



HANOVER TOWNSHIP

Annual Report 2019-2020

- 1 Edinburgh Dr
- 2 Balmoral Ln
- 3 Castle Ct

- 12th Av
- 9th Av
- 8th Av
- 7th Av
- 6th Av
- 5th Av
- 4th Av
- 3rd Av
- 2nd Av

- 1 Bennington Ln
- 2 Carey Way
- 3 Barnett Ln
- 4 Ruzich Dr
- 5 Stanton Dr
- 6 Dyer Dr
- 7 Silbury Dr
- 8 Canyon Dr
- 9 Ariana Dr
- 10 Lillian Pl

Hanover Township

2019-2020 Township Board



Trustee
Criag Essick



Trustee
Khaja Moinuddin



Supervisor
Brian P. McGuire



Trustee
Alicia "Lee" Beattie



Trustee
Eugene "Gino" Martinez



Assessor
Tom Smogolski



Clerk
Katy Dolan Baumer

Department Leaders

James Barr, Administrator
Suzy Callahan, Human Resources Manager
Tracey Colagrossi, Aging Services Director
Mike Crews, Emergency Services Director
Patty Glascott, Chief Deputy Assessor
Caleb Hanson, Facilities & Road Maintenance Director

Mary Jo Imperato, Human Services Director
Thomas Kuttentberg, Community & Government
Relations Director
Tina Houdek, Youth and Family Services Director
Kirsten Smith, Community Health Director
Amanda Teachout, Mental Health Board Manager

Annual Report of Hanover Township

2019-2020

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Hanover Township’s mission is to continuously improve the quality of life of Hanover Township residents by providing a unique array of quality, cost effective, community-based services acting as a dynamic organization that delivers services in a responsible and respectful manner.



Meeting Schedule 2020

Pursuant to 5 ILCS 120/2.0 and 2.03, the Hanover Township Board of Trustees generally meet on the first and third Tuesday, except as noted, of each month at 7:00 p.m. The Board meetings will generally be held in the Township Aging Services Center, 240 S. Route 59, Bartlett, Illinois 60103 and are open to the public.

(Board Approved November 5, 2019)

Rescheduled Annula Town Meeting Tuesday, July 21

Tuesday, August 4

Tuesday, August 18

Tuesday, September 1

Tuesday, September 15

Tuesday, October 6

Tuesday, October 20

Tuesday, November 3

Tuesday, November 17

Tuesday, December 1

Tuesday, December 15

Check the website for location or time updates and date changes.

Hanover-Township.org

Hanover Township

In your neighborhood...



William Tiknis Campus
 Administration, Assessor, Clerk
 Downey Hall
 Emergency Services
 Mental Health Board
 250 S. State Route 59
 Bartlett 60103
 (630) 837-0301



Township Garage
 Battery/Dry Cell Drop-Off
 behind the Township building
 250 S. State Route 59
 Bartlett 60103
 (630) 837-0960

**Community Relations
 & Veterans Affairs Office**
 Izaak Walton League Center
 Community Activity Room
 866 Jay Street
 Elgin 60133
 (847) 888-8329

Find us on
 Facebook and Twitter
 YouTube and Instagram

Hanover-Township.org



Community Center
 Township Food Pantry
 Human Services
 7431 Astor Avenue
 Hanover Park 60133
 (630) 540-9085
 Senator Castro: Tuesdays 1-6 p.m.

Office of Community Health
 Trish L. Simon Center for Health &
 Wellness
 Aging Services Center, Lower Level
 240 S. State Route 59
 Bartlett 60103
 (630) 483-5600

Aging Services Center
 Library, Activity Rooms, Craft Room
 Billiards, Computer Room
 Stars n' Stripes Café
 Lending Closet
 Gift Shoppe
 240 S. State Route 59
 Bartlett 60103
 (630) 483-5600

Youth & Family Services
 250 S. State Route 59
 Bartlett 60103
 (630) 483-5799

Runzel Reserve
 Located between the William Tiknis
 Campus Township Administrative
 offices and the Aging Services Center

Community Resource Center
 1535 Burgundy Parkway
 Streamwood 60107
 (630) 837-6445

Izaak Walton Center & Reserve
 866 Jay St., Elgin



Emergency Services Station #1
 Bartlett Fire Barn
 218 Main Street
 Bartlett 60103
 (630) 483-5600

Naomi Walters-Lenoci Reserve
 735 Stowell Ave., Streamwood



*Several Township departments
 offer satellite services at the
 Community Relations Office and
 at the Community Center; please
 call for days, times and services.*

Where great service happens!

Letter from the
Township Supervisor
Brian P. McGuire

It is my honor and privilege to submit this report for the 170th Annual Town Meeting. Hanover Township officials, staff and volunteers remain dedicated to serving our residents and most vulnerable members of our community.

On March 17, 2020, I signed a local disaster proclamation for the Township as a result of the COVID-19 pandemic declared by the World Health Organization on March 11. Renewed by the Board on March 24, the proclamation gave the Township the ability to activate its Emergency Operations Plan, and authorize the furnishing of aid and assistance to protect the health and safety of our residents, our facilities and provide assistance to those affected. The Township also implemented a temporary reduction of government functions and workforce while maintaining core functions and essential operations. The Town Hall, Senior Center, and Astor Avenue Community Center (Food Pantry) remained open. A more comprehensive account on the Township's response to COVID-19 will be issued in the next annual report.

FY20 proved to be a very productive year for Hanover Township. The Board of Trustees once again approved a zero percent increase from the previous year's tax extension – a continued signal to the residents that the Township is committed to operating within our means. Since the voters of the Township decided to eliminate the position of an elected Highway Commissioner in 2017, and the services merging with the Township, the Board voted again in FY20 to reduce the tax levy of the Road District. Over the last four years this has resulted in a 5% overall reduction in the levy.

For the seventh consecutive year, the Administrative Services spearheaded the Township's efforts in obtaining the Government Finance Officers Association's Certificate of Achievement for Excellence in Financial Reporting and the Distinguished Budget Presentation Award.

In November of last year, Hanover Township received two awards at the annual Township Officials of Illinois conference in Springfield. The Association of Illinois Township Committees on Youth presented Melanie Salazar, youth volunteer in the Department of Youth & Family Services (YFS), with the 2019 Youth Leadership Award and Nadine Lajeune, an adult volunteer with the department, with the 2019 Volunteer Award. A senior at Bartlett High School, Melanie has been a mentor with the Township's Youth Leadership program for the last five years. In addition to working with students across the community, Melanie launched an anti-bullying club at her school in 2014 that is still thriving. Joining the Township in April, Nadine volunteers weekly with the Open Gym program where she works with the staff in leading activities and assisting with homework help, all while maintaining a full-time job.

Last summer, Hanover Township said goodbye to two long-serving leaders in our YFS Department. A Township employee for 26 years, former Director John Parquette witnessed many changes and was responsible for implementing many new programs and services on behalf of the Board. For the last 23 years, Michael Cohen was a regular fixture in many schools throughout the Township leading our popular afterschool Open Gym program. Michael and John both lived the Township's mission every day they came to work and will be missed.

The Board selected Interim Director Tina Houdek last fall to lead the YFS department on a permanent basis. Tina joined the Township in 2014 as Clinical Manager where she supervised the Township's clinicians. Prior to joining Hanover Township, she served as the Child Services Coordinator at Kenneth Young Center and Director of Clinical Services of Family Service Association of Greater Elgin.

The department of Facilities and Road Maintenance completed a long-anticipated resurfacing project in Sherwood Oaks subdivision that included work on the culverts. The department also coordinated the installation of an access path for vehicles from the current Izaak Walton Center parking lot to Hastings Street. This will allow Township buses and emergency vehicles better access through the property. The installation of a walking path at the Walters-Lenoci Reserve in Streamwood was completed last spring for the enjoyment of many residents surrounding the property. Extensive resurfacing projects will also be underway in FY21 throughout the Township properties.

