



HANOVER
TOWNSHIP

Annual Report
2017-2018

Hanover Township Meeting Schedule

Pursuant to 5 ILCS 120/2.0 and 2.03, the Hanover Township Board of Trustees generally meet on the first and third Tuesday, except as noted, of each month at 7:00 p.m. The Board meetings will generally be held in the Township Senior Center, 240 S. Route 59, Bartlett, Illinois 60103 and are open to the public.

(Board Approved November 1, 2016)

Tuesday, April 10 - Annual Town Meeting (60 ILCS 1/30-5)

Tuesday, April 17

Tuesday, May 1

Tuesday, May 15

Tuesday, June 6

Tuesday, June 19

Tuesday, July 17

Tuesday, August 7

Tuesday, August 21

Tuesday, September 4

Tuesday, September 18

Tuesday, October 2

Tuesday, October 16

Wednesday, November 7

Tuesday, November 20

Tuesday, December 4

Tuesday, December 18

Check the website for location or time updates and date changes.

Hanover-Township.org



Annual Report of Hanover Township 2017-2018

Hanover Township Meeting Schedule for 2018	Inside Front Cover
2017-2018 Township Board	4
Hanover Township Directors and Facilities	5
Letter from the Township Supervisor, Brian P. McGuire.....	6
Office of the Clerk	9
Office of the Assessor	11
Administrative Services.....	12
Community & Veterans Affairs	13
Community Health.....	15
Emergency Services	16
Facilities & Road Maintenance.....	18
Senior Services.....	19
Welfare Services.....	21
Youth and Family Services	23
Committee on Youth.....	26
Senior Citizens Services Committee	28
Mental Health Board	28
Hanover Township Services, Events and Programs	Inside Back Cover



2017-2018 Township Board



Trustee
Criag Essick



Trustee
Khaja Moinuddin



Supervisor
Brian P. McGuire



Trustee
Mary Alice Benoit



Trustee
Gino Martinez



Assessor
Tom Smogolski



Clerk
Katy Dolan Baumer

Hanover Township's mission is to continuously improve the quality of life of Hanover Township residents by providing a unique array of quality, cost effective, community-based services acting as a dynamic organization that delivers services in a responsible and respectful manner.

Hanover Township

Department Leaders

James Barr, Administrator
William T. Burke, Emergency Services Director
Tracey Colagrossi, Senior Services Director
Patty Glascott, Chief Deputy Assessor
Mary Jo Imperato, Welfare Services Director
Thomas Kuttner, Community & Government Relations Director
John Parquette, Youth and Family Services Director
Kirsten Smith, Community Health Director
Steve Spejcher, Facilities & Road Maintenance Director
Kristen Vana, Mental Health Board Manager

In your neighborhood...

William Tiknis Campus

Administration
Assessor
Clerk

Downey Hall
Emergency Services
Mental Health Board
Youth & Family Services
250 S. State Route 59
Bartlett 60103
(630) 837-0301

Senior Center

Veterans Hall
Stars & Stripes Cafe
Library
Craft & Activity Rooms
240 S. State Route 59
Bartlett 60103
(630) 483-5600

Community Center

Township Food Pantry
Welfare Services
7431 Astor Avenue
Hanover Park 60133
(630) 540-9085

Senator Castro: Tuesdays 1-6 p.m.

Hanover-Township.org

Community Resource Center

1535 Burgundy Parkway
Streamwood 60107
(630) 837-6445

Community Relations & Veterans Affairs Office

Izaak Walton League Center
Community Activity Room
866 Jay Street
Elgin 60133
(847) 888-8329

Township Garage

Battery/Dry Cell Drop-Off
behind the Township building
250 S. State Route 59
Bartlett 60103
(630) 837-0960

Youth & Family Services

250 S. State Route 59
Bartlett 60103
(630) 483-5799

Office of Community Health

Trish L. Simon Center for Health & Wellness
Senior Center, Lower Level
240 S. State Route 59
Bartlett 60103
(630) 483-5600

Emergency Services Station #1

Bartlett Fire Barn
218 Main Street
Bartlett 60103
(630) 483-5600

Runzel Reserve

Situated between the William Tiknis Campus Township Administrative offices and the Senior Center, Bartlett 60103

Izaak Walton Center & Reserve

866 Jay St., Elgin 60133

Naomi Walters-Lenoci Reserve

735 Stowell Ave., 60107

Several of our Township departments offer satellite services at the Community Relations Office and at the Community Center; please call for days, times and services.

*Find us on
Facebook and Twitter
YouTube and Instagram*



Letter from the
Township Supervisor
Brian P. McGuire

It is my honor and privilege to submit this report for the 168th Annual Town Meeting. Hanover Township officials, staff, and volunteers continue to do an outstanding job of serving the residents of Hanover Township. Fiscal year 2018 proved to be a very busy and productive year for the Township.

It seems every year the talk of abolishment and consolidation of Townships gets louder and louder. FY2018 proved no different. Hanover worked with our state and regional associations to combat misguided legislation in Springfield while advocating for common sense reforms. Despite many predications, the legislature was not able to come to terms on a property tax freeze for local governments. Illinois Townships are dependent on property taxes for funding of our much-needed programs and services. As such, Hanover has been prepared for this action through targeted budget cuts, and seeking new revenue streams.

The Board of Trustees once again approved a zero percent increase from the previous year's tax extension — a continued signal to the residents that the Township is committed to operating within our means. The Board reduced the Road Maintenance Fund and the General Assistance Fund 3% each. For the fifth consecutive year the Administrative Services department spearheaded the Township's efforts in obtaining the Government Finance Officers Association's Certificate of Achievement for Excellence in Financial Reporting and the Distinguished Budget Presentation Award.



Supervisor McGuire and Congressman Raja Krishnamoorthi discussed township issues and concerns.

Last November, Hanover Township received four awards at the annual Township Officials of Illinois conference in Springfield. The Illinois Township Association of Senior Citizen Services Committees presented Hanover with the Township of the Year Award and honored me with the Supervisor of the Year Award. The Association of Illinois Township Committees on Youth presented John Parquette, Director of Hanover Township Youth & Family Services with the Director of the Year Award and Ryan Dickinson, Clinical Interventionist, was presented with the Staff Member of Year Award.

In the spring, the proposition to abolish and consolidate the Hanover Township Road District was placed on the ballot and approved. On January 1, 2018, the Township assumed the duties and responsibilities of the former Road District, providing for the maintenance of 13 miles of unincorporated roads.



The Board of Trustees voted to create the Department of Facilities and Road Maintenance to oversee the responsibilities of the Road District and Township facilities. The current director of the Township's Department of Facilities and Maintenance,

Supervisor McGuire spoke with residents of the Rolling Knolls subdivision about planned improvements in their community.

Steve Spejcher was appointed director of the newly created department. Director Spejcher is a 24-year employee of Hanover Township having previously served as Foreman of the Township Road District for ten years with eleven years as Director of Facilities and Maintenance. His familiarity with the neighborhoods, the roads and the residents is an asset in his new role.

The new department will be able to serve the Township more efficiently and responsibly by utilizing staff from both the facilities division and the road maintenance division that have been cross-trained in the equipment the district was operating. The consolidation also allows the Township to streamline processes of the department in terms of purchasing and oversight with the budget process overseen by the Township Board and Administrator.

The Township was actively engaged with capital projects throughout FY18. The Facilities & Road Maintenance Department improved upon the loop trail system at the Izaak Walton Reserve and constructed an archery range as part of the property's master plan. This new amenity was launched in partnership with the Elgin Chapter of the Izaak Walton League of America to offer residents a fun outdoor activity. The chapter received a grant from the Cabela's Foundation to purchase equipment for the range. Open shoot and other coordinated activities are planned for the range in FY19.

The Township installed a new roof and façade at the Astor Avenue Community Center. The old roof was quite old and the building was starting to feel the effect of its age. The new façade puts a modern, fresh look on the facility that experiences many visits for the food pantry and financial assistance programs from residents across the Township.

The Hanover Township Emergency Services Unit was presented with the Emergency Services Agency of the Year Award from the Illinois Emergency Services Management Association last April in Springfield. In FY17, unit volunteers logged over 9,000 hours in training, responding to emergency calls for assistance, patrolling unincorporated areas of the Township, and participating in Township and community events.

