



BRIAN P. MCGUIRE

TOWNSHIP CLERK

ANNUAL REPORT

2004 - 2005

MICHAEL E. KELLY - SUPERVISOR
TIMOTHY O. SCHNEIDER - HIGHWAY COMMISSIONER
THOMAS S. SMOGOLSKI - ASSESSOR
ROBERT GOFFINSKI - TRUSTEE
MARVIN J. KRAMER - TRUSTEE
PATRICIA LANGENSTRASS - TRUSTEE
MARY ELLEN RUNZEL - TRUSTEE

HANOVER TOWNSHIP BOARD OF TRUSTEES

Supervisor Michael E. Kelly

Clerk Brian P. McGuire

Trustee Robert Goffinski

Trustee Marvin Kramer

Trustee Patricia Langenstrass

Trustee Mary Ellen Runzel

ELECTED OFFICIALS

Assessor Thomas S. Smogolski

Highway Commissioner Timothy O. Schneider

APRIL 12, 2005

HANOVER TOWNSHIP DEPARTMENT HEADS

Marcie Landschulz – Administrator

Cathy Mikulski – Sr. Deputy Assessor

Mary Jo Imperato – Deputy Clerk

Steve Spejcher – Highway Foreman

Danise Habun – Mental Health Board Director

Barbara Kurth-Schuldt – Senior Services Director

William Tiknis – Veteran's Affairs

Aurea Picasso – Welfare Services Director

Kathy Fox – Youth and Family Services Director

APRIL 12, 2005

**OFFICE OF THE
TOWNSHIP SUPERVISOR**

**155 TH ANNUAL TOWN MEETING
REPORT**

**MICHAEL E. KELLY
TOWNSHIP SUPERVISOR**

APRIL 12, 2005

155TH ANNUAL TOWN MEETING
HANOVER TOWNSHIP
MICHAEL E. KELLY, SUPERVISOR
APRIL 12, 2005

This year marks the 155th Annual Town Meeting of Hanover Township. The focus of our township continues to be on social services and to bring these services to as many township residents as possible in a cost efficient manner.

First and foremost the township is in fine financial shape due to the outstanding efforts of the Board and the staff of Hanover Township and most of all the multitude of volunteers who donate their time and expertise at every level of township government and allow us to keep costs down. Without our many volunteers, Hanover Township could not provide its current high level of services at the current tax rate. Each of our departments continued to grow to accommodate the increased demand for services.

The Senior Department, under the direction of Barbara Kurth Schuldt, Program Coordinator Carolyn Lemkow, Social Services Coordinator Nancy Anderson, Administrative Assistant Pat Wharton, Volunteer Coordinator Melody Pearson, Transportation Supervisor Resha Oylear, Dispatcher Kathy Boszko-Varsalona, and drivers Tom Moshis, Char Hunter, Charlotte Wakefield and Michael Hart continue to service our senior needs with "Dial-A-Ride" Services, Meals-On-Wheels, health programs, senior counseling and trips along with CNN Program Director Jerry Krzywdzinski along with Rita Ladd. The Senior Fundraising Committee, lead by Dolores Johns has done exceptionally well this past year. The Senior Committee consisting of Charlene Ahlin, Lillian Henschel, Bob Salvesen, Dolores Johns, Betty Martens, Mary Lou Elder and Robert Greene contribute and provide valuable advice and expertise in the senior area.

"Dial-A-Ride" continues to grow and the township has wholeheartedly supported efforts to bring affordable senior housing to Hanover Township. We look forward to Pathway for Living and NW Housing Partnership to provide independent and assisted living housing at West Bartlett Road and Route 59, along with the Sisters of St. Joseph, 3rd Order of St. Francis on West Bartlett Road in Bartlett.

Much of this past year has been devoted to work on the construction of our new Senior Center. The board, staff and our seniors have all devoted countless hours toward this project. The board continues to be very fiscally conservative and our committee meets semi-monthly to review the ongoing status of construction.

We are extremely happy that the building is open; the open house was held on April 2, 2005, and it was a great success. We look forward to the seniors using the building for years to come.

AARP, under the direction of Fritz Miller, and, with able assistance from Bill Elder, Earl Beckner, Paul Cord, Paul Hall, Casimer Malis, Terry Jacobazzi and Elsie Ko continue to provide year after year of volunteer tax services to prepare tax returns for over 350 township seniors. Assisting with circuit breaker forms are Joy Mortell, Kathy Greene, and Charlene Ahlin.

Many thanks to our SHIP counselors and the great volunteer help they provide our seniors: Bill Elder, Bill Idle, Dolores Schark, Joy Mortell and Kay Dahl.

Year after year the Meals-On-Wheels volunteer drivers bring food to the homes of those in need in almost complete anonymity. These drivers represent what is best in our society and on behalf of those they serve. They currently are: Richard Howell, Samantha Polly, Beth Cooper, Richard and Doris Bayer, Carlene Thompson, Bob & Emily Salvesen, Lorrie Kohn, Lynne Schiller, Judy Kline, Nick Papanicolaou, Bill Ludwig and William Lindberg.

Jerry Krzywdzinski has continued to do an outstanding job with CNN Food service along with Vickie Alveraz with the Salad Bar and volunteer Rita Ladd. Thank you to them for their hard work.

The Senior Services Department is generously supported in all its work by a wonderful corps of over 150 volunteers. While these folks are too numerous to list here, they provided dedicated service in the CNN meal program (both congregate and home delivered), at Senior Services social events, in the Silver Belles singing group, preparing Christmas and Easter gifts for children, hosting Newcomers events, greeting in the Senior Center, helping with clerical tasks of all types, assisting with Registration Day, visiting in hospitals and nursing homes, driving seniors to special appointments, visiting homebound seniors, shopping for others, serving on committees and so much more!

Both our Youth & Family Services and Senior Services Departments have been recipients of sizeable grants this past year thanks to the efforts of Kathy Fox and Barbara Kurth Schuldt.

The Supervisor's Office again conducted the Annual Township Toy Drive thanks to the efforts of township seniors, businesses and individuals; we provided, with the help of the Streamwood Kiwanis, toys for over 700 needy township children for Christmas. The Supervisor's Office also conducted a Township Easter Basket Program, which made possible over 400 township children to receive baskets for Easter. We thank all the senior volunteers for their help with both these programs with the gift-wrapping.

The Food Pantry has joined forces with the Northern Illinois Food Bank and we now have the Mobile Food Bank come to the township with 10,000 pounds of food. The Mobile Food Bank is supported by cash donations made by local businesses.

Congratulation goes to Kathy Fox, Michael Cohen and Trustee Bob Goffinski on the new community center located on Astor Avenue in Hanover Park. Their partnership with the community, unions, businesses and youth to bring the building about is truly astounding.

The Youth and Family Services Department provide township residents with valuable therapy and prevention services for youth and family. This service is provided under the direction of Kathy Fox, and her staff – John Parquette, Suellen Shively-Mack, Susan Alborell, Sherry Brown, Amy Vilstrup, Michael Cohen, Brian Fask, Myra Walden, Katy Klepper, Rebecca Oliveira, Roseann Martin, Mary Beahan, Kristi Laari, Eric Ford; along with the Committee on Youth members: Craig Essick, Judy Walsh, William Peterson, Trustee Robert Goffinski as Liaison, Greg Herbert, Richard Clyburn, Peter Shakro and Leena Vincenz.

Veterans' Assistance is ably provided by Bill Tiknis.

