



MENTAL HEALTH BOARD RESOURCE GUIDE



2015 EDITION

A complete resource guide designed to help residents identify and utilize the human services available in Hanover Township.

Hanover Township Mental Health Board

Linda Best
Chair

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Kimberly Lemke
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Member

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Member



Dear Neighbor,

The Hanover Township Mental Health Board is pleased to distribute our first Resource Guide. The mission of the Mental Health Board is to ensure that services in the area of mental health, including developmental disabilities, addictions and substance abuse, are available to all residents of Hanover Township. This Resource Guide was created to provide our community with information on available resources parallel to our mission, in addition to resources providing basic needs, legal services and more.

The Mental Health Board was established in 1977, when the voters of Hanover Township approved a referendum that created a community mental health board to levy an annual tax for the purpose of funding mental health, developmental disabilities and substance abuse programs to serve its residents. The Hanover Township Mental Health Board members are volunteers that consist of 6 community members and one Hanover Township Trustee Liaison. The board members come from varying professional backgrounds in mental health, non-profit agencies and the private sector to oversee the needs of Township residents and to ensure services are provided in a cost effective manner.

The Mental Health Board provides funds to over 30 local agencies who collectively serve over 4,000 Township residents each year. Funded agencies provide a variety of programming in the areas of mental health, developmental disabilities and substance abuse intervention. In addition, the Mental Health Board funds outreach and prevention programs.

Please feel free to contact us at (630) 837-0301 or mhb@hanover-township.org with any questions or comments. The Mental Health Board looks forward to continuing to serve the residents of Hanover Township.

Sincerely,

Linda Best
Linda Best
Chair

Kristin Vana
Kristin Vana
Manager



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Disclaimer: This guide has been compiled based on information provided by various resources. Although information has been checked and researched, it is possible that some information is missing or incorrect. Changes to programs or services may occur after the date of publication.

A listing in this guide does not guarantee that services will be provided; does not imply any type of contract with, referral to, or recommendation for any provider or agency listed within this guide; and is to be used solely for informational purposes. If your agency does appear in the guide and information needs to be updated, please email us at mhb@hanover-township.org or call the Mental Health Board offices at (630) 837-0301.

****Please note agencies marked with an asterisk currently receiving annual funding from the Hanover Township Mental Health Board.**

Hanover Township Community Resource Center

1535 Burgundy Parkway, Streamwood, IL 60107

(630) 837-6445

Hours: Monday–Thursday 8:30am – 9:00pm; Friday 8:30am – 4:30pm; Saturday 9:00am – 2:00pm



In an effort to make services accessible to Township residents, the Hanover Township Mental Health Board manages the Community Resource Center. The Resource Center is the home of 6 satellite offices for the following agencies:

- Ecker Center for Mental Health: see page 12.
- Family Services Association of the Greater Elgin Area: see page 13.
- Lutheran Social Services of Illinois: see page 6.
- Renz Addiction Counseling Center: see page 7.
- Safe From the Start Coalition of Children's Advocacy Center of Northwest Cook County: see page 9.
- The Community Crisis Center: see page 9.

Hanover Township Mission Statement

Our mission is to continuously improve the quality of life of Hanover Township residents by providing a unique array of quality, cost effective, community-based services acting as a dynamic organization that delivers services in a responsible and respectful manner.

Hanover Township Departments www.hanover-township.org

Administrative Services

Hanover Township Administration Building
250 S. IL Route 59, Bartlett, IL 60103
(630) 837-0301

Administration provides passport services, free notary services, temporary handicap placards, unincorporated county vehicle stickers, as well as hunting and fishing licenses. To inquire about services, please call (630) 837-0301.

Assessor's Office

Hanover Township Administration Building
250 S. IL Route 59, Bartlett, IL 60103
(630) 837-0301

Services include homeowner tax exemptions and refunds and assessment appeal assistance. The Township Assessor's office is a liaison to the County Assessor's office. For more information, please call (630) 837-0301.

Clerk's Office

Hanover Township Administration Building
250 S. IL Route 59, Bartlett, IL 60103
(630) 837-0301

Responsible for keeping all Township records, acts as the Freedom of Information Act (FOIA) Officer and assists residents with voter registration and elections services. To make an appointment with the Clerk, please call (630) 837-0301.

Office of Community Health

Hanover Township Senior Center
240 S. IL Route 59, Bartlett, IL 60103
(630) 483-5665

Services include health education and medication review, cholesterol

testing, basic assessments, lab drawing with a doctor's order, ProTimes, Hemoglobin A1C, TB tests, tetanus shots and agency/physician referrals as appropriate. In addition, the nurses are available by appointment to assist residents in navigating the Health Insurance Marketplace and for Medicare counseling for individuals under 55 years of age that qualify for Medicare due to disability. Clinics are also offered within the community. To inquire about services, clinics or make an appointment, please call (630) 483-5665.

Emergency Services

Hanover Township Administration Building
250 S. IL Route 59, Bartlett, IL 60103
(630) 837-0301

Emergency Services provides a properly equipped, trained and ready unit to assist Hanover Township residents and the public safety agencies that serve them. Services include traffic control, disaster response, severe weather monitoring, emergency preparedness education and more. For more information about Emergency Services and to learn about becoming a volunteer, please contact (630) 837-0301.