The Hanover Township Emergency Services unit remains one of the more active departments, having responded to over 70 callouts from first responders in and around the Township. Director Mike Crews joined the Township in October as the Director of Emergency Services. Mike has served as the Emergency Manager of the Christian County Emergency Management Agency for over a dozen years. Additionally, he was Chief of the Taylorville Fire Department and served there for over 27 years. I want to recognize and show my appreciation to Jerry Simandl for his service as Interim Director for the three months prior to Mike's hiring. He provided a smooth transition and successfully completed several projects during his brief tenure.

The nurses and staff in the Township's office of Community Health had a stellar year in FY20 by providing over 500 preventative health screenings at Township offices and at community clinics. The department also provided health education courses for over 1,000 students at U-46 schools.

In FY20, the Hanover Township Mental Health Board approved \$890,000 annual funding to 29 agencies providing 43 programs. Long-serving Board member Kristin Cruthers was elected chair in August following the completion of Kathy Biesadecki's term. Kathy remains on the Board serving as vice-chair.

Community & Veterans Affairs was very active this past year in representing the Township at many community events and festivals. The Township's Veterans Specialist continues to be active working with veterans and their families as well as in providing programs and field trips. The Township was successful in receiving a matching \$400,000 Open Space Land Acquisition Development Grant from the Illinois Department of Natural Resources to develop the Master Plan for the Izaak Walton Reserve in Elgin. Developed by the Hitchcock Design Group, the plan allows for a loop trail system in the eight acres of undeveloped wooded property on the east side of Poplar Creek, the installation of a pedestrian bridge across the creek and an amphitheater. Plans and permits for the project will be submitted to the City of Elgin in FY21 with hopes to begin working on it in the late summer of 2020.

Late last summer the Board authorized the renaming of the Township's Department of Senior Services to the Department of Aging Services, and the Department of Welfare Services to the Department of Human Services. For Aging Services, the name change conforms to how the department is branded on a county, state and federal level. The change also reflects the preference of younger older adults, shying away from the term "senior."

In regard to Human Services, the Board wanted to remove the negative connotations of "welfare" in the name of the department, emphasizing no one should feel embarrassed to ask for assistance.

Aging Services continues to experience great success with their congregate meals in the Stars N' Stripes Café with a nearly 12% increase in the number of meals served over FY19. In January, the department released an extensive report, GenNext2030, that will provide staff with the information to best serve the next generation of older adults through Township services.

A comprehensive renovation to the Township food pantry was completed last fall allowing for an improved client-



choice model of service to the residents. The majority of the work was completed in-house by the Facilities and Road Maintenance staff. The pantry experiences an average of 740 visits per month. The position of Community Outreach Coordinator was established in FY20 for the department to educate the community on programs and services offered.

The residents should know a group of dedicated elected officials, Township staff, and volunteers serves them. Their combined efforts make Hanover Township the best in the State of Illinois. Please take the time to read this annual report to learn more about the programs, services, and accomplishments in FY20.



As I do every year, I would like to thank my family and the families of the officials and staff. They sacrifice much in order that we may serve. I consider it an honor and a privilege to serve the residents of Hanover Township as your elected Township Supervisor. Please feel free to call or e-mail me whenever you have a question regarding the Township, a suggestion for service improvement or if you or a resident is in need of Township services.

Respectfully submitted,
Brian P. McGuire, *Supervisor*



Office of the Clerk

The Clerk's office continues to set the standard among Illinois Townships making sure our Township meets and exceeds requirements set for Clerks in the State. Your Clerk, Katy Dolan Baumer, has been active in the Township Officials of Illinois organization representing over 1,400 clerks in the state, serving as a Board member on the governing board. Serving as Secretary/Treasurer for the Clerks Division has allowed me to expand my knowledge of "all things Clerk." My goal has been to help create educational opportunities for clerks throughout the state through in-person training sessions, at the Annual Conference, and through written communication. Throughout Illinois, forms, the minutes, and many other documents are styled after the success we have had with them in Hanover Township. As Vice President for the Township Officials of Cook County, I helped promote and bring Illinois Township Day to our County, showcasing the many resources and opportunities that townships offer. Hanover Township has celebrated this day by hosting a food truck festival that was very well received by our community. The food trucks, the festival atmosphere, the staff available to discuss Township offerings, and the music brought the community together to learn of and further appreciate what your Township does for you.

Hanover Township has an extensive collection of documents dating from the 1850's. These museum quality documents are available for viewing and research by appointment. I am delighted to report that we are almost totally digital now. Minutes, Board packets, agendas, proclamations, resolutions, and ordinances, and much more is available on our Township website and it is updated daily.

In May of 2019, long-time Trustee Mary Alice Benoit stepped down from the Board. Past Trustee Benoit served the residents of Hanover Township on the Board since 2009, and prior to that, served on the Township Mental Health Board. Known for having a level head, Trustee Benoit took a common sense approach to the many decisions the Board made. Her leadership with the Hanover Landing project was remarkable and is a project we all look forward to completion. Later in May, the Board welcomed a new Trustee to fill the vacancy. Alicia "Lee" Beattie was appointed Trustee on May 30. Mrs. Beattie brings a wealth of knowledge, particularly in the area of the youth in our community. She has worked for U-46 at Streamwood High for many years and is known to students and parents in Hanover Township. She currently serves as Trustee Liaison to the Committee on Youth.

In 1984, Mrs. Marie Downey became Clerk of Hanover Township. Her years of service were marked by exciting change, including the purchase of the William Tiknis Campus, vision of the late past Supervisor, Bill Tiknis. Downey Hall, which formerly was the largest meeting space available at the Township, was named after her for her many contributions to the Township. Downey Hall was refurbished this past year - a total face-lift: carpeting, furniture, paint, and wall art that commemorates many successes of the Township. In a celebration in her honor, the Clerk, Supervisor and Trustees rededicated this room to the guest of honor, Mrs. Marie Downey. Today, this room is used mainly to serve the students in the area as a tutoring and testing space. We still meet in Downey Hall from time to time, as do Township committees.

The Hanover Township Clerk is also responsible for maintaining the Hanover Township Veterans Honor Roll. This program, started in 2006, honors the many men and women who fought for our freedom and served in the U.S. Air Force, Army, Coast Guard, Marines, Navy, and Army National Guard. The plaque dedicated to the Veterans is located in Veterans Hall. We recognize and celebrate their service with a special dinner in their honor two times a year. Veterans are encouraged to download an application from our website. We honor them by inviting them to our Board meetings, telling those gathered of their service and a little bit about them. We are proud to have their names memorialized in our Township.

Respectfully submitted,
Katy Dolan Baumer, *Clerk*



169th Annual Town Meeting Recap

Clerk Dolan Baumer called the 169th Annual Town Meeting to order at 7:06 p.m. The Township Emergency Services unit posted the colors and the Clerk asked those assembled to join in the Pledge of Allegiance. She welcomed everyone to the meeting and introduced the elected officials present, including Trustees Mary Alice Benoit, Khaja Moinuddin, and Gino Martinez, Supervisor McGuire and Assessor Tom Smogolski and Village of Streamwood President Billie Roth and Trustee Mike Baumer.

Mrs. Naomi Walters-Lenoci of Streamwood was elected to serve as Moderator by Mr. Moinuddin of Hoffman Estates and seconded by Mr. McGuire of Barlett and carried by unanimous voice vote. Clerk Dolan Baumer administered the oath of office and turned the meeting over to her.