Township Clerk Brian McGuire and Deputy Clerk Mary Jo Imperato along with Lori Orozoco have continued their outstanding service to the community. An increase in registered voters, vehicle stickers for Unincorporated Hanover Township, Temporary Handicapped Parking cards, and Hunting and Fishing licenses are just a few of the services offered by the Clerk's office. The Township has benefited greatly from the income produced by the Clerk's passport and related programs.

Our outstanding Assessor's Department continues its fine service under the direction of Assessor Thomas Smogolski, together with Cathy Mikulski, Patty Glascott and Monica Saviano are always available to help with assessments, questions, and help our seniors in particular with many questions and issues regarding property taxes. This office is very customer oriented and takes great pride in helping the taxpayer.

A well deserved Thank You to Hanover Township Highway Commissioner Tim Schneider and his staff – Steve Spejcher, Sam Santangelo and Jeremy Lackowski continue their high standards of maintaining the unincorporated roads in Hanover Township. Tim, Steve, Sam and Jeremy help out in every area of the township whether it be for food drives, toy drives, mowing, snow removal or whatever the case may be. They are fine representatives of the team concept which keeps the township running well and economically. The township truly benefits greatly from his devoted department.

The Mental Health Board, under the direction of Director Danise Habun and Board Members Mary Alice Benoit, Gabrielle Infusino, Ruth Beckner, Linda Forester, Rita Lopienski, Steve Litchfield and Trustee Liaison Mel Runzel continue to monitor and address the Mental Health needs of our community and through careful financial planning help support those agencies that deliver Mental Health services to Hanover Township residents. The T.I.D.E. project, initiated by the

Mental Health Board, was groundbreaking and spearheaded for Mental Health Services. The Township is always grateful to Bill Meade and Chris Van Herick for their hard work with NAMI and their efforts are appreciated.

Since it was initiated by the Supervisor's Office the "Emergency Identification "Embracelet Program" and thanks to the efforts of Stephanie Kalish, Administrative Assistant, nearly 600 people have signed up and now have these potentially life saving bracelets. Thus far, residents of Bartlett, Streamwood, Hanover Park and Unincorporated Cook County are eligible.

Welcome to Michael Mulcrone, Deputy Administrator, to the Administration Department of Hanover Township. Well qualified are the key words describing his new position! We also welcome Bilingual Receptionist Martha Castrejon to our main office along with Senior Services Receptionist Mavis Steinmeyer and Custodian Assistant for Senior Services Anthony Butcher. Kudos' to Township Administrator Marcie Landschulz, her assistant Stephanie Kalish, Head Custodian Mike Rundquist, Housekeeper Dolly Garcia and Township Attorney Larry Mraz for all their top flight work this past year.

Aurea Picasso, Director of Welfare Services, has brought with her bilingual abilities as well as many fine volunteers for our General Assistance Department. Ms. Picasso is ably assisted by Elsa Diaz-Guzman, Peter Kirilik and Sheila Gillis in the General Assistance Department and we continue to be the beneficiary of many donations and food drives by our community which allows the Food Pantry to keep operating at the level we do. (Approximately 500 people per month depend on our Food Pantry for help.)

I commend our volunteers, administrative staff, and our elected officials on their continued effort and perseverance to a better life for the citizens of Hanover Township.

Lastly and overdue, a Thank You to Trustee Bob Goffinski for his tremendous work on the new community center at Astor Avenue in Hanover Park; Trustee Pat Langenstrass for all of her help and leadership in the drive to build our new senior center and to Trustees Mel Runzel and Marv Kramer for their very fine oversight of the building and costs of the new senior center. The success of this past year has been a real team effort and this team effort benefited greatly by our very fine Board of Trustees.

The Township welcomes new Trustee Katy Dolan Baumer and I will miss Trustee Patricia Langenstrass. Patricia has been a tremendous addition to the Board of Trustees. I know she will remain active and continue to provide valuable leadership throughout the community.

I look forward to the coming years to see what new and continued services will be taken in the Partnership for Progress. True, lasting Progress is made in incremental steps.

It is the greatest honor and privilege and joy to be the Supervisor of Hanover Township and I will continue to do my best to serve all of the residents of our Township to the best of my ability.

Sincerely,

Michael E. Kelly
Hanover Township Supervisor

**OFFICE OF THE
TOWNSHIP CLERK**

**155 TH ANNUAL TOWN MEETING
REPORT**

**BRIAN P. MCGUIRE
TOWNSHIP CLERK**

APRIL 12, 2005

The Clerk's office has had another busy year, providing services to our residents and other Township Departments. This past year we welcomed Lori Orozco of Streamwood to our staff as a part time assistant to the Clerk.

The processing of passport applications by the office returned just under \$15,000.00 to the Township General fund. We also began offering passport photo's as well this year as an added service to our residents. Passport service has quickly become one of the offices most popular services, in large part because the Clerk's office hours tend to be more convenient than many other passport agent locations.

The office continued providing clerical support to the Hanover Township Mental Health Board. This arrangement allows the Township Mental Health Board to provide more financial support to various mental health agencies that service the township. We also continued to provide clerical support to the Hanover Township Road District and they have continued to support the Clerk's Office in many ways.



Students of Clarewoods Academy present Blankets of Hope for our soldiers in Afghanistan and Iraq.

This year over the Fourth of July Holiday the Clerk's Office launched a collection drive to support American Troops deployed in Afghanistan and Iraq. The idea for this program came from who was a student at Streamwood High participating in the annual Student Government Day Program. To date we have collected many, many loads of supplies for our brave men and women serving in our armed forces. This program would not be a success with out the cooperation of the surrounding fire departments, villages, park districts and churches that have agreed to host collection baskets. The Township residents and businesses have proven once again how generous they are with their over

whelming support of our collection efforts. Special thanks to the Hanover Township Road District for delivering our supplies to the Support our Troops Collection site in Naperville. The Clerk's Office is committed to continuing this effort until our troops return home.

The Clerk's Office recognized one of our own home town heroes this year; Mr. James Dexter of Bartlett was recognized by the Clerk's Office and the Town Board for being awarded the Bronze Star during his service in Iraq.

The Office worked once again with Cook County Clerk David Orr's Office to ensure that the November General, February Primary and April Consolidated elections went off with out any problems. We hosted election judge training and registered many residents to vote.

The office continued to administer the Mental Health Board Tide program and Pace Bus program as it has done in the past. These two programs provide some of our most challenged resident's with reliable transportation.

The Clerk's Office started to stay open late on the second and fourth Tuesdays of each month. These extended hours allow working people the opportunity to conduct their township business after normal business hours.

I and my staff remain committed to providing Township resident's with the best service possible. We are also dedicated to assisting the other Township Departments whenever and wherever we can.

Respectfully Submitted,



Brian P. McGuire
Township Clerk

I would like to take this opportunity to thank the many supporters of Operation Support Our Troops. It's because of you we have been able to send hundreds of soldiers care packages to Iraq and Afghanistan.

Special thanks to the following families and organizations for their donations.