Highway Department

250 S. IL Route 59, Bartlett, IL 60103
(630) 837-0960

Services include maintaining unincorporated roads and bridges, seasonal snow and ice removal, in addition to brush pick up in unincorporated areas of Hanover Township.

Senior Services

Hanover Township Senior Center
240 S. IL Route 59, Bartlett, IL 60103
(630) 483-5600

Programming

The Senior Center offers exercise, art and computer classes, medical

equipment lending closet, library services, a gift shop, outings and trips. In addition, the Stars and Stripes Café located in Veteran's Hall is open Monday-Friday for lunch from 11:00am-1:00pm. Lunch is prepared fresh daily and costs \$4 for individuals 60+, \$6 for individuals under 60.

Social Service

Social Services staff is available to assist clients with Medicare counseling, Energy Assistance Programs and screening clients for eligibility for other state programs. Clients are assigned to a specific Social Services Specialist based on their last name. Please contact (630) 483-5660 for more information or to make an appointment.

Transportation

Hanover Township Senior and Disabled Transportation is available for seniors (55 and older) or persons with disabilities (18 and older). The Dial-A-Bus runs Monday-Friday 8:00am – 3:30pm and is available for persons needing to get to a doctor's appointment, shopping and other activities. A donation of \$1 one way, \$2 round trip is suggested. For more information or to schedule your ride, please contact Dispatch at (630)483-5656.

Community and Veteran's Affairs

Hanover Township Izaak Walton Center
899 Jay Street, Elgin, IL 60120
(847) 888-8329

A Veteran Specialist is available to the veteran population in Hanover Township to assist in understanding and receiving entitled benefits. To inquire about Veteran Services, or any community events happening within the Township, please contact the Izaak Walton Center at (847) 888-8329.

Welfare Services

Astor Avenue Community Center
7431 Astor Avenue, Hanover Park, IL 60133
(630) 540-9085

The Community Center offers appointments with a case manager to assist in applying for financial assistance for low income residents, Energy Assistance Programs and also provides information and referrals for federal, state and regional assistance programs. Please contact the Community Center to schedule an appointment.

Food Pantry

The Food Pantry is available to Township residents with a valid photo ID and proof of Township residency. Residents may utilize the pantry twice per month. The pantry is open Monday from 1:00pm – 3:00pm, Tuesday from 1:00pm – 6:00pm, Wednesday – Friday from 11:00am – 3:00pm and Saturdays from 9:00am – 11:30. Hours are subject to change. For more information, please contact the Community Center.

Youth and Family Services

Hanover Township Administration Building
250 S. IL Route 59, Bartlett, IL 60103
(630) 483-5799

Outpatient Family Therapy: families with at least one child (ages 0-19) are eligible for services. Family therapists assist families to find solutions to difficulties identified in an individual family member or the family as a whole. Referrals for psychiatric evaluation are available

Know Your Rights

As a consumer of mental health services, you have the right to:

- Expect good quality help and services
- Ask questions regarding:
 - Credentials, training, and experience of the person helping you
 - The treatment plan you will be on, including medication
 - The cost of services and provision for payment
- Access to your medical records
- Seek another opinion about your therapy, whether the therapist is in private practice or works in an agency or public clinic
- Expect confidentiality from the person helping you
- Know that your written consent is required by law for the release of any information about you or your treatment
www.mhawisconsin.org/know_your_rights.aspx

when the need is identified. Fees for therapy sessions are charged on a sliding scale basis.

Outreach and Prevention: provide services, activities and school programming designed to increase positive alternatives for youth. YFS offers educational workshops on topics of interest to parents and teens attending schools throughout Hanover Township. In addition, our Clinical Interventionist and Prevention Specialist work closely with school district U-46 to provide substance abuse prevention and an Alternate to Suspension Program.

Tutoring services: students in grades 2-12 who reside in Hanover Township are eligible for affordable tutoring on a weekly, one hour basis during the school year. Certified teachers provide small group tutoring and collaborate with the student's referring teacher on a weekly basis. Contact YFS for more information.

Open Gym: a free program for youth ages 5-18, which offers recreation, sports and positive youth development. Activities include homework help, arts and crafts, games, and leadership development. For more information and for the Open Gym schedule, contact YFS.

To inquire about any of the above services, please contact (630) 483-5799.

Office of the Mental Health Board

Hanover Township Administration Building
250 S. IL Route 59, Bartlett, IL 60103
(630) 837-0301

The Hanover Township Mental Health Board provides funding to 35 local agencies to offer services in the areas of mental health, developmental disabilities and substance abuse. The Board works with these agencies to develop a comprehensive and coordinated system of delivery and to ensure that Township residents have access to vital services. Although the MHB does not provide direct Mental Health Services, please contact the Mental Health Board Manager, Kristin Vana at (630) 837-0301 for general mental health information or if you are having difficulties accessing services.

Addiction and Rehabilitation Services

***Alexian Brothers Behavioral Health Hospital & Center for Addiction Medicine**

1650 Moonlake Blvd., Hoffman Estates, IL 60169
www.abbhh.org
(800) 432-5002

Full service facility that specializes in helping children, adolescents, adults, and older adults cope with mental health and/or addiction issues. Treatment is provided through outpatient, day hospital, and acute psychiatric and substance abuse inpatient services. The Center for Addiction Medicine provides inpatient and outpatient substance abuse treatment. Adult services include outpatient detoxification and DUI services. Adolescent services include intensive day or after school programs, school liaison and intervention programs for experimenting teens. Call for additional information.