Last May, the Township, led by the Office of Community Health, held its fourth annual "Sprint 2 Spring" 5k Run/Walk at the Izaak Walton Center & Reserve to promote health and wellness, and to also raise money for the Hanover Township Foundation. The proceeds from the race once again supported a program assisting residents experiencing financial hardship in accessing needed dental services. To date, 64 residents have enrolled in this program.



Trustees Eugene "Gino" Martinez and Khaja Moinuddin with Supervisor McGuire at the 2017 Sponsor-A-Family event.



Supervisor McGuire with Hanover Park Trustee Herb Porter at the 2017 Backpack Distribution.

In FY18, the Hanover Township Mental Health Board approved \$830,000 in annual funding to 31 agencies providing 44 programs. The Board also said goodbye to Chairperson and longtime member Linda Best after many years of service. Linda was dedicated in her service to the community in ensuring the Board did its part to provide our most vulnerable residents access to the programs and services they rely on to sustain their quality of life.

Following the recommendation from the Hanover Township Mental Health Housing Task Force in FY17 to proceed with a private partnership to develop disabled housing in the community, the Township entered into a memorandum of understanding with UP Development, LLC. Throughout FY18, Township staff worked hand-in-hand with UP on researching appropriate parcels for this initiative, identifying funding and working with the City of Elgin in rezoning the identified land. The Township looks forward to assisting UP in securing funding for the project and working with our community partners to see this initiative come to life.

The office of Community & Veterans Affairs was very active this past year in representing the Township at many community events and festivals. The Township was proud to sponsor once again the Bartlett Heritage Days event in downtown Bartlett, the Northwest Fourth-Fest with Hoffman Estates, and the Streamwood Summer Celebration.

The department of Senior Services was presented with accreditation from the National Institute of Senior Centers following a year of preparation with staff, the officials and volunteers. Of the 11,000 centers across the country, only 185 are accredited with only three in Illinois. Hanover remains the only Township in the state with an accredited senior center.

The Youth & Family Services department hosted a Youth Violence Symposium in October to gain a better understanding of what youth violence looks like in the Township. Local experts from 15 agencies in the law enforcement, juvenile justice, education, mental health and public health fields attended to discuss the data that is available and possible solutions to youth violence in Hanover Township. Information gathered from the event is currently being compiled into a report for the public.

The residents should know they are served by a group of dedicated elected officials, Township staff, and volunteers, the combined efforts of which makes Hanover Township the best in the State of Illinois. Please take the time to read through this annual report to learn more about the programs, services, and accomplishments in FY18.

As I do every year, I would like to thank my family and the families of the officials and staff. They sacrifice much in order that we may serve. I consider it an honor and a privilege to serve the residents of Hanover Township as your elected Township Supervisor. Please feel free to call or e-mail me whenever you have a question regarding the Township, a suggestion for service improvement, or if you or a resident is in need of Township services.

Respectfully submitted,

Brian P. McGuire, *Supervisor*



Former Road Commissioner Tom Schneider, Assessor Tom Smogolski, Trustee Kbaja Moimuddin, Trustee Craig Essick, Mrs. Eileenmary King who received the Veterans Honor Roll certificate on behalf of her husband Kevin Patrick King (dec.), Supervisor Brian McGuire, Trustee Gino Martinez, Trustee Mary Alice Benoit, Clerk Katy Dolan Baumer

Office of the Clerk

Last April, Hanover Township hosted the Consolidated Election at the Senior Center, which served as two polling places and the Receiving Station for all of Hanover and part of Schaumburg Townships. Due to our central location, we were once again hosts for the 2017 General Election in November, and the Gubernatorial Election this past March. Hanover Township receives many kudos and thanks for the use of our facilities, and the helpfulness of staff.

Speaking of elections, what a joy it was to register new voters at Streamwood High School this past winter. With the help of Deputy Registrars from the Streamwood Woman's Club, we registered over forty new voters there! Fifteen new voters were registered at Victory Center and at the independent living side, as well. Residents from the new Westbrook Senior Living complex were also eager to change their addresses and vote this past spring.

Township Officials of Illinois hosted a Division President's meeting where we fleshed out training and education needs for the coming spring and summer Education Sessions. Clerks, Supervisors, Trustees, Road Commissioners, Assessors, and in some Counties, Collectors, have the opportunity at these sessions to learn "What Is My Job" in intense sessions aimed at all levels of service presented throughout the state. I had the opportunity to lead several of the sessions and it was very gratifying.

In FY18, I served as president of the Township Officials of Illinois Clerks Division, a division of 1,430 clerks state-wide; this gave me an

opportunity to really showcase what Hanover Township does for the residents. I was able to help many other clerks excel at their job serving their residents. They say that imitation is the sincerest of flattery, and I am delighted that so many other clerks are taking our Hanover Township ideas and making them their own. I completed my two-year term as president in

November and now serve as the organization's secretary/treasurer.

Township Clerks Annual Meeting at the TOI conference in November. Clerk Dolan Baumer is center, with other Board members including Delores Schelm, Linda Kroenlien, Lisa Hodge, Sherry Tite, Patricia Stach, and Chuck Levy.



At Township Topics Day, a day for township officials to lobby their lawmakers in Springfield, I had the opportunity to speak with the Governor, his staff, the Comptroller, Treasurer, and several Representatives and Senators, all to drive home the point that townships are good and vital in our community. While the lawmakers were in session most of the day, many made time to hear what township officials had to say.

In May, I had the honor to install the newly elected Board of our neighboring township, Rutledge Township. It was an exciting experience. May was a month of new members on our committees, and I administered the oath of office to new Senior Services Committee members, and new Committee on Youth members, as well. I am delighted that young and old alike are coming together to serve our community.

As a member of the Evolution Workgroup contributing to the Township 5-Year Strategic Plan, I had the opportunity to work with Director Imperato, Trustee Benoit and several staff members, and was able to get an in-depth look at the variety of people we serve in Hanover Township. Most importantly, we contributed data on future trends to allow us to meet the needs of our residents.

As president of the Township Officials of Cook County Clerks Division, I facilitate education for 29 township clerks throughout the County. We have recently had speakers discuss the election process in the County, records archives importance to townships, and County Dept. of Revenue laws regarding vehicle stickers.



The new “OurTown” mini history of Hanover Township pamphlet has been updated and is available from my office. It details those who have served in Hanover Township over the years. Please ask for your copy!

In June, I was proud to be representing Hanover Township as Veteran Fred Hossfeld of Streamwood was presented with the Silver Star Service Banner from Commissioner Tim Schneider and the Cook County Board. This program salutes wounded veterans for their service in wartime.

In FY18, I did an extensive

records archive project at Hanover Township. Due to the fact that most of our records are now digital, I was able to reduce unnecessary paperwork, and have streamlined the process of recording the levies, budgets, ordinances, proclamations, and resolutions the Board passes.

We have records from our incorporation in 1850! I am also responsible for filing documents so that the Township remains in good standing with the County. These documents include the budget and levy ordinances. The prevailing wage ordinance must be filed each year with the state, and that is one of my responsibilities, as well.

Board packets are posted to the website for easy access as soon as they become available. Postings are done in a timely manner and are posted not only in multiple places around the township and on the website, but are also forwarded to two newspapers and a local beat reporter. Budget and appropriation ordinances and levies for the Township are posted and remain posted for the duration of the ordinance at the Township, on the website and are filed with the Cook County Clerk within the prescribed time period.

Respectfully submitted,

Katy Dolan Baumer
Katy Dolan Baumer, Clerk

167th Annual Town Meeting Recap

Clerk Dolan Baumer called the 167th Annual Town Meeting to order at 7:35 p.m. Hanover Township Emergency Services posted the colors, and Mr. Mike Baumer of Streamwood lead those assembled in the Pledge of Allegiance.

Mr. Jerry Simandl of Hoffman Estates was elected to serve as Sergeant at Arms. Nominated by Mr. Mike Baumer, Mr. Michael Gaeta of Hoffman Estates was elected to serve as Meeting Moderator. Mr. Gaeta currently serves as Village of Hoffman Estates Trustee.