Ms. Lori Acevdo	Alkaenel
Ms. Jodie Allton	Animal 911
Brandes Family	Internal Medicine Referral Service
Mr. & Mrs. Brissenden	Chicago Exotics
Ms. Nancy Buford	Apostolic Christian Church
Mr. & Mrs. Robert Carroll	Clarewoods Academy
Mr. Donald J. Crane	Crown Castle USA
Mr. & Mrs. Jack Gill	Curves of Bartlett
Graves Family	Eagle Academy of Martial Arts
Ms. Beth Guillaume	Villa Park Karate Club
Mr. & Mrs. Helsper	Faith World Outreach
Hirschberg Family	CUSD 303
Mr. & Mrs. Thomas Hughes	Faith World Outreach
Ms. Dawn Humer	Girl Scouts of DuPage County
Ms. Amy Jander	Healthworks, Inc.
Ms. Cathy Johnson	Bartlett Elementary School
Mr. & Mrs. Juggan	Liberty Elementary School
Ms. Carol Kinsey	Nature Ridge Elementary School
Ms. Pearl Klinger	Jacobs Hockey Club
Ms. Mariyn Lorch	McCloud Services
Ms. Sandra Macek	Meadows Baptist Church
Mr. Brad Marsh	New Covenant Fellowship
Linda & Jim McGrath and Family	Pepsi Americas
Mr. & Mrs. Meaux Family	United Airlines
Ms. Mikleson	Summit Academy
Mr. Brian Moe	Madison Elementary School - Lombard
Ms. Janet Murphy	Pack 11-Lords Park School
Ms. Martyce Nutt	Wayne Elementary
Ms. Kristina Pearson	Boy Scout Pack 11-Bartlett
Mr. & Mrs. Poel	Brownie Troop 118-Elgin
Ms. Gail Poisson	Bill's On Bartlett
Mr. & Mrs. Pokorny	Harris Bank - Bartlett
Ms. James RingerMs. Dee Rusch	West Suburban Bank-Bartlett
Mr. & Mrs. William Scott	State Financial Bank - Bartlett
Mr. Dave Simone	Hanover Township Senior Services
Shane, Tanner and Summer Smith	Streamwood Park District
Mr. & Mrs. Duane Stephen	Hanover Park District
Ms. Ginger Stevens	Village of Bartlett
Ms. Rosemarie Riley-Steward	God Shepherd Church
Ms. Lila Syra	Bartlett Library
Ms. Mary Waunder	Poplar Creek Library
Mr. & Mrs. Wintermeyer	Bartlett Park District
Ms. Linda Wilson	Streamwood Moose Lodge
Church of St. Columbia	American Charter Bank
True Light Lutheran Church	Bartlett Fire Stations
St. Ansgar Over 50 Club	Streamwood Fire Stations
Immanuel United Church of Christ	Hanover Park Fire Stations
Bartlett Community Center	Roselle Train Station
West Suburban Bank	

**OFFICE OF THE
TOWNSHIP ASSESSOR**

**155 TH ANNUAL TOWN MEETING
REPORT**

**THOMAS S. SMOGOLSKI
TOWNSHIP ASSESSOR**

APRIL 12, 2005

The staff in the Assessor's Office found themselves doing a tricky juggling act this year as many of our busiest processes collided during the late half of the fiscal year.

2004 was a reassessment year for Hanover Township. During a reassessment, all taxpayers are notified of a proposed property value change and offered an opportunity to appeal that change for a specified period of time. Slated as the last township to be processed for the reassessment, our residents were scheduled to receive notices of reassessment during the month of December. A delay from Cook County prevented those notices from being mailed until late January. A significant number of taxpayers called or came to our office for support in filing their appeals.

Residents of Hanover Township experienced an average increase in their property value of 26%. In anticipation of a significant increase, Cook County Assessor Jim Houlihan created legislation to limit property assessment increases to 7% per year for a three year period. The tax cap legislation was difficult to understand which prompted many questions from taxpayers. My staff created a spreadsheet which expressed the savings they would realize in real dollars as a result of the cap. This spreadsheet proved helpful in calming many residents who were less than thrilled with their increase.

Also in January, our office experienced an influx of senior taxpayers requesting assistance in filing applications for the senior exemption and the senior freeze exemption which were mailed from the county at that time.

Priding themselves on customer service, the staff was careful not to become overwhelmed by the increase of people in our office seeking assistance for appeals and exemptions. As an indication of their success at meeting the needs of our constituents, you will always find words of thanks from the public... it is clear that their keen attention to service is appreciated.

Hanover Township is the fastest growing township in Cook County with 20 new working subdivisions and another 4 in the planning and development phase. With this growth, we expect an increase in the number of new building permits processed by our office over the previous year's numbers. Managing the administration associated with a new development requires accuracy and an enthusiasm for detail. Managing 24 new developments requires a true dedication to precision.

I am proud of my staff's continued commitment to providing the best service for our taxpayers over the last year!

Respectfully submitted,


Thomas S. Smogolski, SRA, CIAO
Hanover Township Assessor

ASSESSOR'S STATISTICS FOR HANOVER TOWNSHIP

	2000	2001 *	2002	2003	2004 *
Number of Taxable Real Estate Parcels	28,269	28,904	29,399	29,976	30,995
Equalized Assessed Valuation	1,128,387,066	1,369,777,523	1,493,941,171	1,505,654,757	N/A
Township Governmental Units' Tax Rates (Total Rates)					
Highest	16.373	14.003	12.746	13.711	N/A
Lowest	6.462	6.275	6.035	7.017	N/A
Average	10.157	6.578	8.86	9.273	N/A
Building Permits Processed by Township Assessor's Office	3,862	3,547	3,713	3,755	7,164
Incoming calls to Assessor's Office	7,376	7,471	6,626	4,335	4,607

* - Triennial Reassessment Year

N/A - Not available at this time

**HANOVER TOWNSHIP
ROAD DISTRICT**

**155 TH ANNUAL TOWN MEETING
REPORT**

**TIMOTHY O. SCHNEIDER
TOWNSHIP HIGHWAY COMMISSIONER**

**MICHAEL E. KELLY
EX-OFFICIO TREASURER**

**BRIAN P. MCGUIRE
EX-OFFICIO CLERK**

APRIL 12, 2005

As I come to the end of my second term as your Highway Commissioner, I wish to thank all Township residents for their support. I would also like to thank the entire Township Board and Clerk's office for their continued support of my staff. They work hard to assist Township staff whenever possible.

Each year I also wish to thank the Village of Bartlett for their cooperation in allowing the Road District use of the village salt barn, loading equipment and fuel depot. This intergovernmental agreement saves taxpayers thousands of dollars each year.

As your Highway Commissioner it is my responsibility to establish and oversee the budget and levy of the Highway Department and spend the dollars as effectively as possible. The day to day operations of the Highway Department are overseen by Superintendent Steve Spejcher and Sam Santangelo. It is unfortunate that we had to say goodbye to Jeremy Lackowski, a good person and a fine employee. Jeremy has decided to leave the Township to pursue other career opportunities. He is a fine young man and we will miss him.

Among the many duties our staff performs include snow removal, mowing, refuse removal, brush pick-up and fulfilling special requests from the Township. Weekly deliveries of supplies that have been donated for the troops are made to a warehouse in Naperville where they are packaged and shipped to our brave soldiers in Iraq and Afghanistan. We are proud to assist the Clerk's office in this program.

This year the Chapel Creek subdivision was resurfaced. Although not in the jurisdiction of the Hanover Township Road District, the expansion of the intersection on Irving Park Road and Route 59 was completed. This expansion was necessary in order to handle the addition of the new shopping center located on the corner. A de-icing system was installed on Douglas Road to prevent ice from forming and causing slippery conditions in the winter months. This successful program was completed under the watchful eyes of the Cook County Highway Department. This system is the first of its kind installed in Cook County.

I would like to remind residents that the Cook County Board passed a new ordinance on January 9, 2005, banning the use of motorized scooters on the public right-of-way. Failure to abide by this new law will result in fines from \$200-\$1,000.

In closing, I ask that you contact my office if you have any comments, questions or concerns. My staff and I thank you for all of your support and wish you the best in the coming year.

