, and a sliding scale is available. To inquire about services, please contact the Intake Coordinator at (847) 695-3680.

***Hanover Township Senior Services**

C-HOPE (Communities Helping Others Persevere Everyday)

240 S. IL Route 59 Bartlett, IL 60103

(630) 483-5660

C-HOPE is a comprehensive mental health program available at no charge for eligible residents. A therapist is available on site two days per week for individual counseling services. Access to a psychiatrist is also available for psychiatric evaluations and medication management. Clients must reside in Hanover Township and be over the age of 55. For more information or to schedule a screening appointment, please contact (630) 483-5660.

***Hanover Township Youth and Family Services**

Hanover Township Administration Building

250 S. IL Route 59, Bartlett, IL 60103

(630) 483-5799

Outpatient family therapy is available for families who reside in Hanover Township and have at least one child between the ages of 0-19. Family therapists assist families to find solutions for difficulties identified. The fee for treatment sessions is charged on a sliding scale basis. For more information or to make an appointment, please contact (630) 483-5799.

Kairos Family Center

First Presbyterian Church

240 Standish Street, Elgin, IL 60123

www.kairosfamilycounseling.com

(847) 742-5717

Services include counseling for non violent situations with a systems approach for individual, marital and family issues. Children services are also offered for childhood anxiety and depression. Most insurances are accepted, except Medicaid. A sliding fee scale is available for those who qualify. To inquire about services and make an appointment, contact the intake extension at (847) 742-5717.

***Kenneth Young Center**

1001 Rohwling Road, Elk Grove Village, IL 60007

www.kennethyoung.org

(847) 524-8800

Services include counseling, assessment and stabilization for adults/children in psychiatric crisis, treatment and recovery services, therapy, education, employment services. Contact (847) 524-8800 to inquire about additional services.

Mental Health America of Illinois

70 E. Lake Street, Suite 900, Chicago, IL 60601

www.mhai.org

(312) 368-9070

The Mental Health America of Illinois promotes mental health, prevention of mental illness and improvement of care and treatment for persons suffering from mental and emotional disorders. Programs include extensive outreach, prevention and education to prevent suicide, screening for depression, educating children and adults about mental illness and mental health. MHAI provides consultation and training for parents, professional, students and the public. Information and Resource program assists consumers in their search for an array of programs/services. Some programs have nominal fees. Contact (312) 368-9070 for additional information.

National Alliance of Mental Health (NAMI)

NAMI Schaumburg Area

www.namiesgch.org

(630) 363-1846

Support groups and courses are designed for individuals living with a mental illness, as well as the family members and caregivers of individuals with a mental illness. NAMI works to support, educate and advocate for individuals with mental illnesses and their families. Contact for more information on the regarding local NAMI Schaumburg services.

Streamwood Behavior Health Center

1400 E. Irving Park Road, Streamwood, IL 60107

www.streamwoodhospital.com

(630) 837-9000

Services include inpatient hospitalization, partial hospitalization day treatment, outpatient assessment and treatment and therapeutic day school programs. Mental health services for children, adolescents and young adults are provided. To inquire about services, contact the Assessment and Referral Department at (630) 837-9000.

Emergency Shelters

***Community Crisis Center**

P.O. Box 1390, Elgin, IL 60120

www.communitycrisiscenter.org

(847) 255-8060

See page 9.

Family Shelter Service

605 E. Roosevelt Road, Wheaton, IL 60187

www.familyshelterservice.org

(630) 469-5650

See page 9.

***Journeys: The Road Home**

1140 East Northwest Hwy., Palatine, IL 60074
www.journeystheroadhome.org
(847) 963-9123

Journeys provides support services to PADS shelters in the area and refers clients to the HOPE Center in Palatine for clinical resources such as case management, mental health and substance abuse counseling, vocational training, housing assistance and referrals for other needs. Supportive services are also available such as lockers, laundry, showers, weekly healthcare visits, transportation vouchers, clothing closet. Services are provided at no cost. To inquire about services, contact the HOPE Center at (847) 963-9163, extension 17.

Midwest Shelter for Homeless Veterans

119 N. West Street, Wheaton, IL 60187
www.helpaveteran.org
(630) 871-8387

Services include transitional living services that include therapy, substance abuse assessment and treatment, job training, employment services, education advising, legal assistance and independent living skills. For admission information, contact a case manager at (630) 871-8387.