During the meeting, the minutes from the 166th Annual Town Meeting were approved and accepted. Mr. Paul Halverson of Elgin read a resolution recognizing the works of Highway Commissioner P. Craig Ochoa over the years.

In addition, Supervisor McGuire presented the Financial Statements for the Township and Road District and they, too, were approved by the residents. The Board Trustees certified all accounts and a booklet with the Department Annual Reports was made available to all present.

A motion to set the hour of the next annual Town Meeting for 7:00 p.m. was made by Mrs. Mary Alice Benoit of Bartlett. A motion was made by Mr. Steve Caramelli of Hoffman Estates to set the Moderator’s pay at \$200 for his fine service, and that he be paid; motion carried by unanimous voice vote.

Finally, Moderator Gaeta thanked the residents and asked that the meeting be adjourned. Motion was made by Mr. Smogolski of Bartlett and carried at 8:55 p.m.

Request a Mail-in Ballot Application
kdolanbaumer@hanover-township.org
Register to Vote - Change your Address
elections.il.gov

Office of the Assessor

The Assessor's office continually strives to give the taxpayers the best personalized service we can, and to help address all their needs and concerns.

The Assessor's office staff continues to stay current with the latest policy changes and rules issued by the Cook County Assessor, the Board of Review and comply with State mandates. The Township Assessor's office continues to offer outreach programs with the Cook County Assessor and the Board of Review.

The tax year 2016 saw an increase in the Equalized Assessed Value (EAV). We also saw a decrease in the tax rates. 2016 was the first year of a triennial. For the tax year 2017, Governor Rauner and the state Legislators signed a bill raising the income limit for the senior freeze to \$65,000 gross. They also gave the freeze a minimum value of \$2,000 off the EAV. This will enable many more seniors to qualify for the freeze.

1,689 taxpayers visited the office in January 2018. This was a record number of visits for one month.

Please feel free to contact me or my staff with suggestions for improvements to the services the Assessor's office provides

Respectfully submitted,

Thomas S Smogolski, SRA, CIAO
Assessor



*Deputy Assessor Peggy Deyne,
Deputy Assessor Cindy Christopher, Assessor Tom Smogolski,
and Chief Deputy Assessor Patty Glascott.*

OFFICE OF THE ASSESSOR							
FYTD:	2012	2013*	2014	2015	2016*	2017	
Number of Taxable Real Estate Parcels	34,217	34,226	34,229	34,232	34,234	N/A	
Equalized Assessed Valuation	\$2,294,678,695	\$1,968,978,793	\$2,023,584,103	\$1,953,727,489	\$2,241,075,386	N/A	
Township Governmental Unit Tax Rates (Total Rates)							
Highest	13.82	16.16	15.687	16.329	14.238	N/A	
Lowest	7.058	7.916	8.058	8.299	7.388	N/A	
Average	10.552	12.39	12.636	12.894	11.376	N/A	
Building Permits Processed	3,986	4,308	4,594	5,109	5,695	5,509	
Incoming Calls	4,061	3,479	2,926	2,908	2,961	2,639	
Office Visits to the Assessor's Office	4,461	4,744	4,426	4,025	6,500	4,939	
Appeals Filed in Assessor's Office	955	1,526	866	464	2,312	871	
<i>*Triennial Reassessment Year. N/A: Not Available at this Time.</i>							

Administrative Services

The department of Administrative Services mission is to ensure effective implementation of Township Board policies through efficient professional management of the Township government. The Township administrator serves as the organization's Chief Administrative Officer and in this capacity is responsible for administration, coordination and management of all Township services, and employees not directly reporting to an elected official. In addition, Administrative Services is responsible for support services including financial management, human resources, information technology, grant development, intergovernmental relations, capital improvement planning, strategic planning, and resident services, including passports and unincorporated vehicle stickers.

A number of accomplishments occurred within FY18 as Resident Services saw a significant growth in visitors. Resident Services is responsible for operating as a passport application acceptance facility, issuing handicap placards, selling unincorporated Cook County vehicle stickers, and for the sale of hunting and fishing licenses. Administrative Services continued focusing on increasing revenue through the passport acceptance program. This fiscal year, Resident Services accepted over 5,000 passport applications bringing in total revenue of \$140,000. With the increased demand for resident services, Administrative Services restructured the previous Management Analyst position into the Administrative Specialist position. The Administrative Specialist has been integral in assisting the increased number of visitors for Resident Services and with a wide variety of internal special projects.



Resident Services Assistant Alex Imperato assists a visitor with her U.S. passport application.

In FY18 Administrative Services oversaw the implementation of an automated time and attendance system for non-exempt Township staff. Time and attendance software allows the Township to better manage leave policies and overtime authorization. The software also improves efficiencies in calculating and processing employee payroll. In addition to the automated time and attendance system, Administrative Services also managed the installation of a new

phone system. The Township's previous system at the Town Hall, Senior Center, and the Astor Avenue Community Center no longer had software or technical support from the manufacturer. Because of the age of the system, any technical failures required sourcing refurbished parts from third-party providers without warranties. Replacing the phone system also allowed the Township to interconnect all Township facilities, improving overall customer service and reduce inefficiencies in maintaining multiple phone systems. The new phone system was installed in March with interconnection between all facilities finalized in April.

In FY15, the Township implemented a new three-year strategic plan and FY18 marked the final year of that plan. Throughout the year, Administrative Services worked with the four internal working groups on final reports in the areas of communications, scope, branding and evolution. The branding workgroup unified Township informational materials and the communications workgroup focused on unifying Township committee structures and implementing multicultural communication tools. Over the course of the strategic plan, the evolution and scope working groups tracked demographic and utilization data on Township services in order to identify gaps in services. This data was used during the planning phase of the Township's new three-year strategic plan that will begin in FY19. The Township collaborated with Northern Illinois University Center for Governmental Studies for the FY19-FY21 strategic planning process. The Township received stakeholder input through multiple focus groups and interviews with elected officials. This information was then used to reaffirm a long-term vision of the Township and develop the strategic goals for the next three years.

This year the department was honored with the Government Finance Officers Association's Certificate of Achievement for Excellence in Financial Reporting for the sixth consecutive year and also received the Distinguished Budget Presentation Award for the fifth consecutive year. We believe we are the second Township in Illinois and among approximately 2% of local governments in the United States that receive this distinction.

In the year ahead, the department is planning several major initiatives. Administrative Services will assist with implementing the Township's new three-year strategic plan. The department will also research and implement an

automated facilities management system to improve efficiencies related to maintenance requests and tracking of facility related equipment and repairs. Additionally, Administrative Services will take the lead in researching and implementing solar energy or other on-site environmentally sound energy generation solutions for the William Tiknis Campus.

Hanover Township, our officials, staff, and many volunteers, continue to strive to meet the changing needs of the community and to improve the quality of life for residents of Hanover Township. The Department of Administrative Services is excited to provide leadership in this endeavor.

Respectfully submitted,

James C. Barr, MPA
Administrator

Suzanne Powers, MPA
Assistant Administrator

Community & Veterans' Affairs

Dedicated to providing Township residents with accurate and timely information in regards to all services and events offered by Hanover Township. The office is engaged in community events and actively promotes the mission and vision developed by the Township Board.

The Office of Community & Veterans' Affairs experienced a very productive year, similar to the rest of the Township departments and committees. The department continues to oversee the Izaak Walton Center (IWC) in Elgin, which hosts many important functions and events for the Township and the community. The annual Sprint 2 Spring 5k event has been held onsite for four years, with the fifth year scheduled for this coming May. For the fourth year, the IWC hosted a neighborhood party for the nationwide National Night Out last August. This is a popular event for the residents with participation from the police department, Elgin City officials, and the Izaak Walton League - Elgin Chapter.

The number of programs and resident contacts at the IWC continues to increase. Last summer the IWC was again used as a site for the Youth & Family Services (YFS) Open Gym program two days a week. Due to the continued popularity of the program, YFS will hold two days of Open Gym at IWC this summer. For the third year, we hosted the Northern Illinois Food Bank Summer Lunch program offering free lunches to area youth. Thanks to the work of staff and volunteers, 1,942 lunches were distributed - an increase of 28% from last year!