Sincerely,

Timothy O. Schneider
Highway Commissioner

**OFFICE OF THE
ADMINISTRATOR**

**155 TH ANNUAL TOWN MEETING
REPORT**

**HONORABLE MARVIN KRAMER
LIAISON GENERAL SERVICES AND
ADMINISTRATION**

**MARCIE LANDSCHULZ
ADMINISTRATOR**

APRIL 12, 2005

I thought it might be helpful to list the Hanover Township locations and the services they provide. With the recent Grand Opening of the new Senior Center we have now become a 4-building township:

Hanover Township Town Hall, 250 South Route 59, Bartlett
(630) 837-0301

- Administration
- Assessor's Office
- Clerk's Office
- Food Pantry
- General Assistance Office
- Road District
- Mental Health Board
- Supervisor's Office
- Veterans Affairs
- Youth and Family Services

Hanover Township Senior Center, 240 South Route 59, Bartlett
(630) 483-5600

- All Senior Programs and Services
- Community Nutrition Network (Lunch Monday through Friday)
- Home Delivered Meals

Hanover Township Astor Avenue Community Center
7431 Astor Avenue, Hanover Park
Still under renovation but coming soon!

- After school programs
- Computer classes
- English as a second language classes
- Teen activities
- Job search help
- Family/community events

Hanover Township Mental Health Board Resource Center
1535 Burgundy Parkway, Streamwood
(630) 837-6445

The building is managed by the Hanover Township Mental Health Board. Five area agencies offer counseling services for domestic violence, mental health, consumer and substance abuse.

Fiscal year 04-05 was a busy one for the Administrator's Office. We fulfilled our goal from last year to hire a Deputy Administrator and welcomed Michael Mulcrone on board in May 04. Michael has a background in public service—he was with the Hoffman Estates Police Department for the past 5 years. We feel that Michael will be a perfect fit as Deputy Administrator.

Our new Receptionist, Martha Castrejon has been with us since June 04. Martha is bilingual in English and Spanish and has been a tremendous asset since day one. Hers is that very pleasant voice on the phone and the first smiling face you see when you come in the front door.

Administrative Assistant Stephanie Kalish also helps out on the phone and just about anything else that comes up. Her current project is to begin organizing a Purchasing Department.

Our workload continues to grow as the Township continues to provide more services. Our part-time bookkeeper Nanette LaJeunesse will become full-time as of April 1st.

Bill Tiknis continues to assist veterans with their efforts to obtain medical care or other benefits, though it can be a frustrating task fighting the bureaucracy of the VA. Hopefully all the publicity and scrutiny in the press lately will work for the Vets.

With all these new facilities to maintain we have created the Building Operations Department . Mike Rundquist oversees the staff: Anthony Butcher, Dolly Garcia and Raquel Garcia who do a fine job of keeping us running smoothly!

As always we appreciate the help the Road District gives to every department in the Township. Many thanks to Highway Commissioner Tim Schneider and his staff, Steve Spejcher and Sam Santangelo.

**HANOVER TOWNSHIP
MENTAL HEALTH BOARD**

**155 TH ANNUAL TOWN MEETING
REPORT**

**HONORABLE MARY ELLEN RUNZEL
LIAISON**

LINDA FORESTOR – CHAIRPERSON

**DANISE HABUN
DIRECTOR**

APRIL 12, 2005

HANOVER TOWNSHIP MENTAL HEALTH BOARD

**LINDA FORESTOR - CHAIRPERSON
RUTH BECKNER - VICE CHAIR
GABRIELLE INFUSINO - SECRETARY
MARY ALICE BENOIT - MEMBER
RITA LOPIENSKI - MEMBER
STEVE LITCHFIELD - MEMBER**

APRIL 12, 2005

Hanover Township Mental Health Board FY05 Annual Report

Established in 1977, the Hanover Township Mental Health Board insures that services in the areas of mental health, developmental disabilities and substance abuse are available to township residents. The mission of the Mental Health Board is "to advocate for increasing the availability and quality of mental health services through the development of a comprehensive and coordinated system of effective and efficient program delivery, accessible to all citizens of Hanover Township... Using local tax dollars, in accordance with Illinois law, as its funding base, the Hanover Township Mental Health Board has developed a continuum of services that are provided by area agencies to meet the needs of our most vulnerable citizens."

Planning & Funding

The Mental Health Board provides ongoing planning and funding for appropriate services that meet the growing and changing needs of township residents in the areas of mental health, substance abuse and developmental disabilities.



During FY05, the Hanover Township Mental Health Board distributed \$425,010 in mental health funds to assist township residents. The following organizations received designated grants during FY05:

The Association for Individual Development
The Larkin Center
The Bridge Youth And Family Services
Centro de Informacion
Children's Advocacy Center
Clearbrook
The Community Crisis Center
Ecker Mental Health Center
PADS of Elgin
Epilepsy Foundation
Family Services Association
Hanover Township Youth and Family

Jayne Shover Easter Seals
Dayone Network, Inc.
Lutheran Social Services of Illinois-
Behavioral Health Services
Northwest Center Against Sexual Assault
Open Door Clinic
PACE Transportation
Renz Addiction Counseling Center
Senior Services Association of Greater Elgin
Summit Learning Center
TIDE Ticket to Ride

Mental health funds were distributed for the following services:

Youth Services	\$153,500
Adult Mental Health	\$133,250
Developmental Disabilities	\$88,500
Substance Abuse	\$54,000
Transportation	\$45,000
Prevention	\$7,000
Community Education	\$3,000

Please note there is an overlap in services.

Community Assessment

Through consumer, provider, statistical and research data, the Mental Health Board determines present and future needs for services, and acts to develop or enhance programs to meet the needs of township residents.

During FY05, the Hanover Township Mental Health Board continued the TIDE Project. TIDE stands for Transportation (keeps) Individuals with Disabilities Employed: Transportation Planning for Hanover Township. This planning process resulted in the creation of the TIDE Ticket to Ride subsidized Taxi Voucher Program whereby township residents who are disabled and need to get to work or job training can qualify for taxi vouchers to assist them with this transportation need.

In FY05, the Mental Health spearheaded the creation of the Hanover Township Human Needs Task Force. Currently, this group is engaged in pre-planning to develop, coordinate and implement a partnership of social service agencies, township departments and area organizations to seek resources to identify and better meet the ongoing needs of our residents in a non-duplicative fashion.

Coordination

The Mental Health Board coordinates with local, state and national agencies to promote, enhance and create mental health services and strategies for funding them.

Being present "at the table" ensures that the voices of township residents are heard. Throughout FY05, the Hanover Township Mental Health Board has been an active and fully engaged member of the following coalitions, associations and networking entities representing social service and business partnerships and affiliations.

Association of Community Mental Health Authorities of Illinois
Training & Best Practices Committee
Reform Committee
Disability Concerns Task Force
Hanover Township Human Needs Task Force
Health and Welfare Consortium
Illinois Coalition on Mental Health and Aging
Jason Foundation Advisory Council- (Youth Suicide Prevention)
LAN 46 (Child and adolescent local area network)—Co-chair
Service Array Committee
Membership Committee

Metro Network Forum of the Illinois Dept of Human Services
North/Northwest Cook County and Lake County Work Group for Persons with Developmental Disabilities
NSACI (North Suburban Alliance of Commerce & Industry)—Women's Forum Co-Chair
NSADV (Northwest Suburban Alliance on Domestic Violence)—Chair Education Com.
Northwest Suburban Coalition of Community Services
North Suburban Juvenile Officers Association
Safe From the Start Advisory Committee
Chair—needs assessment
Streamwood Chamber of Commerce
TIDE Project (Transportation keeps Individuals with Disabilities Employed)

Consultation & Education

The Hanover Township Mental Health Board is available to provide information and referral, to coordinate program development, and to consult with other county, state and national organizations regarding all issues related to mental health.