During the meeting, the minutes from the 168th Annual Town Meeting were approved with a minor typographical error indicated and accepted. In addition, Clerk Dolan Baumer presented the Supervisor's Financial Statements for the Township and Road District and they, too, were approved by the residents with a motion by Mrs. Benoit and second by Mrs. Heidi McGuire, then followed by a voice vote. The Board Trustees certified all accounts and presented the certificate to the Clerk for the file.

A booklet with the Annual Reports was made available to all present.

A list of surplus Township property for consideration for disposition was submitted before the Town; a motion to accept the list as presented and allow disposition of the property was made by Mrs. Benoit and seconded by Smogolski; the motion carried by unanimous voice vote.

Resolution to Delegate Authority to the Township Board to Purchase, Sell and Lease Property: Motion by Mrs. Sirchia of Elgin approve resolution #040919ATM to delegate authority to the Township Board to purchase, sell and lease property; second by Mr. Moinuddin. Motion carried by unanimous voice vote.

Motion to Set the Hour of Special Town Meetings to be 7:00 p.m.: A motion by Mrs. Benoit to set the hour of special town meetings to be 7:00 p.m. was seconded by Mr. Smogolski. Motion carried unanimously by voice vote.

A motion to set the hour of the next annual Town Meeting for 7:00 p.m. was made by Mrs. Sirchia and seconded by Mr. Moinuddin; motion carried by unanimous voice vote.

A motion was made by Mr. Baumer of Streamwood and seconded by Mrs. Alice Shorey of Streamwood to set the Moderator's pay at \$200 for her fine service, and that she be paid; motion carried by unanimous voice vote.

Finally, Moderator Walters-Lenoci thanked the residents and asked that the meeting be adjourned. Motion was made by Mrs. McGuire, seconded by Mr. Martinez, and carried at 7:20 p.m.



**Request a Mail-in Ballot Application kdolanbaumer@hanover-township.org
Register to Vote - Change your Address
elections.il.gov**

Office of the Assessor

The Assessor's office continually strives to give the taxpayers the best personalized service we can, and to help address all their needs and concerns.

2019 was Hanover Township's reassessment year. The median assessed value change was 24.92%. The median assessed value went up \$1389. The median sale price went up \$35,550. Residential assessed values went up an average of 12.9%. Commercial/industrial assessed values went up an average of 32.57%. The total average increase was 24.92%. Appeal seminars were held for both Assessor and Board of Review appeals. My office averaged 93 taxpayers per day during the Assessor appeal session.

Fall 2019, a State law was signed that automatically renewed senior exemptions. Senior freeze exemptions must still be renewed annually. The Cook County Board of Commissioners have passed an ordinance that provides a property tax abatement for the surviving spouses of Cook County's fallen heroes. The program serves surviving spouses of a fallen police officer, soldier or rescue worker who have died in the line of duty. It will abate the Cook County tax portion of the real estate tax bill.

Respectfully submitted,

Thomas S Smogolski, SRA, CIAO
Assessor



Deputy Assessor Peggy Deyne, Deputy Assessor Cindy Christopher, Assessor Tom Smogolski, and Chief Deputy Assessor Patty Glascott.

	OFFICE OF THE ASSESSOR					
FYTD:	2014	2015	2016*	2017	2018	2019*
Number of Taxable Real Estate Parcels	34,229	34,232	34,234	34,299	34,414	N/A
Equalized Assessed Valuation	\$2,023,584,103	\$1,953,727,489	\$2,241,075,386	\$2,344,751,111	\$2,294,093,237	N/A
Township Governmental Unit Tax Rates (Total Rates)						
Highest	15.687	16.329	14.238	14.248	14.851	N/A
Lowest	8.058	8.299	7.388	7.426	7.745	N/A
Average	12.636	12.894	11,376	11.49	11.85	N/A
Building Permits Processed	4,594	5,109	5,695	5,509	5,486	7,001
Incoming Calls	2,926	2,908	2,961	2,639	2,807	3,305
Office Visits to the Assessor's Office	4,426	4,025	6,500	4,939	5,453	6,228
Appeals Filed in Assessor's Office	866	464	2,312	871	1,388	1,245
<i>*Triennial Reassessment Year. N/A: Not Available at this Time.</i>						

Administrative Services

The department of Administrative Services mission is to ensure effective implementation of Township Board policies through efficient professional management of the Township government. The Township administrator serves as the organization's Chief Administrative Officer and in this capacity is responsible for administration, coordination and management of all Township services, and employees not directly reporting to an elected official. In addition, Administrative Services is responsible for support services including financial management, human resources, information technology, grant development, intergovernmental relations, capital improvement planning, strategic planning, and passport application processing services.

This year, in an effort to better support Hanover Township's 100 employees and 300+ volunteers, Administrative Services established a Human Resource Manager position. In January, Suzy Callahan was promoted to this position after serving as the Administrative Services Coordinator for two and one half years. Manager Callahan is responsible for a variety of human resources duties including payroll, benefit administration, employee recognition and recruitment. This is an exciting change for the organization and will have a positive impact on employees and volunteers throughout the organization.



Administrative Services also coordinated and completed many technology upgrades this fiscal year including an organization wide email migration project, security enhancements, and replacing the large network server. In April, our information technology team completed an email migration, which transitioned Township email accounts to a new, cloud-based system, called Office 365. Office 365 stores emails on a secure cloud-based system and has allowed the Township to discontinue use of the physical server to store emails. In addition, the Township enabled 2 Form Authentication (2FA) for all email accounts. As technology advances, the need for higher levels of security increase. 2FA adds an additional security layer in the employee login procedure for enhanced security. Lastly, the Township will replace the on-site server and supportive software which will result in faster running

applications on Township computers, increased security and more space to continue to save digital files and run programs such as the Client Information System database. The new server is supported by Microsoft and will run on the most updated operation system. This upgrade will benefit the Township by providing long-term cost savings, in addition to enhancing security.

This year, the Township pursued an update to the current three-year strategic plan. Once again, the Township collaborated with the Northern Illinois University Center for Governmental Studies for the strategic planning process, receiving stakeholder input through multiple focus groups and interviews with elected officials. Elected officials and the Township management team also met for a strategic planning retreat to review stakeholder feedback and review the current status of existing goals. This information was used to reaffirm a long-term vision and mission of the Township and re-evaluate the strategic goals from the original plan. In the next one to three years, the Township anticipates several capital projects taking place based on the award of grant monies including the Izaak Walton Reserve master plan improvements and an Emergency Services Station.

Administrative Services also continues to work with UP Holdings and the Housing Authority of Elgin to bring the Hanover Landing disabled permanent supporting housing facility to fruition. Hanover Landing is a 40 unit apartment building that will provide low income housing to individuals who have a qualifying disability. Ecker Center for Mental Health will be an on-site service provider and Hanover Township will act as the service coordinator. Hanover Landing currently has secured full rental subsidies for all units in the building, in addition to being awarded \$500,000 in Kane Elgin HOME funds to assist with project costs. The final step is to be awarded low income housing tax credits through the Illinois Housing Development Authority. The Township is excited to continue to move this project forward.

Lastly, this year the Township said goodbye to two long time staff members, John Parquette and Michael Cohen, as both pursued retirement after over 25 years each with the organization. In addition, we welcomed two new directors to our management team. Tina Houdek, previous Hanover Township Clinical Manager, was appointed Director of Youth and Family Services in November; Mike Crews, Director of Emergency Services, joined us in October after retiring as Christian County Emergency Manager and Taylorville Fire Chief.

Hanover Township, our officials, staff, and many volunteers, continue to meet the changing needs of the community and to improve the quality of life for residents. The department of Administrative Services is excited to provide leadership in this endeavor.

Respectfully submitted,

James C. Barr, MPA
Administrator

Kristin Vana
Assistant Administrator



This past holiday season, the Township Board thanked many people and organizations, including the Immanuel United Church of Christ of Streamwood for their support and many donations for the people of our township.