The Veterans Affairs division of the department continues to expand its programs and services. This past year, veterans were treated to field trips to the 1st Division War Museum at Cantigny, the veterans exhibit at the Volo Auto Museum, and Soldier Field. Veterans were also treated to numerous lunch and movie programs with meals provided by the Township's Stars and Stripes Café.

Fifteen veterans were added to the Township Veterans Honor Roll. Since the program began in 2006, over 390 veterans have been recognized by the Hanover Township Board. To learn more about the Honor Roll, please visit our website at www.hanover-township.org. The inductees are invited to semi-annual dinners that are always well attended.

The Township continues to make steady progress on the master plan for the Izaak Walton Center & Reserve. Developed by Hitchcock Design Group and approved by the Township Board in 2015, the plan allows for a loop trail system in the eight acres of undeveloped wooded property on the east side of Poplar Creek, a multi-use field, bridge access across the creek, and more. The state's budget impasse remains with no grant funding for these types of projects. Last summer the Township's Facilities & Maintenance staff constructed the multi-use field to be used for archery programs in FY19 in conjunction with the local Boy Scout Troop, Cub Scout Pack, and the Izaak Walton League - Elgin Chapter. A dedication ceremony for the range was held last September with legislators, city officials

and other dignitaries present. The Township is also finalizing the legal work for accepting the conveyance of right-of-way property from the City of Elgin to expand the IWC parking and connect to Hastings Street. It is the Township's hope that this project begin in the next few months.



Last fall, the Township hosted the Illinois Department of Veterans Affairs (IDVA) Vietnam Veterans Commemoration Ceremony in Veterans Hall. Over 30 Township veterans were recognized by the IDVA for their service to our country. During the event, Harry Sawyer, Deputy Director of IDVA, presented Supervisor McGuire with a proclamation from the Governor for the Township's participation.

Staff continued to coordinate and attend various community festivals and functions to raise awareness of Township services and programs. In FY18, the Township was a sponsor of the Streamwood Summer Celebration, the Village of Hoffman Estates' Northwest Fourth-Fest, Bartlett Heritage Days, and many more events.

The Hanover Township Heritage Marker Program expanded to ten sites in FY18, with the addition of a marker at Bartlett Elementary School. Working with School District U-46 and the Bartlett Historical Society, the entire school participated in the unveiling ceremony. We look forward to adding our 11th Heritage Marker at Bluff City Cemetery in Elgin next year to recognize Civil War generals buried at the cemetery.

The department also completed a redesign and overhaul of the Township smartphone app. Residents are able to download the app on their Apple and Android devices to view the Township events calendar, contact officials and staff, and receive push notifications

on special events and services. The Township's Facebook page passed the milestone of 2,000 "likes" in FY18. Social media use on Twitter, LinkedIn, YouTube and Instagram remains an important tool for the Township to promote our services and engage with our residents.

FY18 was a year of hard work that produced a number of positive results for the benefit of the residents of Hanover Township. We look forward to working with staff, the elected officials, and our community partners in FY19 to further improve upon our work and begin new initiatives.

Respectfully submitted,

Thomas W. Kuttenberg
Director



Assessor Tom Smogolski, Supervisor Brian McGuire, and former Road Commissioner Tom Schneider attended the Heritage Marker dedication at Bartlett Elementary School.

Community Health

The mission of the office of Community Health is to provide education and health promotion, prevent the spread of disease and illness, and to assist in accessing quality health services.

The office of Community Health strives to promote healthy lifestyles by providing preventative screenings not only at Township locations, but also within the community. In FY18, Community Health nurses provided wellness screenings throughout the Township to over 200 residents at locations including Poplar Creek Public Library, Independence School, Westbrook Senior Living, Victory Centre of Bartlett, and the Glendale Terrace Apartments. These offsite screenings were in addition to the nearly 300 wellness screenings provided at the Township offices.

The office continues to collaborate with School District U-46 elementary schools to provide puberty education to 4th, 5th and 6th grade students. This year the department provided puberty education for over 350 students at Ontarioville, Laurel Hill and Ridge Circle Elementary Schools. Staff provided eight CPR classes this year and certified over 75 students.

The office also partnered with local organizations to provide valuable screenings to over 200 residents by hosting hearing, varicose vein, kidney, and cardiovascular screenings. Ensuring residents have access to quality and affordable health services remains a priority. For the fifth consecutive year, the Community Health nurses have completed training to become Certified Application Counselors for the Affordable Care Act, and continue to assist residents with enrolling in health insurance. The office is also an intake site for Access to Care, a primary health program for low income, uninsured and underinsured residents of suburban Cook County.



Community Health Staff teaching a CPR class.

The office of Community Health proudly continues to host two large community events each year that aim to promote and raise health awareness. The Hanover Township Sprint 2 Spring 5k run/walk, was held on May 6 at the Izaak Walton Center in Elgin. In its fourth year, the event brought in over 200 enthusiastic participants, completing a challenging 3.1-mile course through the local neighborhood streets near the Izaak Walton Center. This charitable event raises funds for the Hanover Township Foundation to assist residents, experiencing financial hardship, with accessing medical and dental services. The annual Just for the Health of It, community health and wellness expo celebrated its tenth anniversary on September 14. Hundreds of residents attended to partake in free health screenings and receive valuable information and resources from nearly 90 community health partners.

In the year ahead, the Community Health looks forward to increasing public health awareness within the Township by partnering with local organizations and businesses to provide health screenings and education throughout the community. Additionally, the department will be focusing on developing programs and initiatives to increase the number of older adults who are up to date on core clinical health services, including vaccinations, and colon and breast cancer screenings.

The staff is dedicated to improving the health of its residents by increasing access to medical and dental services, preventing the spread of disease and illnesses and igniting passion around the



Nurses provided screenings at the annual Just for the Health of It expo.

pursuit of healthy and active lifestyles. We look forward to another year of meeting the unique health needs of our residents

Respectfully submitted,

Kirsten Smith RN, BSN, *Director*



Emergency Services



Hanover Township Emergency Services (HTES) is responsible for coordinating and providing response to emergencies within the Township that are a result of natural or man-made events, to reduce loss of life and property, and protect the environment for the Township and its residents. The HTES mission has three distinct components: coordinate and plan for both natural and man-made disasters, support other first response agencies such as police, fire, and other responders with normal operations, and to be prepared for and respond as a stand-alone unit in the event that a large scale emergency event occurs within the Township. To accomplish our mission, Hanover Township Emergency Services continues to:

- Develop, maintain, and coordinate a comprehensive Emergency Operations Plan (EOP)
- Train, educate, and prepare HTES volunteer personnel for emergencies through the development and delivery of effective classes, drills, and exercises
- Identify and procure assets necessary for HTES to accomplish its mission
- Be prepared to activate and staff an Emergency Operations Center (EOC) to coordinate and support efforts to respond to, and recover from, emergencies and disasters
- Provide coordination and training for Township personnel and facilities in emergency preparedness.

FY18 showed a continued increase in activity for HTES personnel. The role of HTES continues to expand with many of the area agencies that HTES has developed close working relationships. Some of the significant responses by HTES included:

- Assisted Streamwood Police and Fire departments with multiple automobile accidents and other traffic-related events;
- Multiple responses of our trained search and rescue team for missing persons at various locations;
- Multiple severe weather-related responses providing weather spotting, debris removal, damage assessment and assistance to residents affected by the weather;

- Special call-outs from the Itasca Fire department due to severe weather and flooding;
- Assisted the City of Elgin Police and Fire departments at multiple incidents;
- Assisted the Village of Hanover Park Police and Fire departments at multiple incidents;
- Assisted other agencies with multiple emergency events; and
- Assisted other emergency management agencies at local special events.