In FY05 the Hanover Township Mental Health Board co-sponsored or participated in the following activities:

Centro de Informacion's Mental Health Fair
 Streamwood Health Fair
 Safe From the Start Domestic Violence Conference
 Hanover Township Youth & Family Services Speakout for Families Series
 Renz Addiction Counseling Center/Family Service Association Anti-Drug Mural Project

In addition to community education activities and networking carried out by the staff and board members of the Hanover Township Mental Health Board, prevention programs are offered through funded agencies. From April 1, 2004-February, 28, 2005, 3647 middle and high school students attended 153 programs related to the prevention of substance abuse. These 153 programs resulted in 894 hours of prevention services offered to Hanover Township youth. The chart below compares prevention program information from FY02-FY05.

FY Year	FY02	FY03	FY04	FY05 (11 mo)
# of programs	n/a	120	166	153
Number of students	1,961	1,912	2,430	3,647
Total Hours	363	267	685	894

Monitoring and Evaluation

The Mental Health Board works to ensure the highest quality of services in the most cost effective manner. Ongoing evaluation of funded programs is an integral part of the Board's quality assurance program.

Throughout FY05, the Hanover Township Mental Health Board closely worked with each of its funded agencies. Monitoring and evaluation occurred through the gathering of monthly statistical reports from each organization. Listed below is a demographic and residential analysis of program participants based on statistics from April 2004-February, 2005. These are unduplicated numbers and do not reflect the participants attending prevention programs.

Clients by Ethnicity:		#	Percent Clients by Gender		
African-American		179	9%	#	Percent
Asian		17	.5%	Male	820
Biracial	20	1%		Female	1105
Caucasian		646	34%	Total	1925
Hispanic	974	51%			100
Native American	1	0.05%			
Additional Groups	9	0.5%			
Unknown	81	5%			
Totals		1925	100.05	<i>(more than 100% due to rounding)</i>	

Clients by Age	#	Percent
0-5 years	191	10%
6-9 years	131	7%
10-12 years	80	5%
13-17 years	247	13%
18-20 years	102	5%
21-30 years	421	22%
31-40 years	375	19%

41-50 years	225	12%
51-60 years	93	5%
61-64 years	15	.5%
over 65 years	33	1%
Unknown	11	-.5%
Total	1925	10

Clients by Residence	#	Percent
Streamwood	687	36%
Hanover Park	705	37%
Bartlett	163	8%
Schaumburg	8	.4%
Elgin	331	17%
Hoffman Estates	31	1.6%
Total	1925	100%

Advocacy

The Mental Health Board works closely with mental health advocacy organizations in order to further their causes. The Board also advocates by encouraging the location of services within the township boundaries.

Throughout FY05, the Hanover Township Mental Health Board has advocated with local and state legislators about the multiplicity of needs of our residents and the impact that actions taken in Springfield have on local communities. In addition, the Mental Health Board has provided technical assistance to community members who are in the process of establishing 708 Boards in their communities.

Hanover Township Community Resource Center

During FY 05, 5 social services agencies offered their programs within the boundaries of Hanover Township. These agencies offered offsite services at the Hanover Township Community Resource Center, located in Streamwood, which is managed by the Hanover Township Mental Health Board. An average of 130 clients per month walked through

the doors of the Resource Center and accessed programs related to sexual assault, mental illness, substance abuse, financial counseling, domestic violence and child abuse. The following agencies operated at the Hanover Township Community Resource Center during FY05:

Community Crisis Center
Family Service Association
Renz Addiction Counseling Center

Ecker Center for Mental Health
Safe from the Start (CACNCC)

Staff and Board of the Hanover Township Mental Health Board FY04

Linda Forestor-Chair
Ruth Beckner-Vice-Chair
Gabrielle Infusino-Secretary
Mel Runzel-Trustee Liaison
Mary Alice Benoit
Rita Lopienski
Steve Litchfield

Danise Habun-Director of Community Mental Health Services

**SENIOR SERVICES
DEPARTMENT**

**155 TH ANNUAL TOWN MEETING
REPORT**

**HONORABLE PATRICIA LANGENSTRASS
LIAISON**

**CHARLENE AHLIN – CHAIRPERSON
SENIOR CITIZENS SERVICES COMMITTEE**

**BARBARA KURTH SCHULDT
DIRECTOR**

APRIL 12, 2005

**HANOVER TOWNSHIP
SENIOR SERVICES
COMMITTEE MEMBERS**

**CHARLENE AHLIN- CHAIRPERSON
MARY LOU ELDER - VICE CHAIR
LILLIAN HENSCHEL – SECRETARY
BOB SALVESON - TREASURER
ROBERT GREENE - MEMBER
DOLORES JOHNS - MEMBER
BETTY MARTENS - MEMBER**

APRIL 12, 2005



Hanover Township Senior Services staff moved into their new facility on February 14, 2005. However, the construction project was underway from September 2003 until its recent completion. During that time the Director of Senior Services was given the responsibility of overseeing the building project, meeting twice monthly with the contractor, Lamp, Inc. and Opperman-Bilsland Architects and members of the Board of Trustees and other administrative staff. These meetings of the Building Committee made recommendations to the Board of Trustees to take action if needed on any proposed changes. The security system, phone system and computer networking were not included in the general contractor's bid per the direction of the Building Committee. These components were specified, bid and coordinated with the construction of the building according to the Township statutes.

We are pleased to have been the recipient of Comcast Corporation's, "Comcast Cares Day", August 1, 2004. Our own Transportation Supervisor, Resha Oylear, and her husband, Doug Oylear, were instrumental in getting our project noticed. Many thanks to Dan Maloney, Director, Government Affairs; Chris Nelson, Manager, Government Affairs; and Patricia Andrews-Keenan, Vice President, Marketing who worked together to get this venture approved. Doug Oylear recruited the following team of Comcast technicians, George Hadad, Supervisor, Chris Johnson, Steve Guca, Randy Schock, Doug & Resha Oylear who worked 11 hours to finish the job. Comcast installed interior cabling for high speed internet and video services as well as running the cable across Route 59 to our building to complete their mission. Comcast saved the Township approximately \$50,000 in construction costs and are donating internet service for three years.

Although the building was paid for through Township funds, including the recently passed Senior Referendum, many other costs arise when moving in a new facility. Some of these are furniture, window coverings, computers, and software to accommodate the networking capability, kiln, ceramic supplies and much more. It was our steering committee consisting of Bill Tiknis, Judy Nash, Alice Suchecki and Barbara Kurth Schuldts who launched the "Hall of Honor" Senior Endowment Fund Tile Sale. A dedicated sales team made up of seniors, Char Ahlin, Vi Baunach, Pat DelCiello, Loretta

Tevis, Mary Lou Drexler, Bill and Mary Lou Elder, June Euliano, Phoebe Fajardo, Jean Hansen, Lillian Henschel, Jan Klee, Phylis Jacobs, Bob Meger, Dolores Johns, Marie Kelly, Delores Livas, Pat O'Mara, Patti Loomis, Ilene Medcalf, Elsie Podzamsky, Dee Rusch, Lynn Pokorny, Mil Rogers, Dorothy Pontoreiro, Ruth Weir, Karleen Suhrbier and Dorry Dahl raised about \$66,000!!! Our carnelian granite "Hall of Honor" graces the hallway between the activity and arts and crafts room. Many thanks to all who purchased the commemorative tiles.