Community Relations & Veterans' Affairs

Dedicated to providing Township residents with accurate and timely information in regards to all services and events offered by Hanover Township. The office is engaged in community events and actively promotes the mission and vision developed by the Board.

It was a year of growth and productivity for Community & Veterans Affairs. The department continues to oversee the Izaak Walton Center (IWC) in Elgin, which hosts many important functions and events for the Township and the community. The annual Sprint 2 Spring 5k event has been held on-site for six years. For the sixth consecutive year, the IWC hosted a neighborhood party for the nationwide National Night Out last August. This is a popular event for the residents with participation from the police department, city officials, and the Izaak Walton League - Elgin Chapter.

This past summer, the Izaak Walton Center was again used as a site for the Youth & Family Services (YFS) Open Gym Program two days a week. For the sixth consecutive year, the IWC hosted the Northern Illinois Food Bank Summer Lunch Program that offers free lunches to area youth. Thanks to the work of staff and volunteers, 1,590 lunches were provided to local youth, a 43% increase from the previous fiscal year.

Veterans Affairs continues to serve Township residents and their families in accessing benefit programs. Last fall, Veterans Specialist Cyndi Wollack attended the National Association of County Veterans Service Officers state conference to complete the necessary hours to maintain her accreditation with the Veterans Administration. Cyndi also organized several field trips for veterans to destinations that included Great Lakes Naval Base, Soldier Field, the National Veterans Art Museum, and the Camp Grant Museum.

This past year, 15 veterans were added to the Hanover Township Veterans Honor Roll. Since the program began in 2006, the Hanover Township Board has recognized over 425 veterans. To learn more about the Honor Roll, please visit our website at www.hanover-township.org. The inductees are invited to semi-annual dinners that are always well attended.

The department held its second annual "Motorcycle Ride for Vets" last September at American Legion Post 57 that was attended by over 35 riders. Following visits to three establishments, the attendees returned to the post for a BBQ lunch and music by Southern Jack. Thanks to the support of sponsors and participants, over \$3,000 was raised for the Hanover Township Foundation's Veterans Fund.

Perhaps the most exciting news the department received in FY20 was the awarding of a matching \$400,000 Open Space Land Acquisition Development Grant from the IL Dept of Natural Resources to develop the master plan for the Izaak Walton Reserve. Developed by the Hitchcock Design Group, the plan allows for a loop trail system in the eight acres of undeveloped wooded property on the east side of Poplar Creek, the installation of a pedestrian

bridge across the creek and an amphitheater. Plans and permits for the project will be submitted to the City of Elgin in FY21, with work hoping to begin in the late summer of 2020. The department is grateful to the current and former Township officials that have supported the master plan that will not only benefit the organization and our programs and services, but also the community surrounding the Center. The Township is also thankful to the local officials and legislators that supported the project: Elgin Mayor David Kaptain, Cook County Commissioner Kevin Morrison, State Representative Anna Moeller, State Senator Cristina Castro, and Congressman Raja Krishnamoorthi.

Staff continued to coordinate and attend various community festivals and functions to raise awareness of Township services and programs. In FY20, the Township was a sponsor of the



Streamwood Summer Celebration, the Village of Hoffman Estates' Northwest Fourth-Fest, Bartlett Heritage Days, the Bartlett 4th of July Festival, and many more events.

The Township's social media presence on Twitter, LinkedIn, YouTube and Instagram remains an important tool for engaging with the community. We share a monthly Facebook analytics report with the Township officials and department heads to highlight our reach, engagement, video views and top posts. This tool is helpful in highlighting the department's efforts, and also in educating the Township personnel on the effectiveness of social media.

FY20 was a challenging, but rewarding year of hard work that produced a number of positive results for the benefit of the residents of Hanover Township. We look forward to working with staff, elected officials and our community partners in FY21 to further improve upon our work and begin new initiatives.

Respectfully submitted,

Thomas W. Kuttnerberg
Director

Community Health

The mission of the office of Community Health is to provide education and health promotion, prevent the spread of disease and illness, and to assist in accessing quality health services.

At the close of the fiscal year, the department was met with the challenge of addressing the threat of the coronavirus. The department took an active approach in providing health education on the coronavirus, providing routine updates through the Township website and social media, to raise awareness to the community on the virus' risk, and stressing the importance of prevention through proper hand hygiene. The department's nurses are committed to wellness in the community and ensuring residents are equipped with information and resources to stay healthy and well.

The department partners with several health groups and organizations throughout the year to provide additional health services, and in turn, increase its reach to residents in the community. It is a host site for a visiting podiatrist who provided over 200 podiatry appointments last year. The department was also a host site to provide cardiovascular, varicose vein, hearing, prostate, and stroke screenings to over 150 residents. Community Health has a collaborative relationship with U-46 schools, providing hand hygiene and puberty education for students, as well as CPR certification for high school students. Last year, the Community Health nurses provided these valuable services to over 1,000 students.

In FY20, the department launched three new fitness-based programs: Healthy Steps in Motion, Ageless Grace, and Wits Workout. These programs focus on physical health and brain health. Healthy Steps in Motion is an exercised-based, falls prevention program, combining educational information on the benefits of exercise with hands-on exercises to improve cardiovascular fitness and strength. Ageless Grace is a creative, seated exercise class that improves neuroplasticity and brain function. Wits Workout is an intellectual, "brain-fitness" class that aims to increase socialization in older adults through memory games, trivia and brain puzzles.

This year brought a transition in staffing as Community Health Assistant Nicole Daccardo moved on from the Township after six years of service. In November, Sarah Tyrrell was hired. Sarah graduated from Northern Illinois University with her Bachelor of Science in Nutrition and Dietetics and a minor in Public Health.

The department looks forward to a new year and tackling new goals to improve health for residents in the community. In FY21, the department will be focusing on improving the nutrition and weight status of older adults, as well as increasing oral care for Township residents. The department also plans to offer more community CPR and first aid classes on a consistent basis to promote bystander response in emergency incidents.

Respectfully submitted,

Kirsten Smith RN, BSN, *Director*

Where great service happens!



*Exercise Class is in Session:
"Healthy Steps in Motion" is a falls
prevention, exercise-based class.*



2019-20 by the Numbers



517 WELLNESS SCREENINGS

1,375 Property Tax Appeal Assists

15,720 Aging Services Rides

764 Tutoring Participants

119 Voters Registered



Food Pantry Visits

Where great service happens!



81 Emergency Services Call-Outs



4,177 Passport Applications Processed

1,439 Lending Closet Transactions

1,121 TIDE Transportation Rides

850 Tons of Salt used on Township Roads



*Thousands of
Lives touched
by Hanover
Township*



U.S. Veteran Assists

**8,039 Clients Served by Agencies receiving
Hanover Township Mental Health Board Grant
Funding**

11,628 OPEN GYM Participants

1,341 Community Health Clinic Clients



**15,425
Meals Served**

**2,375
Crisis Intake
Clients**



*Over 100 people participated in the
2019 International Festival in Hanover Township*

*Aging Services
helped
37,169
Residents
learn through
innovative
Programming*

**45,579 Website Visits
hanover-township.org**

**Volunteer
Hours 25,226**

**10,468 Emergency
Services Volunteer Hours**



Emergency Services

Hanover Township Emergency Services (HTES) is responsible for coordination and response for emergencies in an all-hazards environment. HTES has a strategic mission of life safety, incident stabilization and the preservation of the environment and property.

