

Tips to Prevent Consumer Fraud Home Repair

What to Look For:

- **Door-to-door salespersons with no local connections offer to do home repair work for much less than the market price.**
- **You receive solicitations for repair work from a company that provides only a telephone number or post office box number to contact.**
- **Salesperson or contractor offers to inspect your home for free.**
- **Contractor asks you to sign a contract that still has blank spaces.**

Beware If:

- **Contractor demands cash payment or full payment before work is completed.**
- **Contractor requests that you make a check payable to a person other than the owner or company name.**
- **Contractor refuses to provide references or proof of insurance when requested.**
- **Contractor offers “discount” prices that seem too good to be true.**

What to do:

- **Do not open your door to contractors or salespeople unless you initiated the call.**
- **Get at least three written estimates.**
- **Check the contractors background, references, and prior work.**
- **Never sign a contract you do not understand**

*** Contact the Office of Attorney General, Better Business Bureau, or your local Chamber of Commerce for information.**

**Source: Attorney General's Office
Consumer Fraud Hotline: 1-800-386-5438 Senior Fraud Helpline: 1-800-243-5377
www.IllinoisAttorneyGeneral.gov**