In addition to providing assistance in emergencies, HTES also provides services to the Township and other agencies in nonemergency situations including:

- Expanded HTES role with both the Hanover Park and Fox River Fire departments;
- Began the process of having HTES officers complete ride along time with the Hanover Park Fire department;
- Expanded our relationship and role with the Hanover Park Police department and the Hanover Park Emergency Management department;
- Provide regular patrols of the unincorporated areas of the Township in conjunction with the Cook County Sheriff's Office;
- Coordinated and provided traffic control for the Village of Streamwood Summer Celebration event;
- Assisted with multiple area events such as Memorial Day observations;
- Held public education and outreach programs;
- Coordinated and provided traffic control at the Northwest Fourth Fest and multiple parade participations and running events, as well as at various events supporting the efforts of other agencies and non-profit organizations, and multiple township sponsored events;
- Began the design, implementation and training for an "Active Threat" situation at all Township locations;
- Completed a comprehensive training series for HTES officers in conjunction with REM Management Services;
- Assisted in the development of a communications system that will eventually lead to interoperability with all Township departments. Initially, Facilities & Road Maintenance department will purchase radios and subscribe to the STARCOM radio system;
- Continued to work on an expansion of dispatch services with DUCOMM;
- Completed joint trainings with the Hanover Park and Fox River Fire departments;
- Continued a program of sponsoring multiple emergency management themed trainings from national outside training groups for internal and outside agencies;
- Developed a comprehensive preventive maintenance program for department vehicles;
- Began the process of entering into a mutual-aid agreement with the Wayne Police department; and
- Completed the design and implementation of an HTES Cadet Program.



Emergency Services provided traffic control during a neighborhood gas leak.

Last April, the department hosted its first full-scale training exercise at the Canadian National Railway's Spaulding Road rail yard in unincorporated Cook County. The event simulated a train tank car striking a vehicle with three people and a church bus with 17 people. Fire and police departments participated in this exercise along with many community partners. Also last April, the Illinois Emergency Management Services Association recognized HTES as the "Agency of The Year." This was an outstanding achievement and speaks to the many hours of service to the community and the quality of the men and women who volunteer their time.

HTES will host its fourth annual training conference this April; we expect attendees from many agencies in Illinois and Indiana. This conference has gained notoriety and is renowned as one of the premier training opportunities for emergency management personnel in the immediate area. The conference keynote speaker will be William M. Barnes Jr., Director of the Cook County Department of Homeland Security and Emergency Management.

The department continues to look to recruit and train additional personnel and update our assets to meet the needs of HTES. Over the course of Fiscal Year 2018, the HTES department through the efforts of a dedicated and

professional team completed thousands of hours of service and training. The members of HTES and I could not be prouder of our service to Hanover Township and truly appreciate the support we receive from the Township residents, Township Board, Administration and other Departments.

Respectfully submitted,
William T. Burke, *Director*

Hanover Township Volunteers at the Emergency Service Management Agency of the Year Award Reception.



Facilities and Road Maintenance

As fiscal year 2018 comes to an end, we look back on all we have accomplished this year. Renovations and improvements have taken place throughout the Township and the maintenance staff is excited as many of these projects have been completed.

The biggest change this year occurred when voters approved the proposition to abolish the Road District, transferring the duties and responsibilities to the Township. Last December, the Township Board created the department of Facilities and Road Maintenance to oversee the unincorporated roads and manage the Township facilities.

Last spring we went out for bid on the new roof at the Astor Avenue Community Center following many years of continuous patching areas of rotted roof. Late last summer the old roof was removed and a new roof with a modern front soffit and fascia were installed; project completed at the end of October.

At the Izaak Walton Center in Elgin, we began the spring working on the archery range. After much work trimming trees and seeding the newly excavated field, we were pleased to be a part of the grand opening of the field in September. Also at the Izaak Walton facility, the department constructed a deck on the north side of the garage and installed a shed to store program equipment. A new central air conditioning system was installed last June at the Center allowing us to eliminate the use of wall and standalone units. I think some of our best work came from the in-house renovation of the Youth & Family Services kitchen. Township staff completely gutted the kitchen, which included installing new drywall, taping and painting the walls.

Most importantly, I would like to note the dedication of the Facilities and Road Maintenance staff: Rick Nelson, Sam Santangelo, Sean O'Neil, Mike Rundquist, Chris Crane, David Marcinek and our seasonal help, Jesse Rico. Without their natural ability to adapt and go above and beyond, Facilities and Road Maintenance would not have completed the many projects we did this year. I also would like to thank Township staff for all the administrative support they have given me over the past year. They do an incredible job each and every day for Hanover Township.

Respectfully,
Steve Spejcher, *Director*

Senior Services

Enriching Lives, Fostering Friendships, Promoting Independence

The department of Senior Services has much to be proud of in FY18. The Senior Center completed its second accreditation from the National Council on Aging (NCOA) with the assistance of self-directed volunteer teams. The teams and key staff ensured that the Center adhered to the nine standards of excellence to achieve accreditation, thus providing accountable, quality service and programs to the older adult residents of Hanover Township. The NCOA Peer Reviewer visit in December noted our excellent volunteer program, collaboration with Community Health staff, and strong programming.

The Nutrition Services division was charged with a goal of increasing participation in the congregate meal program to fifty people per day. Since last fall, the café has hosted over fifty people daily due to the hospitality of staff and volunteers. Innovative programs also created a buzz, such as the “Chopped-style Cook-off,” where four teams competed in the mystery basket competition featuring spam for dessert with 40 participants watching the competition heat up during lunch service. Home Delivered Meal (HDM) Assistant Marilyn Perri became Nutrition Services Manager in December and added Lana Harvey to replace the vacant HDM position. Meals are delivered to over 60 people per day with volunteer drivers providing much-needed check-in with homebound residents. The program received an increase in funding from AgeOptions, the Area Agency on Aging for Suburban Cook County, to provide clients with weekend meal service.

Transportation services increased this year to achieve our departmental goal of 20,000 rides. Due to the efforts of Transportation Manager Linda Steinger’s outreach to senior living communities, as well as a full staff of drivers and dispatch, the division has experienced an increased ridership. The division also provided shuttle service for events such as the Sprint 2 Spring 5k, Hanover Park Kids at Hope Fair, and the Village of Hanover Park development tours. Additionally, a 12 passenger bus was retired and a new 14-passenger vehicle with increased wheelchair capacity joined the fleet in January.

The Social Services division of the department provided much-needed information to clients. One instance was reports of an IRS scam affecting older adults and our team provided information about the scam through our voice connect call system and Facebook posts as a warning. Hanover Township Senior Center is a Low Income Heating and Energy Assistance Program site and staff conducted a mailing and made reminder calls to clients who may qualify for the program. A volunteer and social services intern helped clients during the busy intake season, while Medicare Part D open enrollment took place in the winter.

The Adopt-a-Senior program provided over 70 older adults with necessities during the winter holiday. Donations were received from the community as well as from sponsors Fellowes Brands of Itasca, Rydin Decal of Streamwood, the Village of Bartlett, Lexington Health Care of Streamwood, and Streamwood Guns n’ Hoses.

Township staff collaborated to provide programs to the diverse populations of the Township. Informational presentations on Medicare and smartphones were conducted at the American Association of Retired Asians (AARA). AARA also conducted Chair Yoga Classes and a Women’s Empowerment Group at the Township Senior Center last March.



Kitchen Assistant volunteer and contestant Barry Krall cooking eggs for the “Chopped-Style” Cook-off competition



Pat Welling takes the bus for a variety of purposes and loves the ability to go where she needs to go.

Kandi Deerfield of Lexington Home Care (also BINGO sponsor) supported the Adopt a Senior and helped with the logistics.



Adventure seekers and day-trippers were provided with a wide variety of activities to choose from such as luncheons on the Spirit of Chicago Cruise Ship, indoor skydiving at I-Fly in Naperville, eagle watching at Starved Rock, and an overnight trip to historic Galena. Program Manager Jamie Zbrzezny addressed the wait list for popular events by booking additional dates and working with the Senior Citizens' Service Committee for additional motor coach buses. Reducing the number of people on the waitlist will be a continued focus for next year. The staff has increased its diversity of program offerings and as a result, participation has increased.



Last summer an intergenerational program was launched with older adults teaching children in the Youth and Family Services Open Gym program, where students are learning to knit, sew, and crochet, among other skills.

Our volunteers are what makes Hanover Township special. Recruitment through our voice connect calls, flyers and social media has garnered computer skilled volunteers that assist the department in data management, creating forms and registration processing. Working together, department staff and volunteers have expanded opportunities to serve the community. We are looking forward to collaborations and the possibilities for the future.