FY20 saw the heaviest volume of call-outs (250) since the Unit was conceived 10 years ago. The valued members of HTES continue to expand services within the Township. In the event of a disaster within the Township, it is imperative members hold the ability to fulfill multiple response tasks as community emergency resources quickly become stretched thin. The capabilities of HTES include:

- Search and rescue
- Severe weather spotting
- Lighting for fire and other emergency scenes
- Traffic management
- Basement pump outs
- Debris management
- Damage assessment
- Severe weather presentations through public education
- Safety patrols for unincorporated areas within the township
- Parking management at special events



Unique skill sets were put into practice numerous times during the past year. At a glance, responses included several structural fires in Hanover Park, search incidents in the Township and outlying areas, numerous traffic accidents and associated traffic management and pre-planned scheduled events.

Training is always at the forefront of HTES. Members are required to attend training on Wednesday evenings throughout the year. Training sessions are varied, including, but not limited to: search techniques, traffic management, damage assessment, hazardous materials

awareness, incident management, pumping and severe weather spotting.

HTES is also tasked with developing, updating and amending the Hanover Township Emergency Operations Plan. As a Certified Emergency Management Agency in Cook County. The Emergency Operations Plan outlines specific duties each department and their personnel will hold to support efforts to respond to and recover from a disaster.

In FY20, Supervisor McGuire announced HTES would be the benefactor of a new, modernized station for the Unit. This capital improvement project will immediately enhance the Unit's abilities to serve Township residents by

consolidating all HTES resources under one roof. Hanover Township is solidly committed to maintaining a state-of-the-art fleet of emergency vehicles for Township residents. The station will allow for improved vehicle maintenance, storage and response. Additionally, a new training area will allow HTES to host larger groups in a modern classroom setting, improving the learning environment.

FY20 was a year to reflect on improvements, enhanced capabilities and provides personal motivation to exceed expectations in FY21. HTES is honored to have the support of the Supervisor, elected officials and staff to continue improving efforts for the citizens of Hanover Township.

Respectfully submitted,

Michael Crews
Director



Where great service happens!

Facilities and Road Maintenance

FY 2020 was one of progress toward, and completion of, some long-standing projects for the department of Facilities and Road Maintenance. The department completed the Walters-Lenoci Reserve walking path addition, which has been in planning since 2015, with the completion of the 1.5 mile loop walking path extension. Four additional trees, including Autumn Blaze and Silver Maples, were added providing shade along the new section of path, as well as the planting of 54 arborvitae along the eastern edge of the Reserve. The arborvitae will assist with stormwater management through the additional absorption of groundwater in the newly created Rain Garden feature added during the installation of the walking path. Also completed this year was the anticipated connecting road from the existing parking lot at the Izaak Walton Center and Reserve, south to Hastings Street, allowing for greater access and more efficient traffic flow to and from the Center. The East Sherwood Oaks Resurfacing Project was also completed, which saw approximately 0.6 miles of roadway within the Sherwood Oaks subdivision resurfaced, 28 road and driveway culverts replaced and 500+ feet of swale reworked to improve stormwater drainage.



Road projects were not the only focus of the department this year. It also oversaw and implemented the transition to a new work order system throughout all Township facilities. The new UpKeep system will improve communication of work order receipt, progress, and completion, preventive maintenance scheduling and tracking of assets and inventory. With the old system being email based, the UpKeep system will also reduce printing and paper costs within the Township, as well as reducing storage space required for the hard copies of work order forms. Facilities and Road Maintenance is excited about the functions of the system, allowing for a vastly more efficient and fiscally responsible department. The addition of eight StarCom radios used by staff this year, has also greatly reduced response times to emergency requests and increased needed communication with other Township departments.

Facilities and Road Maintenance purchased two new vehicles this year. The oldest vehicle in the fleet was replaced with a new Ford Transit Connect van, equipped as a mobile maintenance shop to serve our off campus facilities. The Roads division replaced the oldest vehicle with a new Ford F-550 Super Cab dump truck, which can haul mulch, gravel, topsoil, and other materials during the summer and serve as an additional plow and salt vehicle during the winter.



Taking pride in the projects that have been completed, Facilities and Road Maintenance is also very excited about the progress made on others. Hanover Township was recently awarded a \$400,000 State of Illinois OSLAD grant to complete improvements and upgrades to the Izaak Walton Reserve. The Township now enters the design and permitting phase of this project with expectations of completion of the project within two years. The Facilities division is also progressing on the resurfacing of the current Izaak Walton Center and Reserve parking lot, as well as working with the Village of Hanover Park on the replacement of the water main servicing the Astor Avenue Community Center and the eventual resurfacing of that parking lot, as well. The department takes great pride in the level of service provided to the residents of Hanover Township and will continue the goal of searching for and implementing ways to improve services for residents

Respectfully,

Caleb Hanson, *Director*

Aging Services

Enriching Lives, Fostering Friendships, Promoting Independence

The Aging Services department experienced a year of change and is ready for the future. Most notably, the Township Board voted to change the name of the department from Senior Services to Aging Services. The name change is representative of the population served aged 55 and older. In July, department Director Tracey Colagrossi presented a proposal to the Township Board discussing the Generation X population and needs for the future. Consultant, Sandra Pastore of Mindful Innovations, LLC. was brought in to conduct research and survey the community.

In September, Supervisor McGuire, Illinois Department on Aging Director Paula Basta, Community Planner Brad Winnick, Consultant Sandra Pastore and Director Colagrossi held an Aging Symposium. The event gathered community partners, local agencies, local government leaders, and residents to gather feedback on visions of aging well in the community. A survey was disseminated to Hanover Township residents aged 45-55, gathering information on how they plan to live in the township aged 65 and beyond. All of the information gathered culminated in a report, Gen Next 2030, that was sent out to national and local elected officials, community planners, area organizations and partners. The final report was posted on the Township's website with recommendations for the department, which include dementia-friendly training to local businesses, increased outreach into the community and intergenerational programming to connect students with residents' social connections.

The Enrichment Program division increased program offerings at the Izaak Walton Center with the addition of craft classes conducted by Visual Arts Instructor Linda Kay. They created monthly educational programs and outreach for residents highlighting cultures and countries of India, Poland and recognizing Black History Month (one of the department goals for FY20) with presentations and food. Additionally, Trustee Moinuddin worked with Director Colagrossi and Director Kuttentberg to host an International Expo in September showcasing food, performances and cultural displays. Evening outings, such as the Chicago Magic Lounge and Big Shot Piano Bar, were very popular, as were day trips to Wisconsin and Chicago. Extended travels to Door County and Cape Cod were enjoyed, as well. Volunteers were celebrated at the annual Volunteer Luncheon recognizing the 280 plus volunteers with over 27,000 hours dedicated to the Aging Services.



Learning about India, one of many new programs focusing on the food, culture and people of different countries.

New programming is a 2019-2020 Goal of the Aging Services department to serve an ever-changing population.

Social Services was charged with the goal of creating and implementing a home assistance program for older adults to address such needs as snow removal. Manager Diana Gomez researched programs from other local governments and presented a proposal to the Township Board in October, which was approved in January. The department is working with the students from Streamwood High School's National Honors Society to volunteer in this program. The Township's home-delivered meal clients have also increased in numbers. 89 older adults were the recipients of gifts from the community through the Adopt-a-Senior program. Donors included Fellowes Brands, Rydin of Streamwood and the Village of Bartlett. Two student workers from Elgin Community College answered phones and made appointments for residents.

The Transportation division experienced staffing changes. Long-time driver Cristian Douglass and fill-in driver James Grossman both retired. Transportation provides shuttles to the Township's Sprint to Spring event, Hanover Park Park District, Streamwood Fire Department, and other Township events. Trips to dialysis centers continue to be the top trending request for rides. The division ordered a new vehicle, scheduled to be delivered early in FY21. The Transportation Services team received training on CPR, blood borne pathogens, and specialized training from the Association for Individual Development.