It's About Change/Sober Living Inc.

995 Bode Road, Elgin, IL 60120
(224) 238-3279

A treatment center that focuses on substance abuse services by providing substance abuse treatment and halfway house services. Sober Living services are based on a sliding scale and accepts self payment, Medicare, Medicaid and private health insurance.

***Leyden Family Service & Mental Health Center**

1776 Moon Lake Blvd., Hoffman Estates, IL 60169
(847) 882-4181

Start Here Addiction Rehabilitation & Education – S.H.A.R.E. is a nonprofit alcohol, drug, and gambling rehabilitation facility located in Hoffman Estates and provides a variety of services for male and female adults 18 years and older. Professionally staffed by physicians, nurses, emergency medical technicians, certified addiction counselors, licensed counselors and clinical social workers.

Medically Monitored Detox Program – Provides chemically dependent adults with medically monitored detoxification required to safely withdrawal from alcohol and/or drugs. “Detox” includes the use of withdrawal medicine when indicated, a physician evaluation, nurse monitoring as needed, educational lectures, group therapy, individual counseling, aftercare evaluation/referral and additional support through onsite programs. Admission begins by calling today: (847)882-4181.

***Lutheran Social Services of Illinois**

1001 E. Touhy Avenue, Suite 50, Des Plaines, IL 60018
www.lssi.org
(847)635-4600

Alcohol and Drug Treatment services available at several different locations in the state. LSSI offers inpatient, outpatient alcohol/drug

treatment facilities in addition to recovery homes and extended aftercare. Guidance and support is offered to children, adults and families. To inquire about services, please contact Lutheran Social Services of Illinois.

Northwest Community Hospital Addiction Services

800 W. Central Road, Arlington Heights, IL 60005
www.nch.org
(847) 618-1000

The Youth Center at Northwest Community Hospital is a residential treatment program for adolescents, offering family-centered care from experienced professionals. Programs include residential treatment and outpatient treatment. As assessment is completed free of charge to determine the appropriate treatment. Drug screening is also available. Contact for additional information.

***Renz Addiction Counseling Center**

Two American Way, Elgin, IL 60120
www.renzcenter.org
(847) 742-3545

Outpatient treatment center with trained counselors with individual and group counseling. Services include early intervention, adolescent and adult outpatient, intensive outpatient, problem and compulsive gambling, community homeless integration project (CHIP) and the Passage treatment program for chemically dependent women. Renz also offers the Children of Addicted Parents Program which offers support for children who are affected by a caregiver's drug and/or alcohol abuse for ages 3 to 17. Contact for more information.

Advocacy (Information and Referral)

American Cancer Society

100 Tri-State International, Suite 125 Lincolnshire, IL 60069
www.cancer.org
(847)368-1166

Provides free assistance for individuals with cancer, including transportation to treatment. Appointments are available to assist the patient with the challenges of dealing with cancer. Cancer Information Specialists can be reached 24 hours a day, every day of the year at 1-800-227-2345.

***The Autism Society**

2200 S. Main Street, Suite 203, Lombard, IL 60148
www.autismillinois.org
(630) 691-1270

Partners with families living with autism in Illinois to provide awareness, education, training, support and guidance. Resources available to families in need. To inquire about services and referrals please call.

***Catholic Charities Northwest Senior Services**

1801 W. Central Road, Arlington Heights, IL 60005
www.catholiccharities.net/ccnw
(847) 253-5500

Provides support services to older adults and their caregivers to assist them in maintaining their independence as long as possible. Services include Options Counseling, Chore Housekeeping, Case Management, Community Care Program (adult day services, emergency home response systems, money management) Caregiver Resource Support, Adult Protective Services investigations and interventions for seniors and those ages 18-59 with disabilities. To inquire about services please call and ask to speak to the Intake Department. *For available Child and Family services please call (847)376-2100.

***Centro de Informacion**

28 N. Grove Avenue, Suite 200, Elgin, IL 60120
www.centrodeinformacion.org
(847) 695-9050

Assists low income Hispanic population by providing individual and family counseling, bilingual advocacy, immigration and naturalization services, community education and youth programs. Also provides community resources in the areas of housing, employment, information/resource fairs, etc. Contact for more information.

***Epilepsy Foundation of Greater Chicago**

17 N. State Street, Suite 650, Chicago, IL 60602
www.epilepsy-chicago.org
(630) 289-5577

Provides free information and referrals, case management, access to low cost clinical care to individuals with a diagnosis of epilepsy, in addition to educational sessions for professionals and consumers. To inquire about services, please call for intake evaluation.

Illinois Department of Human Services

750 State Street, Elgin, IL 60123
www.dhs.state.il.us

Programs, services and information available to help individuals and families meet basic needs, cope with illness, emergencies and other challenges. Services include Supplemental Nutrition Assistance Program (SNAP), Medical Programs, Temporary Assistance for Needy Families (TANF), Women, Infants and Children (WIC). For more information and office locations, please call 1-800-843-6154 or visit the DHS website.