Respectfully submitted,
Tracey Colagrossi, *Director*



Registration volunteers: Esiber Dickes, Mary Oki, Jane Casty, Linda Fatima, and Lois Rollins

Welfare Services

Committed to improving the welfare of Hanover Township residents experiencing hardship. Providing resources and support empowering residents in achieving self sustainability; to serve promptly with dignity and respect. We are dedicated to serving the residents and will continue to strive to meet the needs of our community.

Welfare Services continues to meet the needs of families facing financial hardship. Programs are available to assist residents with financial assistance, energy assistance, food pantry, as well as free youth lunches during the summer season. As a Salvation Army Service Extension Office, we are able to provide additional financial resources to residents in crisis. In FY18, Salvation Army disbursed more than \$9,000 in emergency funds to Hanover Township residents. This invaluable resource helps residents who may not qualify for other assistance programs receive financial assistance with utility bills, shelter payments and other hardships they are experiencing.

Through the support of Illinois Department of Employment Security and WorkNet, Hanover Township hosted its seventh annual job fair with State Representative Fred Crespo as well as eight hiring events. Seventy-five employers were on site offering employment opportunities in administration, healthcare, sales, and manufacturing.



The Summer Lunch Program provided by the Northern Illinois Food Bank, at no cost to the Township, was offered to children under 18 years for the eighth consecutive year. The number of summer lunches distributed increased by 26% serving 1,315 lunches in FY18 to children at the Community Center.

Last August, 400 families participated in the Township's annual Backpack Distribution providing 1,275 backpacks filled with school supplies to children of families in need. This would not have been possible without the support of Representative Fred Crespo, Cook County Commissioner Timothy O. Schneider, Communities that Care, and the Hanover Park Police Department.



In September, the Hanover Township Foundation purchased a new vehicle for the food pantry replacing the old van with a 2017 Ford Transit Van.

The Hanover Township Foundation assists residents by supporting the food pantry as well as providing financial assistance to residents in crisis. None of what the department does is possible without the support of the Foundation.

In FY18, there were 8,800 visits to the food pantry, an increase of 10% over FY17. The department conducted four mobile pantries and two meal box distributions providing holiday meals to families. The food pantry continues to operate six days per week with the help of auxiliary volunteer staff. On Saturdays, the pantry operates with the help of organizations including St. John the Evangelist Catholic Church in Streamwood, Immanuel United Church of Christ in Streamwood, Christ Community Church, and the Streamwood Woman's Club.

It is because of our relationship with the Northern Illinois Food Bank and the Direct Connect Program we are able to meet the demand of our community.

General and Emergency Assistance programs continue to develop with the focus on researching available resources to assist residents facing financial hardship. Audits continue to be performed quarterly as well as unscheduled audits to ensure accuracy and accountability.

CEDA (Community and Economic Development Association) continues to provide services to residents in need at the community center. CEDA provides a range of services to assist low-income families with dental, vision care, auto repair, as well as trade and employment programs. The Community Resource Groups continue quarterly under the direction of Case Manager Peggy Carstensen. These groups will continue throughout FY19 with new and exciting topics offered at no charge to Township residents.

Additional programming in FY18 included winter wear collected and distributed thanks to the Kiwanis Club of Streamwood. Thanks to the Knights of Columbus Mary's Millennium Council #12801 and community sponsors, toys were distributed to 1,726 children this past holiday season.

Thank you to the many generous sponsors from the community including the Immanuel United Church of Christ in Streamwood, St. John the Evangelist Catholic Church in Streamwood, Knights of Columbus, Mary's Millennium Council 12801, Christ Community Church, Bartlett Woman's Club, Streamwood Woman's Clubs, Bartlett Rotary Club, Streamwood Kiwanis, AMVETS Post 202, Streamwood VFW Post 5151, Bartlett VFW Post 11018, Bartlett Lions Club, Jewel Food Stores of Bartlett, Streamwood, Clare Oaks Retirement Community, Panera, Starbucks, and Target. It



is only because of the generosity of our residents, schools, businesses, and local organizations we are able to improve the quality of life for our residents facing financial hardship.

Auxiliary volunteer staff put in countless hours at Astor Avenue Community Center. Thank you to Auxiliary Staff Coordinator, Jay Olriksen for your dedication and hard work; Terrie Kuenker, Patricia Johnson and Nancy Madsen for countless hours processing LIHEAP and food pantry applications. Bryan Noonan, Tom Kuenker and Don Balk for being available to drive the food pantry van to pick up donations and the many additional auxiliary staff volunteers who donate their time serving our residents.

The food pantry operates largely with support from organizations in our community and auxiliary staff volunteers. Thank you to the food pantry auxiliary volunteer staff for keeping the pantry running smoothly.

Welfare Services staff Lori Orozco (Welfare Services Coordinator), and Peggy Carstensen, LCPC (Case Manager) are committed to improving the welfare of Hanover Township residents experiencing hardship by providing resources and empowering residents in achieving self-sustainability, and to serve promptly with dignity and respect. We are dedicated to serving the residents and will continue to strive to meet the needs of our community.

Respectfully submitted,

Mary Jo Imperato, *Director*



Youth and Family Services

Charged with the mission of the prevention of juvenile delinquency and the promotion of positive development in young people. We work to meet our mission by providing an array of services which help to strengthen families, to provide outreach to children and teens at risk of school failure and delinquency, and that contributes to the building up of a healthier community for all Township youth.

In FY18, two of our staff won state awards for their outstanding contributions and leadership in serving youth and families. Ryan Dickinson, our Clinical Interventionist, was awarded the 2018 Youth Staff Award from the Association of Illinois Township Committees on Youth, which is the youth division of the Township Officials of Illinois. John Parquette, LCSW, Department Director, was awarded the 2018, inaugural, Youth Director of the Year Award from the Association as well. This state-wide award recognized Ryan for her outstanding contributions in serving youth as well as her efforts in improving the quality of life for youth and their families. Ryan has been instrumental in developing youth leaders, hosting youth-led school-based Snowball Events, developing and teaching school-based substance abuse prevention drug education programming for youth. Ryan also has been selected to serve on the Board of Operation Snowball, an international alcohol and other drug prevention program based in Springfield, Illinois. John was recognized for his commitment, passion and advocacy in serving youth and their families at the township and state levels through leadership, program and resource development and education.

Last fall, we created and hosted a youth violence symposium. We invited local police, juvenile probation, medical, education, social services, mental health and other child/youth service agencies to the table to gather their expertise and knowledge on what youth violence looks like in Hanover Township, what factors contribute to youth violence, solutions to youth violence, what are the barriers to solutions, and what, in five years, are the hopes in regards to youth violence in Hanover Township. Information gathered was compiled into a report as well as some outcomes for the department to pursue to help combat youth violence. The most pressing concern identified at the symposium is the role of technology, internet and social media plays in youth violence. Our first intervention to this concern will come in the new fiscal year - we will recruit and hire an expert on technology and social media to conduct a forum/parent university presentation to give parents the knowledge and tools needed to better understand, monitor and parent their children and teens.

Our Open Gym Program continues to provide social, recreational, and educational activities based on a positive youth development model at nine sites per week at no charge. This year we have collaborated with our Senior Services Department to offer intergenerational programming at Open Gym. This allowed our youth and seniors the opportunity to have fun and learn from each other as well as create unique experiences with a positive impact.

Our outcome measures found that Open Gym participants showed improved school attendance rates and grades. This year we also brought various businesses into the program to offer our youth fun and educational programming to expand their knowledge and skills. Open Gym at the Hanover Township Izaak Walton Center and Reserve continues to be a huge hit given the natural outdoor setting. Our Family Fun week continues to grow in attendance and parent-child games and activities offered - leaving everyone wanting more!

BINGO is a huge hit when you have seniors at Open Gym - we love the shared fun and experience.



Our family therapists continue to engage and empower youth and their families to communicate more effectively, make healthy decisions, and increase positive connections within their homes, schools and community. We have increased our English/Spanish speaking therapist staffing to help meet the needs of our Hispanic youth and their families. Our therapists work collaboratively in our schools during the school day to help youth address emotional and academic difficulties so they are more confident and connected in positive ways at school, home and community. We continue to modify and implement our Custom Information Solution (CIS) electronic medical records system to increase efficiencies and effectiveness of our clinical work. We also are currently modifying CIS to manage our outreach and prevention programs to enhance our data management, increase efficiencies and better capture the overall functioning of our programming.