Nutrition Services continues to serve a large number of residents for lunch each day at the Senior Center. Ribs have become a popular choice for diners, serving a record 168 meals on rib days. Home Delivered Meals has reached capacity with 95 residents receiving hot lunches Monday through Friday. To provide continuous service, additional clients receive "Mom's Meals," a weekly delivery of seven meals that the client reheats at home. Those clients receive a daily well-being call from volunteers, just as the Home Delivered Meal client receives a visit when their meals are delivered. Over 40 volunteers assist the team in packing, serving meals, and delivering to clients' homes.

The third annual Fall Food Truck Festival Township Day in September brought focus to the Home Delivered Meals program through fundraising and beer sales. Nine trucks and the band "Get Back Chicago" brought a record number of people to the William Tiknis Campus.

Aging Services staff continues to be leaders in their field. Program Manager Jamie Zbrzezny was elected Chair of IPRA's Joint Section Education Committee. Program Specialist Sarah Adelpia was elected Secretary of the Association of Illinois Senior Centers. Director Tracey Colagrossi serves as Chair-Elect of the Executive Committee of the National Institute of Senior Center,s as well as President of the Association of Illinois Senior Centers. Specialist Adelpia presented at the Association of Illinois Senior Center's conference on Brain Games. Director Colagrossi conducted presentations at the Township Officials of Illinois Annual Conference, National Council on Aging Conference and the Association of Illinois Senior Centers Conference. Transportation Manager Linda Steininger led quarterly conference calls with other Township transportation providers. Social Services Manager Gomez presented case services

impact at the AgeOptions Legislative Breakfast in February.

Respectfully submitted,

Tracey Colagrossi
Director

*Hoping for a
Cubs Win!*



Human Services

Committed to improving the welfare of Hanover Township residents experiencing hardship. Providing resources and support empowering residents in achieving self sustainability; to serve promptly with dignity and respect. We are dedicated to serving the residents and will continue to strive to meet the needs of our community.

Human Services continues to work to meet the needs of residents facing financial hardship within Hanover Township. Although unemployment remains low through most of the year, Human Services continues to serve residents in crisis through an array of available programs and services.

Financial assistance programs, as well as employment support and energy assistance programs, are available to qualifying residents and a food pantry that is open Monday through Saturday. In addition to ongoing services, Legal Aid Chicago began providing free immigration and employment rights support for residents on site at the Astor Avenue Community Center.



Trustee Moimuddin, Supervisor McGuire, Trustee Martinez, and Clerk Dolan Baumer helped Director Imperato cut the ribbon on the newly renovated food pantry.

In October, the newly renovated food pantry was unveiled. New flooring, shelving and lighting gave the pantry a new look. Expanded shelving allows for a better selection of items available for residents to choose. The food pantry saw a 10% increase from FY19 in the number of families visiting the pantry. St. John the Evangelist Catholic Church in Streamwood hosted their annual mobile pantry last July as well as donated funds to purchase meal boxes that are distributed during the holiday season. The food pantry continues to operate six days per week with the help of auxiliary volunteer staff. Saturdays operate with the help of organizations including St. John the

Evangelist Catholic Church in Streamwood, Immanuel United Church of Christ in Streamwood, and the Streamwood Woman's Club. It is because of the Township's relationship with the Northern Illinois Food Bank and the Direct Connect Program that the department is able meet the demands of the community.

As a Salvation Army Service Extension site, the department is able to provide additional financial resources to residents in crisis. In FY20, Salvation Army disbursed over \$13,000 in emergency funds and Hanover Township was chosen as one of four sites within Cook County to administer the Emergency Food and Shelter Program (EFSP), funds assisting with rental and mortgage payments. This invaluable resource helps residents who may not qualify for other aid programs get financial aid with utility bills, shelter payments and other hardships they are experiencing.

With the support of Senator Cristina Castro, Hanover Township hosted a Manufacturing Job Fair with 38 employers. Senator Castro and/or her staff are available Tuesdays to serve residents needing assistance with state benefits. The Summer Lunch Program provided by the Northern Illinois Food Bank at no cost was offered to children 18 years and younger for the tenth consecutive year. 991 lunches were distributed to youth in FY20.

More than 400 families attended the Township's Backpack Giveaway providing 1,330 backpacks filled with school supplies to children of families in need. Children often do not attend the first day of school if they do not have a backpack and supplies. The Township is appreciative of Essendant for their donation of 425 filled backpacks, Communities that Care donation of 486 backpacks and the many organizations and residents who donated backpacks and school supplies so children could start their school year with confidence.

General Assistance and Emergency Assistance programs continue to develop with the focus on researching available resources to assist residents facing financial hardship. Audits continue to be performed quarterly, as well as unscheduled audits, to ensure accuracy and accountability.

The Community and Economic Development Association (CEDA) continues to provide services to residents at the Astor Avenue Community Center every Wednesday. CEDA provides a range of services to assist low income families with dental, vision care, auto repair, trade skills and employment and rapid re-housing programs.

Thanks to the Knights of Columbus, Mary's Millennium Council #12801 and community sponsors, toys were distributed to 1,308 children this past December at the Township's holiday programs. The Township is also thankful to the many generous sponsors from the community including Immanuel United Church of Christ in Streamwood, St. John the Evangelist Catholic Church in Streamwood, Knights of Columbus, Mary's Millennium Council 12801, Streamwood Women's Club, Bartlett Rotary Club, Streamwood Kiwanis, Streamwood VFW Post 5151, Jewel Food Stores of Bartlett, Elgin and Streamwood, Clare Oaks Retirement Community, Panera, Starbucks and Target. It is only because of the generosity from residents, schools, businesses and local organizations that the department is able to improve the quality of life for our residents facing financial hardship.

Auxiliary volunteer staff put in countless hours at the Astor Avenue Community Center. The Township thanks Auxiliary Staff Coordinator Jay Olriksen for his dedication and hard work, Terrie Kuenker, Patricia Johnson and Nancy Madsen for their countless hours processing LIHEAP and food pantry applications. Thanks also to Karen Flaxman, SHRM-CP for providing employment services for residents, and to Jay Olriksen, Bryan Noonan and Don Balk who drive the food pantry van to pick up donations. The Township is very thankful as well to the many additional auxiliary staff volunteers who donate their time serving the residents.

Human Services Coordinator Lori Orozco, Case Manager Corey Dewey, Outreach Coordinator William Burke, and I are committed to improving the welfare of Hanover Township residents experiencing hardship. Our goal is providing resources and support empowering residents in achieving self-sustainability as well as to serve promptly with dignity and respect.

Respectfully submitted,

Mary Jo Imperato

Director

Youth and Family Services

Charged with the mission of the prevention of juvenile delinquency and the promotion of positive development in young people. We work to meet our mission by providing an array of services which help to strengthen families, to provide outreach to children and teens at risk of school failure and delinquency, and that contributes to the building up of a healthier community for all Township youth.

This past year Hanover Township Youth and Family Services experienced many changes. Two of the department's long time employees left this year for retirement. Both of these leaders were instrumental in the development of the successful programs the department currently offers. Michael Cohen began his employment with the department in 1996 as the department's first outreach worker. Through his work, he began developing programs such as the Open Gym program, which continues to exist, entering its 25th year and continuing to serve nearly 1,200 participants annually. Mr. Cohen eventually became the Outreach and Prevention Manager where he continued to grow programming while developing strong relationships with the area schools, police departments and community agencies.

Shortly after Michael's departure, the Director John Parquette, also chose to retire at the end of July. John began his work in the department as a family therapist in 1993. He became the Clinical Manager for the department in 2001, eventually becoming the Director in 2008, where he served for the last 12 years. His passion for working with youth and families was unmistakable as he developed and grew programming within the department. His dedication to Youth and Family Services was evident as he fostered a culture where staff was encouraged to be familiar with the latest trends in family therapy, substance abuse prevention and youth leadership development.