Mental Health America of Illinois

70 E. Lake Street, Suite 900, Chicago, IL 60601
www.mhai.org
(312) 368-9070

Promote mental health, prevent mental illness and improve care and treatment for persons suffering from mental and emotional disorders. Programs include extensive outreach, prevention and education to prevent suicide, screening for depression, educating children and adults about mental illness and mental health. MHAI provides consultation and training for parents, professional, students and the public. Information and Resource program assists consumers in their search for an array of programs/services. Some programs have nominal fees. Contact for additional information.

Northwest Compass, Inc.

1300 W. Northwest Highway,
Mt. Prospect, IL 60056
www.northwestcompass.org
(847) 392-2344

Offers a full array of services including Hardship Intervention and Referral, Food Connections, Career Coaching, Child Care Assistance, Access to Health Insurance, Housing Assistance and



Hanover Township Naomi Walters-Lenoci Reserve - Recently renovated, the Naomi Walters-Lenoci Reserve is located in Streamwood.

Education, Money Management Education, Transitional Living, Energy Assistance, Women's Infants and Children (WIC). In addition, Community Service Block Grant (CSBG) programs are available and include Dental, Auto Repair, Vision and Emergency Relief. To inquire about services and available funding, please call.



Hanover Township Astor Avenue Community Center
Hanover Township Welfare Services and Food Pantry are located at The Hanover Township Astor Avenue Community Center at 7431 Astor Avenue in Hanover Park.

Developmental Disability Programs and Services

***Association for Individual Development**

1135 Bowes Road, Elgin, IL 60123
www.the-association.org
(847) 931-6200

Offers services to individuals with developmental, physical and/or mental disabilities, those who have suffered a trauma and those at risk. Services include early intervention, developmental therapy, audiology, autism programs, respite care, in-home support, developmental and vocational training, job placement and on-the-job coaching services, crisis intervention, community education, health and wellness advocacy. Medicare, Medicaid and private insurance accepted. For more information on the availability of these programs please contact the main office at (630)931-6200.

***Clearbrook**

1835 W. Central Road,
Arlington Heights, IL 60005
www.clearbrook.org
(847) 870-7711

Services children with developmental delays and adults with intellectual/developmental disabilities. Programs include early intervention with family coordination, respite services, residential

services, day services including autism programs, and community employment services. Children and adults must meet program eligibility. Private pay available. For more information or to inquire about services please contact (847)385-5328.

***Countryside Association for People with Disabilities**

1154 W. Shirley Road, Palatine, IL 60074
www.contrysideassn.org
(847) 438-8799

Services available to individuals 18 and older. Services include employment workshops, developmental training, school to work transition, and in home respite services. For more information regarding availability please contact Countryside Association.

***DayOne Network**

1551 E. Fabyan Parkway, Geneva, IL 60134
www.dayonenetwork.org
(630) 879-2795

Provides service coordination and advocacy services to children and adults with developmental delays and/or disabilities of all ages. Will help connect clients and their families to needed services. These services will provide support to students leaving the special education system, individuals seeking residential placement and/or individuals who have special needs that have not or cannot be met by their current service providers. For more information about programming, contact (630) 879-2795.

***Easter Seals DuPage and Fox Valley Region**

830 S. Addison Avenue, Villa Park, IL 60181
www.eastersealsdvr.org
(630) 620-4433

Services available to infants, young children and young adults from Metropolitan Chicago. Pediatric outpatient rehabilitation centers serve infants, children and young adults with developmental delays and disabilities. Pediatric therapy consists of physical, occupational, speech/language and nutrition. Specialty clinics including autism diagnosis, vision, orthopedics, respiratory and neonatology development available. Family Support Services also available. Accepts many private insurances, offers a sliding fee scale, Medicaid for children 8 and under; Medicare and Medicaid for audiology services. For admissions information and program availability contact Diana Dixon at (630)282-2022.

Domestic Violence and Sexual Assault Services

***Children's Advocacy Center of North and Northwest Cook County**

604 Illinois Blvd., Hoffman Estates, IL 60169
www.cachelps.org
(847) 885-0100

Coordination, Advocacy and Sensitive Interviewing Program (CASI): provides crisis intervention, assessment, court advocacy and support

services for child victims of sexual abuse, severe physical abuse or other violent crimes. For more information or to schedule an appointment, call (847) 885-0100.

Family Support Services: in coordination with the CASI program, provides specialized trauma-focused counseling and follow up services for child survivors of sexual and/or physical abuse and their non-offending family members. Individual, family and group counseling services are available at no charge. For more information or to schedule an appointment, call (847) 885-0100.

Safe From the Start: provides therapeutic intervention services for children, ages 0-5 that have been exposed to violence, and their families. Individual, group and family therapy offered, in addition to parent education seminars and case management. For more information contact Carrie Estrada, Program Coordinator at (630) 540-0549.

***Community Crisis Center**

P.O. Box 1390, Elgin, IL 60120
www.communitycrisiscenter.org
(847) 742-4088

Emergency shelter and case management for women and their children dealing with domestic abuse. Services also include information and referral, counseling, legal advocacy and a crisis hotline. For crisis services, please contact the hotline at (847) 697-2380.