***PADS of Elgin**

1730 Berkley Street, Elgin, IL 60123
www.padsfelgin.org
(847) 608-9744

PADS of Elgin, Inc. provides a year-round overnight shelter for homeless persons and families. Shelter is provided between 7:00 pm and 7:00 am Mon-Sunday. Case managers are available for intake, counseling, and referral every evening, and during business hours Mon-Friday. Daily meals are served on site. A locked storage area for medications is available as are showers and washer/dryers for guest use. The Shelter is staffed with trained site coordinators, case managers and volunteers who are available to assist guests with basic needs and to connect them with additional services. Transportation: Pace buses deliver persons to nearby bus stops in the morning after check-out. A staff-driven van is available to drive guests to the downtown area at 7:00 am.

***Shelter, Inc.**

1616 N. Arlington Heights Road, Arlington Heights, IL 60004
www.shelter-inc.org
(847) 255-8060

See page 9.

***WINGS**

P.O. Box 95615, Palatine, IL 60095
www.wingsprogram.com
(847) 221-5680

See page 9.

Transportation Services

Hanover Township Senior Services Dial-A-Bus

240 S. IL Route 59, Bartlett, IL 60103
www.hanover-township.org
(630) 483-5656

See page 5.

***TIDE "Ticket to Ride" Program**

250 S. IL Route 59, Bartlett, IL 60103
www.hanover-township.org/mhb
(630) 837-0301

The TIDE program is a taxi voucher program offered by the Hanover Township Mental Health Board that offers rides to or from work or job training. Vouchers are available to Hanover Township residents, 16 years or older, who have a physical, cognitive or developmental condition. TIDE provides transportation to work sites up to 10 miles outside of Hanover Township boundary lines. The cost of the voucher is determined after the application is processed. For more information, or to apply, please contact the Hanover Township Mental Health Board Manager at (630) 837-0301.



Hanover Township Runzel Reserve - Enjoy the relaxing atmosphere in Runzel Reserve located at the main Township Campus in Bartlett.

*Hanover Township Supported Employment Transportation Program

250 S. IL Route 59, Bartlett, IL 60103
(630) 837-0301

The Hanover Township Mental Health Board offers transportation to residents of Hanover Township, 16 years of age and older, who have a developmental disability or diagnosed mental illness and are enrolled in a day program/training located in Hanover Township or within 7 miles of Township boundary lines. For more information or to apply, please contact the Mental Health Board Manager, Kristin Vana at (630) 837-0301.

TRIP Program

240 S. IL Route 59, Bartlett, IL 60103
(630) 483-5656

Township Riders Initiative Program (TRIP) offers transportation for medical purposes for seniors (60 years and older) and persons with disabilities (18 years and older) across Township lines. Services are available to residents of Hanover, Elk Grove, Palatine Schaumburg or Wheeling Townships. The cost is \$5 for each township line crossed. For residents of Hanover Township wishing to participate in the TRIP, contact (630) 483-5656 for more information and to register.



Hanover Township Job Fair hosted at the Township's main campus in Bartlett.

ages 3 to 22, in addition to occupational therapy, speech/language and counseling. They assist learning disabled and developmentally disabled youth and adults become self-sufficient. For more information please contact the main office at (630) 289-4221.

*Hanover Township Youth and Family Services

Hanover Township Administration Building
250 S. IL Route 59, Bartlett, IL 60103
(630) 483-5799

Outpatient Family Therapy: Families with at least one child (ages 0-19) are eligible for services. Family therapists assist families to find solutions to difficulties identified in an individual family member or the family as a whole. Referrals for psychiatric evaluation are available when the need is identified. Fees for therapy sessions are charged on a sliding scale basis.

Outreach and Prevention: Provide services, activities and school programming designed to increase positive alternatives for youth. YFS offers educational workshops on topics of interest to parents and teens attending schools throughout Hanover Township. In addition, our Clinical Interventionist and Prevention Specialist work closely with school district U-46 to provide substance abuse prevention and an Alternate to Suspension Program.

Tutoring services: Students in grades 2-12 who reside in Hanover Township are eligible for affordable tutoring on a weekly, one hour basis during the school year. Certified teachers provide small group tutoring and collaborate with the student's referring teacher on a weekly basis. Contact YFS for more information.

Open Gym: A free program for youth ages 5-18, which offers recreation, sports and positive youth development. Activities include homework help, arts and crafts, games, and leadership development. For more information and for the Open Gym schedule, contact YFS.