New Team to lead Youth & Family Services at Hanover Township - Nora Gonzalez, Tina Houdek (Director) and Ryan Dickinson.



With their departure came the opportunity to form a new leadership team for Youth and Family Services. Ryan Dickinson, the previous Clinical Interventionist, became the new Prevention Services Manager. Ryan brings with her years of experience working in the local schools, substance abuse prevention work and leadership development. Tina Houdek, MS, LCPC was promoted to be the new Director of Youth and Family Services. Tina comes with many years of experience in the mental health field and Hanover Township where in her previous positions she had the opportunity to work in the Township. Prior to this role, Tina was the Clinical Manager for the department for nearly five years. Her transition has been smooth and she has begun implementing new programming and looking forward to growing the department to provide more opportunities for residents to have affordable and accessible services.

With Tina Houdek's becoming Director, Nora Gonzalez was promoted to Clinical Manager. Nora has worked for the department for over five years as a Senior Clinician, providing therapy primarily to the Spanish speaking population. She has made outstanding contributions and provided leadership in serving youth and families of the Township.

With new leadership came the opportunity to look at current programming, look at gaps in service and implement additional programming. In the previous year, one of the department goals was to develop and implement family events throughout the academic year at the Izaak Walton Center and Reserve. The department continues to host the annual Family Fun Night event in August facilitated by the Open Gym staff. Director Houdek and Manager Dickinson, developed annual quarterly family events at the Reserve. Youth and Family Services developed and implemented the first annual "Cookies and Cocoa with Santa" event in December that was highly successful and very well attended. Due to the success and requests from the residents, this event will be scheduled again for next December and will become an annual event.

Additionally, this past year the department made a strong effort to expanding the volunteer base. The department has seen the need and value of having volunteers participate in not only the Open Gym program, but in a variety of capacities. The department will be utilizing volunteers to assist with the planning of community events, helping at events, providing clerical assistance and childcare.

Youth and Family Services has also seen an increase in requests for providing group services. The department moved forward in developing a parenting class to empower parents and children to work together and teach new parenting skills. This six-week program, titled "The Parent Map," will begin in this coming spring. The department is excited to be offering this program in both English and Spanish. The department will be offering free childcare by utilizing volunteers to assist. This program will be offered in the summer and fall of 2020. The plan is to provide this service to parents on a quarterly basis going forward.

The Open Gym Program continues to grow with under staff member Michael Miguel. He has implemented additional practices that have assisted in tracking participants and improved safety. The program provides social, recreational and educational activities utilizing a positive youth development model. Open Gym is offered at no charge and at eight sites per week during the school year. The outcome measure for this program shows improved school attendance and grades. Open Gym continues to be offered during the summer and during school breaks. The summer portion of the program is located at the Hanover Township Izaak Walton Center and Reserve has seen an increase in participants this past summer. Open Gym ends with the annual Family Fun night that remains popular and well attended.

The family therapists continue to provide exceptional and quality bilingual family therapy in order to empower youth and help families communicate effectively. Staff offer services that are comprehensive and utilize the natural strengths and resiliency of each family member to function optimally.

The work in the area of Substance Abuse Prevention continues to grow. The program provides drug awareness education, substance refusal skills and pro-social skill development. This is done in a variety of ways including health education classes and prevention group work in the schools. The department hired Tessa Konzal as the Substance Abuse Prevention Specialist who comes to the department with many years of Snowball experience. 13 youth leaders participated in Operation Snowball's Mid-Year training at Illinois State University in January. Youth leaders will be participating in this year's Cebrin Goodman Teen Institute offered at Eastern Illinois University in July. This gives them the opportunity to learn and expand on their leadership skills.

This year the department moved the Tutoring Services Program to the William Tiknis Campus. This has increased the visibility of the program and the department is now able to provide additional support and resources to enhance the overall functioning and outcomes of the program.

Youth and Family Services received two awards at the annual Township Officials of Illinois Annual Conference. The Association of Illinois Township Committees on Youth presented Melanie Salazar, youth volunteer in the Department of Youth and Family Services, with the 2019 Youth Leadership Award and Nadine Lajeune, an adult volunteer of the department, with the 2019 Volunteer Award. Melanie was recognized for volunteering and demonstrating exceptional leadership in the department's youth programming. Nadine was recognized for showing outstanding dedication in helping youth in the programming of the department and the community.

FY20 was a successful year despite the many changes that the department experienced. Youth and Family Services is looking forward to what FY21 will bring.

Respectfully submitted,

Tina Houdek, LCPC

Director



Where great service happens!

Committee on Youth

The Committee on Youth is a catalyst for promoting well being among Township youth and families through family education, outreach and the fostering of community connections with an emphasis on positive youth development.

FY20 was a year of many changes for the Committee on Youth. New Director of Youth and Family Services, Tina Houdek, immediately stepped in to be acclimated to the current discussions and vision from the committee.

Nicole DeFalco, who was appointed in 2009, stepped down after ten years of service to the Committee. Mrs. DeFalco served the Committee with much insight on youth trends and a passion for youth services. Also, Shannon Henderson stepped down from the Committee. She was an asset to the committee with her strong knowledge and experience working with youth in a high school setting.

Two of the Committee's high school youth members graduated and went on to pursue their college education. Dilpreet Kaur, from Streamwood High School, served on the committee since May 2017. Dilpreet showed initiative and leadership as well as brought youth perspective. Ian Wright from Bartlett High School served on the committee since January 2018. Ian's high school education, being in the Academy for Science, Engineering and High Technology, brought a depth of insight and knowledge to advance the Committee's work.

In July of 2019, Denise Camacho was appointed to the Committee. Denise is a resident of Streamwood, grew up in the Township and her knowledge of the community has helped the Committee with discussing new initiatives that would benefit youth and families. Yesenia Ojeda, a junior from Streamwood High, was appointed to the Committee in October. Yesenia has volunteered at the Township's food pantry. Jordan Wildermuth was appointed in November. Jordan's background is in social work and he currently works in government affairs.

The Committee continues the tradition of hosting the Annual Celebration of Leadership Reception to honor and recognize outstanding leadership at various levels within the community. The reception was held on May 21. The Rising Star Award winner was Julia Pachuta from Bartlett Elementary School. Julia was given this award for her time spent with primary students as a mentor, encouraging and motivating younger students to make good choices and

reflect on them throughout the day.

Maria Mendez, of Tefft Middle School, was awarded the Junior Leader Award. She led the Tefft Student Ambassadors group, which acclimates new students to the building in order to make them feel at home. In her role, she went above and beyond the expectations, befriended the new students and maintained positive peer relationships with them.

The High School Leader Award went to Ana Easter from Streamwood High School. Ana was enrolled in the Leadership in Action class at Streamwood High.

She volunteered at the freshman engagement program, "Sabre Smash," as a youth leader. In all her leadership roles, Ana presented a natural assertiveness that her peers found helpful and would try to emulate.



Committee on Youth
Ray Alvarez, Chairperson
Yesenia Ojeda, Vice Chairperson
Dr. Ariel Correa, Secretary
Denise Camacho
William Henderson
Rebecca Swangren
Jordan Wildermuth
Robert Wojtowicz
Trustee Alisa "Lee" Beattie, Town Board Liaison

For the adult categories, the Community Adult Leader of Youth Award was given to Ellen Smith. Ms Smith is a teacher at Glenbrook Elementary. She was given this award for her strength in developing others, her vision and her ability to get people involved. Ms Smith dedicates 100% of her time ensuring that her students have an individualized learning experience.

