



Why is this program important?

Hanover Township Senior Services operates a Dial-A-Bus program that provides transportation to residents, making over 1000 one-way trips each month. There is currently an unmet need of over 30 rides a month due to requests for out of boundary service or beyond service hours.

In order to better meet the need of Township residents, the Volunteer Express was implemented in March 2011.

The goal of the Volunteer Express program is to provide safe and reliable transportation for riders over the age of 55 and for persons with disabilities over the age of 18.

Volunteer Express is intended for riders who would otherwise not be able to attend their appointments or social engagements.

Volunteer Express is a supplemental service to our Dial-A-Bus transportation.



Hanover Township Officials

Brian P. McGuire, Supervisor
Katy Dolan Baumer, Clerk
P. Craig Ochoa, Highway Commissioner
Thomas S. Smogolski, Assessor
Mary Alice Benoit, Trustee
Steve Caramelli, Trustee
Craig Essik, Trustee
Howard Krick, Trustee

Hanover Township Senior Committee

Naomi Walters-Lenoci, Chairperson
Marilyn Perri, Vice Chair
Lee Sedlack, Treasurer
Barbara Estrada, Secretary
Kathleen Donaldson
Georgene Edwards
Walter Gramiak

Hanover Township Senior Services

240 S IL Route 59
Bartlett, IL 60103
(630) 483-5600
www.hanover-township.org



Volunteer Drivers offer:

- **Safe**
- **Reliable**
- **Courteous**
- **Curb to Curb Service**

For the Residents of Hanover Township

Hanover Township's Volunteer Express Program is funded through a Regional Transportation Authority pass-through grant of Section 5317 New Freedom funding from the Federal Transit Administration.

Passengers

Riders must be over the age of 55 or a person with disabilities over the age of 18 and a resident of Hanover Township.

Why should I ride?

- It will take you where you want to go!
- Utilize services available in the community to lessen your dependence on family and friends and broaden your support network.
- Meet new and interesting people.

Who do I call?

- In order to create a more efficient system we are filtering all calls through the Dial-A-Bus Dispatcher, Char Kampfranz, 630-483-5656.

Notifying the Public of Rights under Title VI Hanover Township

- Hanover Township operates its programs and services without regard to race, color, and national origin in accordance with Title VI of the Civil Rights Act. Any person who believes she or he has been aggrieved by any unlawful discriminatory practice under Title VI may file a complaint with Hanover Township
- For more information on Hanover Township's civil rights program and the procedures to file a complaint, contact 630-483-5600; or visit our offices at 240 S.IL Route 59, Bartlett, IL 60103.
- A complainant may file a complaint directly with the Federal Transit Administration by filing a complaint with the Office of Civil Rights, Attention: Title VI Program Coordinator, East Building, 5th Floor-TCR, 1200 New Jersey Ave., SE, Washington, DC 20590
- If information is needed in another language, contact 630-483-5600
 - Si necesita información en otro idioma, contacte a 630-483-5600



Drivers

Volunteer drivers must be over the age of 21 and have had a valid license for five years, be the owner of an automobile and show valid insurance.

Why should I volunteer?

- Become more involved in your community
- Promote the independence of older residents, while offering some socialization
- Improve someone else's quality of life and meet new and interesting people

Who do I call?

- Contact Devora Murillo, Volunteer Coordinator, 630-483-5667, to get involved or with any other questions related to Volunteer Express.

Hanover Township Senior Services Mission Statement

With respect, innovation and a dedication to excellence, Senior Services is committed to facilitating programs and services that promote independence, a sense of community, and well being for mature adults in Hanover Township.

"I wouldn't be able to get to my appointment without this! Each volunteer I've had has been so nice and gracious." VE rider

"I've met a lot of nice, nice people. Someday, I might be where one of these people are."
Betty, VE driver since 2011

"Thank you for offering this service!"
VE Rider

To learn more about Volunteer Express please contact:

Devora Murillo
Volunteer and Program Coordinator
Hanover Township Senior Services
240 S. Route 59
Bartlett, IL 60103
630-483-5667
dmurillo@hanover-township.org