To inquire about any of the above services, please call (630) 483-5799.

*Summit School Early Learning Center

331 W. River Road, Elgin, IL 60123
www.summitelgin.org
(847) 468-0490

Summit School Early Learning Center provides programming for children with disabilities alongside typically developing peers. Summit School Early Learning Center enrolls children ages 3-5 identified with delays who may be at risk of academic failure without an intervention program. The program is provided at no cost to families as long as the parameters of eligibility are met. All children are required to complete a screening that will determine their eligibility for this program. The majority of the program is free of charge; however there are nominal fees for other services. For more information contact Karen Romano at (847) 468-0490.

Youth Programs and Services

*The Boys and Girls Club of Elgin

35 Dundee Avenue, Elgin, IL 60120
www.bgcelgin.org
(847) 608-5017

Services include after school enrichment and recreational programs for youth, ages 6-18, with an emphasis on academic success, healthy lifestyles and good character and citizenship. The Club offers SMART (Skills Mastery and Resistance Training) programs exposing young people to strategies for avoiding alcohol, tobacco and other drugs, as well as learning critical thinking skills. There is a \$25 annual membership fee. For more information and availability of programs, call (847) 608-5017.

*The Bridge Youth and Family Services

721 S. Quentin Road, Suite 103, Palatine, IL 60095
www.bridgeyouth.org
(847) 359-7490

The Bridge provides 24-hour crisis intervention to runaway youth, short term counseling for youth, in addition to family, case management, referrals and temporary overnight placement for youth at emergency shelters. There is no fee for crisis services for 90 days. Contact (847) 359-7490 for more information.

*Children's Advocacy Center of North and Northwest Cook County

604 Illinois Blvd., Hoffman Estates, IL 60169
www.cachelps.org
(847) 885-0100

See page 8.

*Clare Woods Academy

125 E. Seminary Avenue, Wheaton, IL 60187
www.blcinc.org
(630) 289-4221

Clare Woods is a non-public alternative day school providing a specialized educational environment for children and young adults

<u>Suicide/Crisis Hotlines</u>	<u>Resource/Referral Helplines</u>
National Suicide Prevention 800-273-8255	National Mental Health Association Resource Center 800-969-6642
National Hopeline Network 800-784-2433	Illinois Department on Aging 800-252-8966
Mental Health Association of Greater Chicago Crisis Intervention 800-248-7475	Illinois Attorney General Disabled Persons Advocacy 312-814-5684
Domestic Violence Hotline 877-863-6338	Illinois Department of Health and Human Services 800-843-6154 708-802-0105
Community Crisis Center Crisis Intervention Hotline 847-697-2380	Cook County Department of Public Health 708-633-4000
National Organization for Victim Assistance 800-879-6682	Social Security Administration 800-772-1213
Post Partum Depression Hotline 800-773-6667	Center for Disease Control and Prevention 800-232-4636
Vet2Vet Crisis Hotline 877-838-2838	Illinois Department of Children and Family Services and Child Abuse 800-252-2873
Youth America Hotline 877-968-8454	Illinois Adult Protective Services 866-800-1409
	TTY: Hearing and Speech Impaired 800-799-4889
<u>Addiction/Substance Abuse Services</u>	<u>Local Non-Emergency</u>
Addiction Treatment 800-662-4357	Bartlett Police Department 630-837-0846
Alcohol and Drug Abuse Hotline 800-622-2255	Hanover Park Police Department 630-823-5500
Alcoholics Anonymous 312-346-1475	Hoffman Estates Police Department 847-781-2800
Gamblers Anonymous 855-222-5542	Elgin Police Department 847-289-2700
	Schaumburg Police Department 847-895-4500
	Streamwood Police Department 630-736-3700
<u>Online Crisis Chat</u>	
Online Emotional Support (hours vary) www.crisischat.org	Hanover Township Emergency Services 630-837-0301
College Students Crisis and Counseling Support www.ulifeline.org	
Suicide and Crisis Network www.imalive.org	



MENTAL HEALTH BOARD

250 South IL Route 59, Bartlett, Illinois 60103
(630) 837-0301 Phone (630) 837-9064 Fax
e-mail: mhb@hanover-township.org
www.hanover-township.org

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Mary Alice Benoit
TRUSTEE



Craig Essick
TRUSTEE



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TRUSTEE



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TRUSTEE