Ana Lizza Arroya was awarded the Principal of the Year Award. She was nominated due to being a positive leader who leads with her heart. Her discipline in working with others to accomplish specific goals for the unique needs of the school. She has helped staff grow professionally and deal with students' social-emotional and academic needs. All of the winners were presented with plaques to honor them for their accomplishments and contributions.

Senior Citizen Services Committee

To create a better quality of life for Hanover Township senior citizens by advising the Board and staff on programs and services benefiting residents age 55 and older. The Committee will support the Township and the Department of Senior Services through fundraising and community engagement.

Kay Donaldson concluded her term in May after serving on the Senior Citizens Service Committee since 2010. Ms Donaldson has been instrumental in the Gift Shoppe and other fundraising efforts. Her participation has been greatly appreciated. Naomi Walters-Lenoci and Walter Gramiak were reappointed and joined by new committee members Lynn Nelles and Larry Bretz.

The Committee went right to work and established two goals in FY20. First was to create and implement two additional fundraising activities. A Santa's Breakfast in December and three group dining events at Jo-Jo's Restaurant, Georgia's Pizza, and Steak-N-Shake, called "Café Cruisin'," all helped raise additional funds to support the older adults of Hanover Township. The second goal was to increase awareness of the Aging Services Center to medical and rehabilitation facilities. The Community Outreach group created an plan and conducted mailings to various facilities that many of the residents frequent.



The Committee supported the department of Aging Services through asset allocation purchases of 600 additional key tags and a hand held scanner for the MySeniorCenter, the data tracking system. The purchase of space heaters, an air conditioner, and ComEd certificates supported older adults to provide energy assistance in times of need. Additionally, the committee purchased tablet mounts for three of the buses for drivers to view the transportation software system, safely, while driving.

More residents were able to participate in day trips due to the generosity of the committee through funding of motor coach buses. The committee also helped fund the holiday party entertainment and provided umbrellas as party favors, that were enjoyed by all of the attendees.

Senior Citizens Services Committee

Naomi Walters-Lenoci, Chair
 Walter Gramiak, Vice Chair
 Carla Fruhauf, Secretary
 Lynn Nelles, Treasurer
 Larry Bretz
 Thomas Lathara
 Alice Shorey
 Trustee Eugene "Gino" N. Martinez,
 Town Board Liaison

The Food Truck Festival entertainment and the Hanover Township Foundation Gala were sponsored by the Seniro Citizens Services Committee, as well. The Aging Services and residents who patronize the Center are fortunate to have the strong support of the Senior Citizens Service Committee providing excellent programs and services to the residents of Hanover Township.

Mental Health Board

To ensure that services in the area of mental health, including developmental disabilities, addictions and substance abuse are available to all residents of Hanover Township. The volunteer board continues to advocate for increasing the availability and quality of mental health services through the development of a comprehensive and coordinated system of effective and efficient program delivery.

During FY20, Meghan Nelson stepped down from the Mental Health Board after serving several years and Faiza Rahim, a Hanover Park resident, was appointed to the Board. Faiza brings a background in nonprofit work to the Board. Long time member Kristen Cruthers was elected Chair in June.

The Hanover Township Mental Health Board awarded \$890,000 in annual funding to area agencies that serve developmental disabilities, mental health and substance abuse. New agencies that received funding in the last year include the Center for Enriched Living, an agency that provides day programs for adults with developmental disabilities; Gigi's Playhouse, a center for people of all ages with Down syndrome; and Marklund Wasmond Center, a Community Integrated Living Arrangement home for adults with developmental disabilities. The Board is looking forward to a thriving partnership with these agencies.

In addition to annual funding, the Board remains committed to supporting area agencies that provide valuable services to Township residents by providing mid-year funding as needs arise. In FY20, the Mental Health Board provided \$231,072 to area agencies supporting needs such as training staff to treat children suffering from severe trauma, replacing equipment used to teach children with developmental disabilities how to communicate, paving a driveway at our local Community Integrated Living Arrangement home so men with wheelchairs could navigate themselves and providing the capital funds for the new Medically Assisted Opioid Treatment Center that serves the Township so the clients can be treated with dignity.

FY20 marked the first time the publication of the Mental Health resource guide was available in both English and Spanish. The Mental Health Board wants to ensure that all residents of Hanover Township have access to the services they need and responded to feedback from the community that more services are needed in Spanish.

The Transportation keeps Individuals with Disabilities Employed (TIDE) program has also grown by 30% in the last fiscal year. The Mental Health Board runs TIDE, a voucher program for individuals with a disability that do not drive themselves to work. In the last year, the number of residents who participated in the program has increased and the number of businesses that benefit from these workers have increased.

Hanover Township Mental Health Board

Kristen Cruthers, Chairperson

Kathy Biesiadecki, Vice Chairperson

Deb Sirchia, Secretary

Mary Jane Garvey

Matthew Steichmann

Faiza Rahim

Amanda Teachout, Manager

Trustee Khaja Moinuddin, Town Board Liaison

Looking ahead, the Mental Health Board is eager to serve the Township residents and be a leader when it comes to mental health, developmental disabilities, and substance abuse treatment. The Board is planning trainings for area agencies to ensure the quality of service residents are receiving is the best it can be.

The Mental Health Board is responsible for managing the Hanover Township Community Resource Center located at 1535 Burgundy Parkway in Streamwood. The Resource Center serves as a satellite office to funded agencies that provide direct services to Township residents including counseling, treatment, group therapy, education and/or case management.

The Mental Health Board meets on the fourth Tuesday of the month at 6:00 p.m. in the Town Hall, unless otherwise noted; the Board does not meet in the months of June or July.



Hanover Township

Services, Events & Programs

Student Government Day
New Leaders in Education Reception
Youth Leadership Recognition
Low Income Home Energy Assistance Program
“Just for the Health of It!” Health & Wellness Expo
Open Gym Program
Prostate Cancer Clinics
Wellness Screenings
Brush Pick-up
Circuit Breaker Program
Homeowners’ Tax Seminars
Children’s Physical & Immunization Clinic
Aging Services Art Expo
Veterans Honor Roll Recognition and Dinners
CEDA’s Weatherization Program
ComEd Hardship Program
Podiatry Clinic
Access-To-Care
All-Kids Program
Election Polling Sites and Receiving Station
Summer Lunch and After School Snack Programs
Winter-wear and Holiday Toy Drives and Distribution
Adopt-a-Senior Program
Adopt-a-Family Program
Expanded Tutoring Services
Alternative to Suspension Program with U-46
Dial-a-Bus Transportation
IDNR Hunting & Fishing/Trapping License Sales
T.I.D.E. Transportation Program
PBIS Tier II Groups Programming
Heritage Marker Program
Legal Advice for Veterans
Supper Club 59

Substance Abuse Prevention Programming
Back to School Backpack Drive and Distribution
Spring Easter Drive and Distribution
Temporary Handicap Placards
Election and Voter Services
Food Pantry
Home Wellness Visits
Emergency “Embracelet” Program
Senior Will Program
U.S. Passport Application Services
Lending Closet
Income Tax Assistance
Heating/Cooling Location
Emergency Services Search & Rescue Assist
Emergency Scene Lighting & Traffic Control
Flood Water Removal
Severe Weather Monitoring
Emergency Preparedness Education
Mental Health Resources
“Sprint to Spring” 5K Run/Walk
Dental Access Network
Stars N’ Stripes Café
Notary Services
Senior Leisure & Skill Development Programming
Family Therapy
Gift Shop
Mobile Drivers’ Services
Home Delivered Meal Program
Job Fairs
Operation Snowball
High School Voter Services Outreach
Veterans Services
Annual Illinois Township Day in Cook County

New and exciting events are always happening at Hanover Township. Please check the calendar on our website at Hanover-Township.org to see what else is going on.





Where great service happens!



HANOVER TOWNSHIP