Another very active group spearheaded by senior Alice Suchecki was the Time Capsule Committee; members are Doris and Richard Bayer, Charles Coleman, Rita Ladd with the professionals, Pam Rohlander, Curator, Bartlett History Museum and Jane Gehr, Museum Manager, Hoosier Grove, Streamwood. Included in the time capsule were items that spanned the lifetime of a typical, modern day senior, such as Twinkies, ration coupons, current event newspaper articles, Village brochures and a letter from the White House.

After viewing the movie, "Calendar Girls", a group of ladies asked if the Senior Department could help them make a calendar themselves. The result was our very own "Dazzling Divas" calendar where seniors poked fun at their age while wearing costumes. January showed father time, Karleen Suhrbier, and the New Year's Baby, Ruth Weir, celebrating 2005; Valentine Dolores Johns was Miss February; Playboy Bunny Rose Piraino served a chalky pink stomach ache remedy; April showers fell on Betty Martens; Mil Rogers let her hair down as she dressed for Cinco De Mayo; Lillian Henschel was a June bride; Marie DeBrown held an "I Want You" poster as the July Uncle Sam; Vi Baunach was an old fashioned bathing beauty for August; Miss September, Charlene Ahlin led cheers; Dorothy Pontoriero was an adorable pumpkin for October; Mary Lou Elder served hamburgers as the Thanksgiving turkey and all the Divas were on the cover in their t-shirt swimsuits and in their red satin nighties & Santa hats for December. Calendars are still available for \$5.

The Department also supported Chris Draney, Eagle Scout nominee, in his flagpole project. Chris and his family raised funds to purchase a 30 ft. flagpole for the front of the new senior center. They hosted a Pancake Breakfast and sponsored a benefit night at McDonalds. Township officials and seniors attended those functions and the Highway Department has volunteered to help install the flagpole. We look forward to seeing the stars and stripes flying proudly outside the new center.

Despite the many on going projects, the Department continued to function in its usual capacity. We served over 4,974 congregate meal plus 7,507 Meals-On-Wheels. Our "Club 59" newsletter is delivered to approximately 2700 seniors and our participants in programs, unduplicated is 2200. However, we had about 14,000 participants this past year. So as you can see those 2200 people are very, very active. The number of Dial-A-Rides last year was over 15,000 one way rides. Our Social Services Coordinator helps seniors with a case load of approximately 400, facilitating Circuit Breaker and LIHEAP applications and offering information and assistance and lending medical equipment. Our Senior Services staff of 12 serves 28% of the senior population in Hanover Township.

We, of course, could never operate at this level without our 8,859 hours of volunteer service given to the department. Our volunteers deliver Meals-On-Wheels, help in the Library, greet people and give tours, assist with Medicare claims, complete Income Tax forms, coordinate lending equipment loans, register participants, fund raise, sing in our choral group the Silver Belles, administer blood pressure screenings, give a hand to staff and perform whatever is asked of them. Because of our Adopt-A-Senior program during the Holiday Season, volunteers delivered groceries and presents to home bound seniors. We are fortunate to have so many talented, dedicated people willing to serve our seniors.

Our Senior Citizens Services Committee consists of volunteers who serve in an advisory role to the Department and the Board of Trustees. The Committee meets the second Monday of the month at 12:30 p.m. in the new senior center. Members of the Committee are: Charlene Ahlin, Chairperson, Lillian Henschel, Vice President, Mary Lou Elder, Secretary, Bob Salvesson, Treasurer, Robert Greene, Dolores Johns and Betty Martens who will be replaced by Karleen Suhrbier in 2005. This hard working group raises funds, operates the gift shop, supports our programs, advocates for legislation and advises the Board of Trustees of issues important to seniors.

In 2004, Cook County awarded us \$187,500 Community Development Block Grant funds for senior center improvements such as exterior lighting, security system, phone and data network. The total amount of funds received from Cook County for the senior center is \$587,500. Cook County Commissioner Carl Hansen, who represents District 15 and spoke at that Grand Opening, said it was his pleasure to play a role in securing these development block grants to help defray construct costs of the center.

We have just celebrated our Grand Opening, April 2, 2005, cutting the ribbon after Father Tom Hopkins blessed the building. Guest Speaker, Charles Johnson, Director of the Illinois Department on Aging, stated that everyone connected with the senior center should be proud of it. "Having had an opportunity to travel all over the state, I can tell you there are senior centers in basements of churches, in buildings that have been renovated – but none of them compares to this building", Johnson said. Johnson said he believed the center also says a lot about the community itself. "It says the community cared about its older persons. And I think in this day and this time, that's the message we want to send to the older persons who have meant so much and been so valuable in all of our lives." The Senior Services purpose is to help seniors maintain an independent lifestyle and this new building with an arts and crafts room, computer education lab and exercise room will help us fulfill our mission.

Recreation													
Planned Programs:	64	79	81	88	101	78	99	48	40	69	77	106	930
Senior Center/Outside Senior Center	1570	1322	1280	1393	1435	1470	1579	1461	27	1192	960	1556	15,245
Program Participants	28	29	31	26	30	41	71	34	67	36	76	45	514
Names Added to Newsletter	5	6	6	4	5	4	4	5	4	3	4	4	54
Trips Taken	154	177	167	111	161	119	117	159	101	85	122	118	1,591
Participants On Trips	0	25	33	8	10	32	0	22	22	0	21	31	204
On Waiting List (recreation)	0	0	0	0	0	0	0	0	0	0	0	0	0
On Waiting List (health)													
Volunteers													
New Volunteers Assigned & Working	0	5	2	9	2	1	1	4	3	1	4	N/A	32
Volunteers Reporting Hours	96	69	52	87	73	69	74	77	106	68	75	N/A	846
Volunteers Re-assigned	1	7	0	35	1	0	0	0	0	5	8	N/A	57
Newcomers Luncheon Participants	N/A	6	4	14	13	10	4	4	NA	2	6	N/A	63
New Requests for Volunteers	27	30	29	42	31	24	34	35	11	27	N/A	N/A	290
Volunteer Requests on Waiting List	1	0	0	0	0	0	0	0	0	0	0	0	1
Volunteer Hours Reported	739	857	499	987	753	843	994	844	938	495	930	N/A	8,859
Meals Delivered by Volunteers	541	489	613	610	651	621	695	752	843	845	887	N/A	7,507
Congregate Meals Served	532	461	459	449	458	479	627	406	510	266	327	N/A	4,974

**VETERAN'S AFFAIRS
DEPARTMENT**

**155 TH ANNUAL TOWN MEETING
REPORT**

**WILLIAM TIKNIS
VETERAN'S ADVOCATE**

APRIL 12, 2005

"TO CARE FOR HIM WHO SHALL HAVE BORNE THE BATTLE AND FOR HIS WIDOW AND HIS ORPHANS".

These were the words of **Abraham Lincoln** on which the philosophy and the principles that guide the Department of Veterans Affairs were based on.

Today, the United States has the most comprehensive system of assistance for our veterans of any nation in the world. Does the system always deliver their services as it was designed to do, and which Lincoln so clearly defined?

If you have read the newspapers during the last few months, you know the answer is "No"! You've heard of the inequities in pension payments, the time it takes for a claim to be processed, and the long wait for needed health services. It is true they are working to correct these problems, but why did they happen in the first place? Apparently, no one took Lincoln's words seriously.