Our work in the area of Substance Abuse Prevention continues to grow. This year we held our Tefft Middle School “Be You” Snowball Event – offering seventh graders the opportunity to participate in fun, interactive team building activities, learn healthy decision-making skills and feel better connected in positive ways to their school and community. We also created and hosted a “game show style” pre-prom healthy decision making/substance refusal program at Streamwood High School. We continue to provide drug awareness education, substance refusal skills, and pro-social skills development in health education classes and in prevention group work. These services are offered at the elementary, middle, and high schools within the Township.



Our Alternative to Suspension Programming continues to be offered at two elementary, two middle, and three high schools. We have shifted our staffing resources to increase programming offered at the middle and high school levels as the needs have grown at these schools. Our high school participants have been developing their leadership skills through creating and implementing educational, recreational and skills building activities for our Open Gym Program participants. Our Summer Alternatives Program continues to develop participant’s leadership, skills and understanding of community development through service learning trips and activities. We have increased efficiencies to increase the number of youth participating, yet, recently, we have seen a shift of more participants being moved to alternative schools to complete their education. The program’s outcomes continue to produce positive results with statistically significant changes in improved attendance rates and lowered disciplinary referrals for participants.

Our Tutoring Services Program continues to provide youth with an affordable, personal and effective academic support specific to their learning needs. This year we have modified the program to better meet the needs of parents as well as increase efficiencies of staffing. In the next fiscal year, we will continue to analyze and make adjustments to enhance the overall functioning, purpose and intended outcomes of the program to best meet the needs of our residents.

Youth and Family Services continues to expand as a resource to School District U-46 by providing leadership on the Alignment Collaborative for Education Governing Board, Trauma Informed Care ACE Team, School Safety Task Force, PBIS Tier I, II, and III planning/problem solving teams, providing PBIS Tier I and II school-based groups at eleven schools, as well as having our programs and outcomes presented at local and state conferences. We presented "Fostering Visible, Valuable and Vital Relationships and Programming with School and Community Partners" at Loyola University, Chicago's Annual Family School Partnership Summer Institute. The Institute was attended by social workers, mental health and school professionals from across our state and country. We also have provided leadership to the Village of Hanover Park's Safe Community Coalition Council, the Association of Illinois Township Committees on Youth, Hanover Township's Childhood Food Insecurity Workgroup and the Village of Hanover Park's Suicide Prevention Task Force.

This year we also advanced our presence within our communities through social media with the establishment of a department Facebook page. By doing so, Facebook has allowed our staff to create, capture and promote through pictures, videos and text: what we are about, who we are, what impact we have and our vision. We continue to attend various school and community-based resource fairs and meetings to help create awareness and reach to our residents about our programs and services as well as to assess for gaps or needs for new services.

FY18 was a successful year and we look forward to our work in FY19. I would like to thank our residents for allowing us to work and continuously improve our services on their behalf, the management team and staff of Youth and Family Services for their passion, expertise, and diligence in meeting our mission, Trustee Eugene Martinez for his leadership and Liaison role to the Committee on Youth, our Elected Officials for their leadership, vision and support, the Department of Administrative Services for their support and leadership, the Committee on Youth for their vision and efforts in advancing the Department, our community partners for their support and shared resources in our work, and to my collegial Township Departments for their support in advancing the quality of life for all of our residents.

Respectfully submitted,

John Parquette, LCSW

Director

Committee on Youth

The Committee on Youth is a catalyst for promoting well being among Township youth and families through family education, outreach and the fostering of community connections with an emphasis on positive youth development.

Fiscal year 2018 was a year of growth for the Committee on Youth. Although sad to see Eric Loera end his term as a student member, we were proud of his leadership, accomplishments and successful transition to undergraduate studies at the University of Illinois. Eric served as Vice Chair and added to the Committee's work through thoughtful reflection and fostering strong community connections. This year we had four new members join the Committee.

Three student members include Dilpreet Kaur, Ian Wright and Dane Crouse. Dilpreet is a Junior at Streamwood High and was sworn in on May 16, 2017. Dilpreet's leadership emerged quickly and has brought many students to meetings for youth voice and perspectives. Dilpreet has a lens of inclusion and a passion for youth voice - a leadership asset needed on the Committee.

Ian is a Junior at Bartlett High School and was sworn in on January 22, 2018. Ian is in the Academy for Science, Engineering and High Technology at Bartlett High School - technical in nature, Ian lends a depth of insight and knowledge to advance the Committee's work.

Dane Crouse is a Junior at Streamwood High School and was also sworn in on January 22. Dane is an attentive listener and observer; and when he speaks he has much wisdom and attention to the interconnectedness of ideas and things - which is an asset for our Committee and its work.

On January 22, William Henderson from Streamwood joined the Committee. William is a retired teacher, coach and is very active on various local charities within the Township. William has expansive knowledge and experience working with youth in school systems, which will be of great help as we embark on our goals for the new fiscal year.

With the addition of our new members, the Committee recently spent some meetings discussing and strategizing on goals for the upcoming fiscal year. Much of the focus was on how to partner with our high schools to advance their freshmen engagement programming and increase positive school culture. We will also continue the tradition of hosting our Annual Celebration of Leadership Reception to honor and recognize outstanding leadership at various levels within the community.

This year's Celebration of Leadership Reception was held in May. The reception honored adults and youth who have demonstrated exceptional leadership. The Rising Star Award winner was Ms Diavyance Richardson from Glenbrook Elementary. Ms Richardson was selected for her leadership on the youth advisory council, for her abundance of positivity, for being a peer tutor, a school patrol and a mentor for the schools PBIS Program. Ms Richardson wrote a book about overcoming odds and staying positive to inspire others who may be struggling with life circumstances.

Junior Leader Award winner Mr. Hrutik Munigeti from Canton Middle was recognized for being an excellent role model at school and in his community. Mr. Munigeti welcomes challenges and encourages his peers to handle challenges with a positive attitude and outlook.

High School Leader Award winner Ms Evelyn Villalobos from the Dream Academy School, was selected for inspiring her peers to do well in school and for turning her life around to be a positive force for good. Ms Villalobos is focused and driven to be the first in her family to attend college.

Community Adult Leader of Youth Award winner Ms Michelle Sheeks, a teacher at Parkwood Elementary in Hanover Park. Ms Sheeks was selected for her outstanding leadership and visionary approach to teaching and inspiring her students. Ms Sheeks dynamic passion for addressing the social and emotional needs of her students while teaching grit, growth mindset and resiliency has increased her students desire to learn, be active in school and have a voice. Ms Sheeks developed and runs "Parkwood Press" which is a student-led morning school announcement program which utilizes YouTube.

A special recognition was given this year: “Trailblazing Through Team Leadership” which honored and acknowledged outstanding leadership to a team of youth leaders. Emily Salazar, Lesly Berrum, Jasmin Munoz, Melanie Salazar and Cristal Zavala, aka “The Fab Five” were honored for their passion, efforts and commitment in serving youth through Hanover Township’s Operation Snowball. Operation Snowball is a youth-led substance abuse prevention and youth leadership program that hosts events to create a positive connection and impact in local schools. The Fab Five had recently hosted a highly successful “Jungle Flurry Event” at Laurel Hill Elementary for their fifth graders.

Lastly, our 2017 Principal of the Year Award winner Ms Cheryl DeRoo was selected for her outstanding leadership at Glenbrook Elementary in Streamwood. Ms DeRoo has implemented social media platforms to engage, communicate and inspire the parents and the community to support her efforts in making Glenbrook a great place to learn. Ms Deroo is student-focused and has created a positive school culture for all students. Ms DeRoo is known for her outstanding collaborative problem-solving approach with her students, staff and community. The winners enjoyed refreshments and entertainment with their families, mentors, friends, teachers and community leaders. Plaques were presented to honor each leader for their accomplishments and contributions.