Family Shelter Service

605 E. Roosevelt Road, Wheaton, IL 60187
www.familyshelterservice.org
(630) 469-5650

Provides services to victims of domestic violence, including in person and group counseling, legal advocacy and community education services. Emergency shelter is available to abused women and their dependent children, boys up to age 13. Programs are offered to teens who have witnessed or experienced violence in the home. Contact for more information.

***Northwest Center Against Sexual Assault**

415 W. Golf Road, Suite 47, Arlington Heights, IL 60005
www.nwcasa.org
(847) 806-6526

Services include medical and legal advocacy 24 hours a day, 7 days a week; crisis intervention via crisis hotline (888) 802-8890 or in person wherever appropriate; counseling services for survivors and significant others of all ages and genders regardless of when the assault or abuse occurred and includes individual, couples, family and/or group therapy. Prevention and education programs are offered to help raise awareness of sexual violence. For more information, contact NWCASA.

***Shelter, Inc.**

1616 N. Arlington Heights Road,
Arlington Heights, IL 60004
www.shelter-inc.org
(847)255-8060

Emergency group homes for children and adolescents living in the Northwest Suburbs. The homes provide time away from home for

families experiencing parent-child conflicts, in addition to adolescents running away from home situations involving abuse, mental illness, substance abuse and/or domestic violence. Intake process can be completed by social service agencies, police, school/medical staff, adolescent themselves, and/or parents. Contact for more information.

***WINGS**

P.O. Box 95615, Palatine, IL 60095
www.wingsprogram.com
(847) 221-5680

Provides individualized services and shelter to homeless and abused women and children. Housing includes a domestic violence emergency shelter; shared living homes, transitional apartments, permanent supportive living apartments and low income rentals. Also provides safety counseling to victims of domestic violence who do not require housing.

Healthcare Clinics

Greater Elgin Family Care Center (multiple locations)

Slade Health Center
901 Center Street Elgin, IL 60120
www.gefcc.org
(847)608-1344

Adult and Pediatric primary care, adult medicine, free pregnancy tests, full service lab, pediatric medicine, acute sick care and work physicals. Some insurances accepted. Call (847)608-1344 to make an appointment or to inquire about services.

Streamwood Community Health Center
135 E. Irving Park Road, Streamwood, IL 60107
(630) 313-5300

School/Sports physicals, well child exams, adult medicine, sick care, All Kids application site, free pregnancy tests, ultrasounds, behavioral health, chronic disease management, full service lab, immunizations, medical case management, pediatrics and obstetrics including prenatal care, preventative/health maintenance exams. Please call (630) 313-5300 for more information or to inquire about services.

Hanover Township Office of Community Health

240 S. IL Route 59, Bartlett, IL 60103
(630)483-5665

See page 5.

KidCare Medical (multiple locations)

373 Summit Street, Suites 100, 103, 104,
Elgin, IL 60120
www.kidcaremedical.com
(847) 531-8430

6620 N. Barrington Road, Hanover Park, IL 60133
(630) 830-5926

Well-child care, school and sports physicals, immunizations, hearing tests, vision tests and fluoride varnishing to prevent dental cavities

and assistance applying for All Kids. Women's Healthcare and child psychiatry is also available in some locations. Please call for additional service information and service locations.

Kid Care Medical also offers a Children's Immunization Clinic at the Hanover Township Office of Community Health on the 2nd Thursday of the month from 4:00pm – 7:00pm. Walk ins are welcome, but appointments preferred. Call (630)483-5665 for more information.

*Open Door Clinic

164 Division Street, Elgin, IL 60120
www.opendoorclinic.org
(847)695-1093

HIV ambulatory care, case management, behavioral health, oral health, in addition to outreach and prevention services and programs. Clients are seen with or without insurance. For more information regarding services, please call.

VNA Health Center (multiple locations)

801 Villa Street, Elgin, IL 60120
620 Wing Street, Elgin, IL 60123
www.vnahealth.com
(847) 717-6455

Pediatric medicine, family medicine, labs, obstetrics/gynecology, women's health, mental health and case management. Please call (847) 717-6455 to inquire about the location and availability of specific services and fees.

Well Child Center

620 Wing Street, Elgin, IL 60123
www.wellchildcenter.org
(847) 741-7370

Childhood nutrition education, counseling and vouchers for assistance in obtaining healthy food through the federal WIC (Women, Infants and Children) program, pediatric dental services (children up to 17) and referrals for other health and social services. For more information, please call.

Dental Clinics

CDS Foundation Dental Clinic

416 E. Roosevelt Road, Suite 102,
Wheaton, IL 60187
www.cds.org
(630) 260-8530

Provides free basic dental care including cleanings, extractions and fillings. Patients must have proof of income that falls below 200% of the poverty level and reside in Cook, Lake or DuPage counties. Please call to inquire about services and availability.

Dentistry From the Heart

www.dentistryfromtheheart.org
(727) 849-2002

A worldwide nonprofit organization to assist communities in accessing free dental services. Dentists and hygienists donate time and resources to host dental events. Visit the website and click "events" to find the next free dental event near you!