Locally we have seen and suffered through these problems. We have been able to help some of our veterans, but in too many cases, we haven't been able to help. The Department of Veterans Affairs rules are constantly changing. A recent change caused many veterans to not qualify for medical help because they make too much money. According the VA, \$26,000 annually is too much. There are other inequities, but the major one seems to be attitude.

We are hoping that the recent publicity, and public spotlight on this situation, and the change in the Administration, will help to change the system. We hope that these changes make the promised benefits and services available to our veterans. We have passed the message to our veterans that they should not give up hope.

We hope that the delays, the denials, the dejection, and the demeaning will be replaced by decency, dedication and the delivery of those services that **Abraham Lincoln** so eloquently spoke of so many years ago.

We will continue to do our best to help you, wherever and whenever we can.

William Tiknis
Veterans Advocate

**WELFARE SERVICES
DEPARTMENT**

**155 TH ANNUAL TOWN MEETING
REPORT**

**MICHAEL E. KELLY
TOWNSHIP SUPERVISOR**

**AUREA PICASSO
DIRECTOR**

APRIL 12, 2005

Department of Welfare Services

Mission

To improve the welfare of needy residents; to serve them promptly with dignity and with fairness.

One of the mandatory functions of the township government is to provide assistance to the needy. In order to manage funds in a fair and effective manner, there are guidelines and regulations that determine eligibility and offer temporary assistance to those who are experiencing financial difficulties.

In addition to the township funded programs we offer the convenience of applying for other programs that might provide some financial relief to residents of Hanover Township.

Events throughout 2004-2005 for General Assistance (GA) and the Food Pantry were as follows:

- Late March to October 2004 - Plant a Row Program kick-off .
- April 2004 - Easter Program. Baskets/Bags of Goodies were prepared by our Seniors, Volunteers and Staff for the needy children of the township area.
- May 2004 - Mother's Day. Our township moms were treated to carnations which were donated by Bartlett Florist.
- June 2004 - Donut Day. Our Food Pantry Staff and Volunteers outdid themselves by collecting over \$1400 for the Salvation Army Program. 100% of the funds were given to the township. Clients who came into the Food Pantry the Friday before Father's Day received baked cookies which were donated by the Pound Cake Bakery.
- August 2004 - First Hanover Township Back to School Fair held at Streamwood H.S. Multiple agencies spoke regarding safety and health issues. Township staff offered information regarding their departments. Back Pack Buddies, Communities that Care, and Hanover Township provided over 1200 filled back packs.
- September 2004 - Low Income Home Energy Assistance Program (LIHEAP) starts its new 2005 fiscal year for the disabled, 65 and over, and actual disconnection. All township schools and businesses start calling with ideas for food drives.
- October 2004 - Gilberto Colin, a senior citizen, ran in LaSalle Bank's Chicago Marathon. All funds received were for the Food Pantry. As a result of Plant a Row we received 700 pounds of vegetables. Preparation for the Holiday Season began.
- November 2004 - LIHEAP begins for the general public who meet federal guidelines. The Candlelight Bowl fundraiser was a huge success. We had many sponsors from within and outside of our township. Mr. Kelly sponsored our first Northern Illinois Mobile Food Pantry. Over 500 families received Holiday Meal Boxes.
- December 2004 - Our churches, businesses, benefactors, residents and Toys for Tots donated over 3800 toys! As we prepare for the holiday season we look forward to all of the joys that the holidays bring. Let us be mindful that the true gift of Christmas is the ability to give. The best gifts that we can give are not material ones but those that give of ourselves. I hope that all of you will consider the many ways you can give back, not only to your families, but to your communities.

2004-2005 Overview:

General Assistance Cases - 30

Most of which are Social Security Pending Status.

Emergency Assistance - 138

Provided once every 18 months to residents in life-threatening situations who meet certain guidelines.

Salvation Army Streamwood - 111

Monies provided by Tri-Village United Way.

Access to Care - 118

Access to Care is provided for residents in the township with no health insurance, and who are ineligible for medicare or public aid. The family must meet income guidelines.

KidCare and FamilyCare -

These health insurance plans are for IL residents. There are plans for:

Children 18 or younger - KidCare Rebate, KidCare Share, KidCare Premium, KidCare Assist, FamilyCare Assist

Pregnant women and their babies - KidCare Moms & Babies

Parents living with their children or other relatives who are caring for children in place of their parents - Family Care Assist

The plan you get depends on your situation and income.

Low Income Home Energy Assistance Program (LIHEAP)

Emergency - 62

Regular - 786

Residential Fire - 7

Domestic Violence follow up - 16

Incoming Calls: Answered - 6,128 Messages - 2,225

Referrals are made and information is dispensed to callers, depending on individual case status.

Statistics for Food Pantry

Average families in one month - 400

Service Units: Monthly - 1,600 Yearly - 19,200

Donations

Yearly - over 10,000 items

Pick ups

Yearly - over 1,800

A Big thank you to all Donors, Staff and Volunteers for their generosity, kindness and commitment to our mission.

Sincerely,

Aurea Picasso

Director

**YOUTH AND FAMILY
SERVICES DEPARTMENT**

**155 TH ANNUAL TOWN MEETING
REPORT**

**HONORABLE ROBERT J. GOFFINSKI
LIAISON**

CRAIG A. ESSICK – CHAIRPERSON

**KATHY FOX
DIRECTOR**

APRIL 12, 2005

HANOVER TOWNSHIP COMMITTEE ON YOUTH

CRAIG A. ESSICK- CHAIRPERSON
WILLIAM H. PETERSON - SECRETARY
GREG HERBERT - TREASURER
JUDY WALSH - MEMBER
RICHARD CLYBURN - MEMBER
PETER SHAKRO - MEMBER
LEENA VINCENZ - MEMBER

APRIL 12, 2005

**HANOVER TOWNSHIP YOUTH AND FAMILY SERVICES
ANNUAL REPORT
2004-2005**

In 2004 the Youth and Family Services department and Committee on Youth, under the guidance of **Trustee Bob Goffinski**, presented its three-year strategic plan to the Town Board. Three primary goals guide the current and future planning of the department. These are to:

- strengthen our community presence;
- maintain staff satisfaction in light of stress associated with decreasing resources; and
- strengthen our systemic perspective.

The strategic planning committee agreed that the services and programs of the department are very responsive to many of the needs of youth and families in the township community. An ongoing waiting list for family therapy services and a consistent request from the community for more youth outreach services confirmed that our services are well received. Our challenge was to maximize our positive impact on the community with a small, already busy staff.

The plan focuses on increasing our visibility ("getting closer to the people") while maintaining staff satisfaction and strengthening our reciprocal relationship with the community.

Let's start with the Youth and Family Services staff. Our staff team is our department's resource. It is our staff who develop and deliver needed services. They have a strong passion to help and empower kids and families. The challenge is to provide adequate support/motivation without overtaxing them. Although the work is rewarding, it can also be stressful given the dilemmas and difficulties experienced by the families we serve.

In the past year the administrative team (**John Parquette**, Clinical Director; **Roseann Martin**, Office Manager; and this Director) worked with staff to review and update the department's many policies and procedures for all of our clinical and prevention services, and personnel issues. We now have a clear, comprehensive manual that answers the "what ifs" that come up in providing our multifaceted services. Clarity and understanding have been greatly enhanced for staff. This Director conducted a salary survey for all of our positions which yielded relevant information for staff recruitment and retention. An outside consultant, with therapy and outreach expertise, was hired by our Clinical Director to facilitate additional learning on a monthly basis. Lastly, a newly formed self-care committee will provide ongoing input to our administration to help maintain staff satisfaction.