*Back Row: Ray Alvarez, Dilpreet Kaur, Robert Wojtowicz, Dane Crouse, Ian Wright and William Henderson.
Front Row: Rebecca Swangren, Ariel Correa, Shannon Henderson, Nicole DeFalco and Trustee Gino Martinez.*



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| <p><u>Committee on Youth</u>
 Nicole DeFalco, Chair
 Dilpreet Kaur, Secretary
 Robert Wojtowicz, Awards Chair
 Dr. Ariel Correa
 Ray Alvarez
 Ian Wright
 Dane Crouse
 William Henderson
 Trustee Eugene Martinez,
 Town Board Liaison</p> |
|---|



Senior Citizen Services Committee

To create a better quality of life for Hanover Township senior citizens by advising the Board and staff on programs and services benefiting residents age 55 and older. The Committee will support the Township and the Department of Senior Services through fundraising and community engagement.

In fiscal year 2018, Senior Committee Members Barbara Estrada, Georgene Edwards, and Lee Sedlack concluded their terms last May. Their dedication and hard work were instrumental to the committee's support of the Department of Senior Services and older adults of the community. The Township Board appointed Carla Fruhauf, Thomas Lathara and Alice Shorey last year. Marilyn Perri accepted the position of Nutrition Services Manager and resigned from the Committee in December.

Across the country, senior center computer labs are transforming into Tech Lab spaces with the flexibility to learn about laptops, tablets and smartphones. The Committee purchased thirteen laptops, four tables and a storage/podium for the computer lab space this year. Ownership of laptops has increased, thus the lab reflects personal computers that are used in homes. The tables are hexagon shaped and can be set up in traditional classroom style. This enables small group activities in the computer lab, increasing the use of space for the Senior Center.

The Senior Citizens Service Committee provided entertainment at our first Food Truck Festival in September and sponsored the Hanover Township Foundation Gala event in March. The Gift Shop held a number of special promotions of gently used and donated items from the community. The efforts were successful in gaining more patrons to shop. In March, the Committee voted to fund transportation for over 80 seniors on the wait list for the popular musical, Hamilton. The Township was grateful for the support from the Committee.

The Committee reviewed the department of Senior Services Code of Conduct and advised on recommendations. The Code was implemented in August and provided for expectations of participants for senior services programs, for onsite activities and transportation. In February, the Committee held a special workshop to establish goals for the next fiscal year. The Committee's goal is to create and implement two additional fundraising activities and to expand the scope of the outreach group to connect with health facilities about the senior center. The Committee looks forward to the successful completion of these goals next year.

Senior Citizens Services Committee

Walter Gramiak, Chairman
Naomi Walters-Lenoci, Vice Chair
Carla Fruhauf, Secretary
Kathleen Donaldson, Treasurer
Thomas Lathara
Alice Shorey
Trustee Craig Essick,
Town Board Liaison

Mental Health Board

To ensure that services in the area of mental health, including developmental disabilities, addictions and substance abuse are available to all residents of Hanover Township. The volunteer board continues to advocate for increasing the availability and quality of mental health services through the development of a comprehensive and coordinated system of effective and efficient program delivery.

The Mental Health Board's mission is to ensure that services in the area of mental health, including developmental disabilities, addictions and substance abuse are available to all residents of Hanover Township. Last May, the board bid farewell to long-time board member, Linda Best. Ms. Best served on the Mental Health Board for eight years and was a driving force behind the board's funding priorities. In August, Bartlett resident, Kristen Cruthers, was again appointed to the Mental Health Board. Ms. Cruthers is extremely familiar with our community's needs. The Mental Health Board continues its dedication to determining the best way to provide accessible and affordable mental health services to the Hanover Township community.

In FY18, the Mental Health Board awarded \$830,000 in annual funding in support of various agency programs and services within the community. Forty-five programs from 31 agencies received funding in FY18 and collectively served over 3,000 residents in need. In addition to annual funding, the Mental Health Board continued to support

agency growth in the areas of staff development, capital improvements and new programs by making available mid-year funding opportunities throughout the year.

Renz Addiction Counseling Center, Easter Seals of DuPage and Fox Valley and Gigi's Playhouse were awarded challenge funding to support new programs for Township residents. The board awarded a total of \$113,316 for staff development, capital improvements and new programming in FY18.

The Mental Health Board distributed a second edition of the Mental Health Resource Guide to Township households in August. This guide was created to increase awareness of local services and programming to assist residents of Hanover Township. You can find additional copies of the second edition Resource Guide at all Hanover Township buildings or access the digital version online at www.hanover-township.org.

FY18 was the second year of the Mental Health Board's three-year strategic plan. One goal was to implement a new agency reporting website to facilitate data collection, in addition to utilizing the data collected to enhance the Mental Health Board's funding decisions. A new reporting website is scheduled to go live next month and will have new capabilities to streamline data collection and administrative tasks to allow communication between the Mental Health Board and their funded agencies more efficient. The Board also will implement an annual residency audit to ensure Township residents are being served by funds awarded by the Mental Health Board. The Board's overall goal remains to make services and programming available for all residents of Hanover Township.

Looking to next year, the Mental Health Board will continue to focus funding on direct services for mental health, substance abuse and developmental disabilities for residents of Hanover Township. In addition, every three years the Mental Health Board conducts a community needs assessment to review and evaluate the needs of the community, gaps in services and mental health trends. The Board has contracted with the Center for Governmental Studies at Northern Illinois University to complete the assessment, which will include both qualitative and quantitative research. The board will analyze the results of the assessment to create the next strategic plan for fiscal years 2020-2022.

The Mental Health Board is looking forward to another year of partnerships and collaboration within the community.

Respectfully submitted,

Kristin Vana, *Manager*

<p><u>Mental Health Board</u> Kathy Biesiadecki, Chair Meghan Nelson, Vice Chair Maureen Lue, Secretary Kristen Cruthers Mary Jane Garvey Deb Sirchia Trustee Mary Alice Benoit, Town Board Liaison</p>
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Clerk Dolan Baumer administered the oath of office to Mental Health Board members Meghan Nelson and Kristen Cruthers on August 22, 2017.

HANOVER TOWNSHIP

Hanover Township Emergency Services volunteers trained on fire hydrant tagging, hose layout, and nozzle handling.



Hanover Township

Services, Events & Programs

Student Government Day
New Leaders in Education Reception
Youth Leadership Recognition
Low Income Home Energy Assistance Program
Relay for Life
“Just for the Health of It!” Health & Wellness Expo
Open Gym Program
Prostate Cancer Clinics
Wellness Screenings
Brush Pick-up
Circuit Breaker Program
Homeowners’ Tax Seminars
Children’s Physical & Immunization Clinic
Senior Services Art Expo
Veterans Honor Roll Recognition and Dinners
CEDA’s Weatherization Program
ComEd Hardship Program
Podiatry Clinic
Access-To-Care
All-Kids Program
Election Polling Sites and Receiving Station
Summer Lunch and After School Snack Programs
Unincorporated County Vehicle Stickers Sales
Winter-wear and Holiday Toy Drives and Distribution
Adopt-a-Senior Program
Adopt-a-Family Program
Expanded Tutoring Services
Alternative to Suspension Program with U-46
Dial-a-Bus Transportation
Hunting & Fishing/Trapping Licenses
T.I.D.E. Transportation Program
PBIS Tier II Groups Programming
Heritage Marker Program
Legal Advice for Veterans

Supper Club 59
Northern Illinois Food Bank Mobile Food Pantry
Substance Abuse Prevention Programming
Back to School Backpack Drive and Distribution
Spring Drive and Distribution
Temporary Handicap Placards
Election and Voter Services
Food Pantry
Home Wellness Visits
Emergency “Embracelet” Program
Senior Will Program
U.S. Passport Application Services
Lending Closet
Income Tax Assistance
Heating/Cooling Location
Emergency Services Search & Rescue Assist
Emergency Scene Lighting & Traffic Control
Flood Water Removal
Severe Weather Monitoring
Emergency Preparedness Education
Mental Health Resources
“Sprint to Spring” 5K Run/Walk
Dental Access Network
Stars N’ Stripes Café
Notary Services
Senior Leisure & Skill Development Programming
Family Therapy
Gift Shop
Mobile Drivers’ Services
Home Delivered Meal Program
Job Fairs
Operation Snowball
High School Voter Services Outreach
Veterans Services

New and exciting events are always happening at Hanover Township. Please check the calendar on our website at Hanover-Township.org to see what else is going on.