Hanover Township Office of Community Health

Dental Access Network
240 S. IL Route 59, Bartlett, IL 60103
(630)483-5665

The Dental Access Network is a referral based program for Hanover Township residents needing low cost dental services. To qualify, the person must be a Hanover Township resident, be age 20 or older, have no dental insurance and meet the income qualifications of 200% of the federal poverty level or lower. Residents eligible for the Dental Access Network program are then referred to local participating dentists who provide dental services at reduced rates. To sign up for the program, residents must contact the Hanover Township Office of Community Health to schedule an appointment at (630) 483-5665.

Midwestern University Dental School

3450 Lacey Road, Downers Grove, IL 60515
www.mwuclinics.com
(630) 743-4500

Dental students work under the supervision of licensed dental faculty and provide comprehensive dental services including radiography, dental hygiene, fillings, extractions, crowns, bridges, dentures and oral surgery. Please call to make an appointment and to inquire about discounted pricing. Dental insurance also accepted.



Hanover Township Izaak Walton Center and Reserve
The Hanover Township Izaak Walton Center and Reserve at 899 Jay Street in Elgin provides satellite programs and services to the community.



Hanover Township Trish Lynn Simon Center for Health and Wellness

The Hanover Township Office of Community Health and Hanover Township Senior Social Services are located in the lower level of the Senior Center.

UIC Dental School

801 S. Paulina Street, Chicago, IL 60612
(312) 996-1266

Dental students offer comprehensive dental care for adults and children. A dental exam and x-rays are required for the first visit for a flat fee. Medicaid is accepted. For more information on services and appointment availability, please call (312)996-1266.

Willowcreek Dental Clinic

67 E. Algonquin Road, South Barrington, IL 60010
www.willowcreekcarecenter.org
(224) 512-2600

Oral exams, x-rays, cleaning, fillings and extractions. Must meet with a Care team counselor prior to dental visit. Please call to inquire about additional services and to make an appointment.

Legal Assistance Services

Administer Justice

1750 Grandstand Place #15, Elgin, IL 60123
www.administerjustice.org
(847) 844-1100

Provides a wide range of services to meet both immediate and future needs of low-income individuals facing civil legal matters. Most services are available at no cost; some require a one-time nominal administrative fee. Households under the 250% federal poverty guideline will qualify. Services include personal legal matters, tax

controversy resolution, financial counseling, conflict resolution and free legal workshops. To inquire about services, please call. Additional locations available.

Chicago Legal Clinic

2938 E. 91st Street, Chicago, IL 60617
www.clclaw.org
(773) 731-1762

Provides consultation and legal services for orders of protection, divorce, custody issues, disability, guardianship, immigration and other civil matters. Program fees are on a sliding scale. To inquire about services call (773)731-1762.

Illinois Legal Aid Online

17 N. State Street, Chicago, IL 60602
www.illinoislegalaidonline.org
(312) 977-9047

This online tool allows users to find information regarding legal rights and responsibilities on numerous topics and explanations on how to handle common legal problems. Also provides links to other legal centers that offer assistance.

Legal Assistance Foundation of Chicago

120 S. LaSalle Street, Suite 900, Chicago, IL 60603
www.lafchicago.org
(312) 341-1070

Provides limited legal services for child support, evictions, custody, divorce, applications for Social Security or SSI. Eligible clients are below 150% of the federal poverty level. To inquire about services visit the LAF website or call (312) 341-1070.

Mental Health Services

***Alexian Brothers Center for Mental Health**

3436 Kennicott Avenue, Arlington Heights, IL 60004
www.alexiancenter.org
(847) 952-7476

Individual, group and family counseling, psychiatry, day programming, vocational and educational assistance, supportive residential programs, partial hospitalization and intensive outpatient programming. Serve ages 5 and up and accepts Medicaid, Medicare, most private insurance and self pay on sliding fee scale. To inquire about services either call directly or submit an inquiry through website.

***Ecker Center for Mental Health**

1845 Grandstand Place, Elgin, IL 60123
www.eckercenter.org
(847) 695-0484

Psychiatry, counseling, therapy, case management, rehabilitation, supervised and supportive residential programs, 24 hour psychiatric emergency and crisis residential programs. To inquire about services, contact the intake specialist at (847) 695-0484 ext 1898. Ecker Center is accredited by the Joint Commission.

***Family Service Association of the Greater Elgin Area**

1140 N. McLean Blvd., Elgin, IL 60123
www.fsaelgin.org
(847) 695-3680

Therapy, case management, community support, psychiatric evaluation, medication monitoring and individual/family therapy. Will bill to Medicare, Medicaid, some private insurance and accepts self pay on a sliding scale. To inquire about services, contact the Intake Coordinator at (847) 695-3680.

***Hanover Township Senior Services**

C-HOPE (Communities Helping Others Persevere Everyday)
240 S. IL Route 59 Bartlett, IL 60103
(630) 483-5660

A licensed psychiatrist is onsite two times per month and can provide psychiatric assessments and medication management to Township residents, 55 and older. A therapist is also available two days per week for individual counseling services. For more information or to schedule a screening appointment, please contact (630) 483-5660.

***Hanover Township Youth and Family Services**

Hanover Township Administration Building
250 S. IL Route 59, Bartlett, IL 60103
(630) 483-5799

Outpatient family therapy is available for families that reside in Hanover Township and have at least one child between the ages of 0-19. Family therapists assist families to find solutions for difficulties identified. The fee for treatment sessions is charged on a sliding scale basis. For more information or to make an appointment please contact (630) 483-5799.