In terms of "strengthening our presence" in the community, we continued with several projects this year and began a new one. The renovation of the Astor Avenue site is nearly complete. Thanks to **Trustee Goffinski**, **Joe Pompa** and Carpenters Union Local 839, other trades unions, **Michael Cohen**, **Edwin Izaguirre**, and **Ricky Gomez**, the *Astor Avenue Community Center* will open this summer. "Getting closer to the people" in the Hanover Park/Streamwood neighborhoods around Astor Avenue will soon be a reality. Services will include after school programs, GED and ESL classes, computer lab, job help, and positive youth/family/neighborhood activities.

The *Speak Out! for Families* community education series completed its pilot year in offering presentations on topics relevant to families. Poplar Creek Library generously offered to be the centrally located site in the Township. Topics presented included: "Bullying: Fact, Fiction, and What to Do;" "Kids and Friendship;" "Teen Dating: Healthy Relationships and Sexuality;" and "Grandparents As Parents." In the coming year we will again seek ideas and topics from teens, parents, and our partners in the community. **Sherry Brown** and **Amy Vilstrup** will continue to blaze the trail.

A new hope for the coming year is to increase our youth outreach capability. In addition to hiring new staff to run the *Astor Avenue Community Center*, we are exploring the possibility of developing an undergraduate internship program. **Susan Alborell**, Internship Program Coordinator has contacted universities/colleges to discuss internship placements for youth/family outreach with our department. This expansion of our longstanding graduate internship program for family therapists could certainly strengthen our presence in the community.

Just as we wish to increase our visibility, so do we wish to design services that truly reflect the needs of the community, which are never static, but always changing. By "strengthening our systemic perspective" we never get too comfortable, and we pledge to incorporate feedback from those we serve (and could serve) into our planning. An example of this is our hiring a second Spanish-English speaking therapist this year. Not only can we serve more Hispanic clients in family therapy, we can conduct an ongoing assessment of the needs of the Hispanic population in our township. **Myra Walden** and **Suellen Shively-Mack** are our bilingual therapists. Myra will be presenting a discussion on gang prevention to Spanish-speaking parents at the Ray Walker Community Head Start program.

In addition to addressing some of the diversity needs by recruiting diverse staff, interns, and Committee on Youth members, we will form an advisory committee of residents of all ages to develop programming at the *Astor Avenue Community Center*.

Thanks goes to **Greg Herbert**, Committee on Youth (COY) member, for spearheading the recruitment of high school juniors, in addition to seniors, to serve a longer term on the COY. This year **Peter Shakro** (junior) was appointed along with **Leena Vincenz** (senior), both students from Streamwood High School.

And speaking of the positive contributions students make to Hanover Township, last year 26 Streamwood High School seniors joined us for our annual *Student Government Day* on May 13, 2004. During this intergovernmental event with School District U-46, the Village of Streamwood, and the Streamwood Park District, our Elected Officials and staff learn as much from the students about community needs/and innovative recommendations as the students learn about local government.

With the completion and opening of the new Senior Center, our department has inherited the old senior services space. We are grateful and excited to be able to accommodate our current, physical space needs, as well as to plan for more effective, expanded programming. We'll need to do some renovation of the space to incorporate our one-way mirror; storage; and office areas.

This year we were honored to continue to provide outpatient *Family Therapy* services, on a sliding scale, to Township residents. Over 325 families were served. Presenting problems included divorce/separation issues, acting out in children/teens, emotional disorders, and marital conflict.

Tutoring Services provided tutoring assistance by a team of certified teachers to 170 students in grades 1-9. **Rich Olivarez, Dana Markarian, Patricia Maynard, Debbie Swiatek, and Maria Petrov** are our wonderful teachers. Graduate intern **Rebecca Oliveira** facilitated a weekly discussion group for parents. We currently have a waiting list for tutoring students.

Youth Outreach Services served an average of over 600 individual youth every month. Mentoring, homework assistance, small group discussions, and advocacy were among the services provided in schools and neighborhood locations.



Youth of all ages, are our volunteers, and Michael Cohen enjoyed Spring Break Open Gym at the Streamwood Park District site.

The *Open Gym Program* will celebrate its 10th anniversary this summer! The attendance for the combined summer, spring, and winter breaks was over 2,500. We greatly appreciate the continued support of the police departments of Bartlett, Hanover Park, and Streamwood; School District U-46; Hanover Park and Streamwood Park Districts, Elgin Recreation Center; Renz Addiction Counseling Center; VFW Ladies Auxiliary; and many volunteers and local businesses.

Our participation in local and state organizations, and community events helps us contribute to the needs of youth in a larger way. Our staff represented our department at school and health fairs; spoke to youth, parents, and mental health groups, and served on boards/commissions. We are active members of the Association of Illinois Township Committees on Youth, and LAN #46 Child and Adolescent Network, the Hanover/Schaumburg Townships Youth Services Planning Board, and the Hanover Township Mental Health Board's Human Needs Task Force.



Pictured from left at the Township Officials of Illinois Conference: Clerk Brian McGuire, Trustee Marvin Kramer Jr., Assessor Thomas Smogolski, Trustee Bob Goffinski, Trustee Mel Runzel, Highway Commissioner Timothy O. Schneider

A high point for our department and the Township as a whole this year was **Trustee Bob Goffinski's** winning the *"2004 Township Friend of Youth Award,"* given by the Association of Illinois Township Committees on Youth. The prestigious award was presented at the Annual Educational Conference of the Township Officials of Illinois in Peoria in November 2004. Trustee Goffinski was honored for his "outstanding commitment to youth" through his active support of the Youth and Family Services department, and his hands-on leadership of the Astor Avenue Community Center project. Congratulations Bob!

We welcome **Lt. Col. Craig Essick** back from his 14 month tour of duty in Iraq. We thank **Judy Walsh** for her generous leadership in serving as the Acting Chairperson of the Committee on Youth during Craig's leave. Continued gratitude goes to COY members, **Bill Peterson, Greg Herbert, Richard Clyburn, Leena Vincenz** and **Peter Shakro** for their objective input and advice.

We thank **Roseann Martin** for her 9 ½ years' service as Office Manager and wish her well. We appreciate **Mary Beahan** for serving as Acting Office Manager.

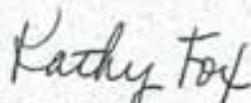
Our management team, therapists, outreach service coordinator, clerical staff, and interns work together to support the *Mission of Youth and Family Services: the prevention of juvenile delinquency and the promotion of positive development in young people. This is accomplished by providing services which help to strengthen families; to provide outreach to children and teens at risk of school failure and delinquency; and to contribute to the building up of a healthier community for all Township youth.*

This Director wishes to thank the YFS staff team for their passionate and creative dedication to the work. They are **John Parquette** (Clinical Director); **Susan Alborell, Sherry Brown, Amy Vilstrup, Brian Fask, Myra Walden, Suellen Shively-Mack, Katy Klepper, and Rebecca Oliveira** (Family Therapists); **Michael Cohen** (Outreach Services Coordinator); **Mary Beahan** (Acting Office Manager); **Kristi Laari, Eric Ford, and Colleen Kolber** (Clerical Staff).

Thank you to my fellow department heads for their support; and the Town Board and all the Officials for their leadership.

Youth and Family Services looks forward to new and exciting possibilities for the Hanover Township community in the coming year.

Respectfully submitted,

A handwritten signature in cursive script that reads "Kathy Fox".

Kathy Fox
Director
Youth and Family Services