Kairos Family Center

First Presbyterian Church
240 Standish Street, Elgin, IL 60123
www.kairosfamilycounseling.com
(847) 742-5717

Counseling for non violent situations with a systems approach for individual, marital and family issues. Children services also offered for childhood anxiety and depression. Most insurances accepted, except Medicaid. Sliding fee scale available for those who qualify. To inquire about services and make an appointment contact the intake extension at (847) 742-5717.

***Kenneth Young Center**

1001 Rohwling Road, Elk Grove Village, IL 60007
www.kennethyoung.org
(847) 524-8800

Counseling, assessment and stabilization for adults/children in psychiatric crisis, treatment and recovery services, therapy, education, employment services. Contact to inquire about additional services.

***Lutheran Social Services of Illinois**

1001 E. Touhy Avenue, Des Plaines, IL 60018
www.lssi.org
(847) 635-4600

Please see page 6.

Mental Health America of Illinois

70 E. Lake Street, Suite 900,
Chicago, IL 60601
www.mhai.org
(312) 368-9070

See page 7.

National Alliance of Mental Health (NAMI)

NAMI Schaumburg Area
www.namiesch.org
(630) 363-1846

Support groups and courses designed for individuals living with a mental illness, as well as the family members and caregivers of individuals with a mental illness. NAMI works to support, educate and advocate for individuals with mental illnesses and their families. Contact for more information on the regarding local NAMI Schaumburg services.

Streamwood Behavior Health Center

1400 E. Irving Park Road,
Streamwood, IL 60107
www.streamwoodhospital.com
(630) 837-9000

Inpatient hospitalization, partial hospitalization day treatment, outpatient assessment and treatment and therapeutic day school programs. Provides mental health services for children, adolescents and young adults. To inquire about services, contact the Assessment and Referral Department at (630) 837-9000.

Emergency Shelters

***Community Crisis Center**

P.O. Box 1390, Elgin, IL 60120
www.communitycrisiscenter.org
(847) 255-8060

See page 9.

Family Shelter Service

605 E. Roosevelt Road, Wheaton, IL 60187
www.familyshelterservice.org (630) 469-5650

See page 9.

***Journeys: The Road Home**

1140 East Northwest Hwy., Palatine, IL 60074
www.journeystheroadhome.org
(847) 963-9123

Provides support services to PADS shelters in the area and refers clients to the HOPE Center in Palatine for clinical resources such as case management, mental health and substance abuse counseling.

vocational training, housing assistance and referrals for other needs. Supportive services are also available such as lockers, laundry, showers, weekly healthcare visits, transportation vouchers, clothing closet. Services are provided at no cost. To inquire about services, contact the HOPE Center at (847) 963-9163, extension 17.

Midwest Shelter for Homeless Veterans

119 N. West Street, Wheaton, IL 60187
www.helpaveteran.org
(630) 871-8387

Provides transitional living services that include therapy, substance abuse assessment and treatment, job training, employment services, education advising, legal assistance and independent living skills. For admission information, contact a case manager at (630) 871-8387.

***PADS of Elgin**

1730 Berkley Street, Elgin, IL 60123
www.padsofelgin.org
(847) 608-9744

Services includes an overnight shelter which provides an evening snack, breakfast and connection with support services. A case manager is available to meet with clients Monday-Friday during business hours. For more information about PADS, please contact (847) 608-9744.

***Shelter, Inc.**

1616 N. Arlington Heights Road,
Arlington Heights, IL 60004
www.shelter-inc.org
(847) 255-8060

See page 9.

***WINGS**

P.O. Box 95615 Palatine, IL 60095
www.wingsprogram.com
(847) 221-5680

See page 9.

Transportation Services

Hanover Township Senior Services Dial-A-Bus

240 S. IL Route 59, Bartlett, IL 60103
www.hanover-township.org
(630) 483-5656

See page 5.

***TIDE "Ticket to Ride" Program**

250 S. IL Route 59, Bartlett, IL 60103
www.hanover-township.org/mhb
(630) 837-0301

The TIDE program is a taxi voucher program offered by the Hanover Township Mental Health Board that offers rides to or from work or job training. Vouchers are available to Hanover Township residents, 16 years or older, who have a physical, cognitive or developmental condition. TIDE provides transportation to work sites up to 7 miles outside of Hanover Township boundary lines. The cost of the voucher is determined after the application is processed. For more information, or to apply, please contact the Hanover Township Mental Health Board Manager at (630)837-0301.



Hanover Township Runzel Reserve - Enjoy the relaxing atmosphere in Runzel Reserve located at the main Township Campus in Bartlett.

*Hanover Township Supported Employment Transportation Program

250 S. IL Route 59, Bartlett, IL 60103
(630) 837-0301

The Hanover Township Mental Health Board offers transportation to residents of Hanover Township, 16 years of age and older, who have a developmental disability or diagnosed mental illness and are enrolled in a day program/training located in Hanover Township or within 7 miles of Township boundary lines. For more information or to apply, please contact the Mental Health Board Manager, Kristin Vana at (630) 837-0301.

Youth Programs and Services

*The Boys and Girls Club of Elgin

35 Dundee Avenue, Elgin, IL 60120
www.bgcelgin.org
(847) 608-5017

Services include after school enrichment and recreational programs for youth, ages 6-18, with an emphasis on academic success, healthy lifestyles and good character and citizenship. Offers SMART (Skills Mastery and Resistance Training) programs exposing young people to strategies for avoiding alcohol, tobacco and other drugs, as well as learning critical thinking skills. There is a \$25 annual membership fee. For more information and availability of programs call (847) 608-5017.

*The Bridge Youth and Family Services

721 S. Quentin Road, Suite 103, Palatine, IL 60095
www.bridgeyouth.org
(847) 359-7490

Provides immediate 24- hour crisis intervention to runaway youth, short term counseling for youth, in addition to family, case management, referrals and temporary overnight placement for youth at emergency shelters. No fee for crisis services for 90 days. Contact for more information.

*Children's Advocacy Center of North and Northwest Cook County

604 Illinois Blvd., Hoffman Estates, IL 60169
www.cachelps.org
(847) 885-0100

See page 8.

*Clare Woods Academy

125 E. Seminary Avenue, Wheaton, IL 60187
www.blcinc.org
(630) 289-4221

A non-public alternative day school providing a specialized educational environment for children and young adults ages 3 to 22,



Relay for Life Bartlett, Hanover Park and Streamwood hosted at the Township's main campus in Bartlett.

in addition to occupational therapy, speech/language and counseling. Assists learning disabled and developmentally disabled youth and adults become self-sufficient. For more information please contact the main office at (630) 289-4221.

*Hanover Township Youth and Family Services

Hanover Township Administration Building
250 S. IL Route 59 Bartlett, IL 60103
(630) 483-5799

Tutoring services: students in grades 2-12 who reside in Hanover Township are eligible for affordable tutoring on a weekly, one hour basis during the school year. Certified teachers provide small group tutoring and collaborate with the student's referring teacher on a weekly basis. Contact YFS for more information.

Open Gym: a free program for youth ages 5-18, which offers recreation, sports and positive youth development. Activities include homework help, arts and crafts, games, and leadership development. For more information and for the Open Gym schedule, contact YFS.

*Summit School Early Learning Center

331 W. River Road, Elgin, IL 60123
www.summitelgin.org
(847) 488-9207

Provides programming for children with disabilities alongside typically developing peers. Enrolls children identified with delays in an at risk prekindergarten program who are experiencing factors that may keep them from being successful in kindergarten. All day kindergarten available to children who will benefit from an intensive kindergarten program designed to assist children in becoming ready for elementary school. Majority of program is free of charge, however there are nominal fees for other services. For more information contact Karen Romano at (847)488-9207 ext. 2.

<u>Suicide/Crisis Hotlines</u>	<u>Resource/Referral Helpines</u>
National Suicide Prevention 800-273-8255	National Mental Health Association Resource Center 800-969-6642
National Hopeline Network 800-784-2433	Illinois Department on Aging 800-252-8966
Mental Health Association of Greater Chicago Crisis Intervention 800-248-7475	Illinois Attorney General Disabled Persons Advocacy 800-382-3000
Domestic Violence Hotline 877-863-6338	Illinois Department of Health and Human Services 800-843-6154 708-802-0105
Community Crisis Center Crisis Intervention Hotline 847-697-2380	Cook County Department of Public Health 708-344-6052
National Organization for Victim Assistance 800-879-6682	Social Security Administration 800-772-1213
Post Partum Depression Hotline 800-773-6667	Center for Disease Control and Prevention 800-232-4636
Vet2Vet Crisis Hotline 877-838-2838	Illinois Department of Children and Family Services and Child Abuse 800-252-2873
Youth America Hotline 877-968-8454	Illinois Adult Protective Services 866-800-1409
	TTY: Hearing and Speech Impaired 800-799-4889
<u>Addiction/Substance Abuse Services</u>	<u>Local Non-Emergency</u>
Addiction Treatment 800-331-7572	Bartlett Police Department 630-837-0846
Alcohol and Drug Abuse Hotline 800-622-2255	Hanover Park Police Department 630-823-5500
Alcoholics Anonymous 312-346-1475	Hoffman Estates Police Department 847-781-2800
Gamblers Anonymous 800-426-2537	Elgin Police Department 847-289-2700
	Schaumburg Police Department 847-882-3586
<u>Online Crisis Chat</u>	Streamwood Police Department 630-837-0953
Online Emotional Support (hours vary) www.crisischat.org	Hanover Township Emergency Services 630-837-0301
College Students Crisis and Counseling Support www.ulifeline.org	
Suicide and Crisis Network www.imalive.org	



MENTAL HEALTH BOARD

250 South IL Route 59, Bartlett, Illinois 60103
(630) 837-0301 Phone (630) 837-9064 Fax
e-mail: mhb@hanover-township.org
www.hanover-township.org

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Brian P. McGuire
SUPERVISOR



Katy Dolan Baumer
CLERK



Thomas S. Smogolski
ASSESSOR



P. Craig Ochoa
HIGHWAY COMMISSIONER



Mary Alice Benoit
TRUSTEE



Steve Caramelli
TRUSTEE



Craig Essick
TRUSTEE



Howard K. Krick
TRUSTEE