

Hanover Happenings



Volume 13, Number 1

NEIGHBORS LN

**Hanover Township
We're Your Neighbors Next Door!**



3

Welcome! From
Supervisor
McGuire



5

Upcoming Events
on the Clerk's
Calendar



14

Take Our
Community
Survey



8

The Office of
Community
Health



PAGE 4 - The Clerk's Office.



PAGE 6 - The Assessor's Office



PAGE 7 - The Road and Bridge District



PAGE 8 - Office of Community Health and Emergency Management



PAGE 9 - Hanover Township Mental Health Board



PAGE 10 - Senior Services



PAGE 11 - Welfare Services



PAGE 12 - Youth and Family Services



PAGE 13 - Veterans Affairs

Our Mission:

Hanover Township is committed to providing an array of quality, cost effective, community based services; and to acting as a dynamic and responsive organization that delivers services in a responsible and respectful manner.

**Hanover Township
Town Hall**
250 South Route 59
Bartlett, IL 60103
630.837.0301

**Hanover Township
Youth and Family Services**
250 South Route 59
Bartlett, IL 60103
630.483.5799

**Hanover Township
Senior Center**
240 South Route 59
Bartlett, IL 60103
630.483.5600

**Mental Health Board
Community Resource Center**
1535 Burgundy Parkway
Streamwood, IL 60107
630.837.6445

**Hanover Township
Community Center**
7431 Astor Avenue
Hanover Park, IL 60133
630.540.9085

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For comments, questions, or submissions to ***Hanover Happenings***, please contact:

[**hanover@hanover-township.org**](mailto:hanover@hanover-township.org)

Visit us online: [**www.hanover-township.org**](http://www.hanover-township.org)

A Message From Our Supervisor

Brian P. McGuire, Supervisor



Dear Neighbor,

Welcome to this edition of Hanover Happenings – Hanover Township’s tri-annual newsletter. In this edition, we are highlighting our departments and the services that we provide to you.

Townships are your government; we are your vital link to other levels of government. Our goal is to advocate for and provide services to you. In this sense, we are your neighbors next door.

Hanover Township has a long tradition of providing quality, cost efficient, and responsible services to residents in parts of Bartlett, Elgin, Streamwood, Schaumburg, Hanover Park, and Hoffman Estates. Regardless of the concern, we will help advocate for you and see that your issue is put in the right hands.

I encourage you to review this community resource guide, and keep it handy so you can know what your government provides to you.

Our offices are open Monday through Saturday and even on some evenings to ensure we are accessible during times that are convenient to you. Do not hesitate to contact us if you have any questions or concerns.

Sincerely,

A handwritten signature in black ink that reads "Brian P. McGuire". The signature is written in a cursive, slightly slanted style.

Brian P. McGuire
Supervisor

The Clerk's Office

Katy Dolan Baumer, Hanover Township Clerk



Phone: 630.837.0301

Fax: 630.483.5689

Monday through Friday

8:30 AM to 4:30 PM

Tuesdays

8:30 AM to 6:00 PM

One Saturday per month

9:00 AM to 12:00 Noon*

*(Check Website)

Services Provided:

- Township Records and Archives Management
- Board and Road District Meetings Recorder
- Freedom of Information (FOIA) Officer
- Passport Agent
- Fishing & Hunting Licenses
- Handicap Placard Issuance
- Election Services
- Voter Registration
- Notary Services
- Applications for most local certificates and records
- Township Shred
- Vehicle Stickers for Cook County

Testimonials

"...and even though I was unsure of the process, your staff led me through it in a most courteous manner..."

Resident Bob S. on Passport Services

"My wife and I could not have been treated better! Welcoming, professional, friendly; just the way you hope to be treated. We really appreciated the entire experience. Thank you." Resident James T.

The Clerk's Office is continuously striving to provide fast, courteous and efficient services to the Township residents, Board, other departments, and other citizens through the most modern and cost-effective methods available, and to maintain the Township records in a systematic, orderly, logically organized, and accessible manner.

The Township Clerk is the clerk for the township board. Township clerks do not vote, except in the case of a tie vote to fill a vacancy in a township office. The clerk is the keeper of the records, the clerk of all town meetings and the ex officio clerk for the highway commissioner.

The Hanover Township Clerk's office is in constant contact with each State of Illinois, County of Cook, and local municipal governing bodies. The office provides direct services and assistance to each Township resident. The Clerk's office is a link between each governmental agency and the citizenry.

Annually, the Clerk's office receives over 14,000 inquiries and requests for assistance from Township residents.



*Saturday

Saturdays are always popular at the Township Clerk's office for passport processing. To keep you in the loop, here is our list of upcoming dates when the "Clerk is In."

TIME: 9 A.M.-12 NOON

February 6, 2010

March 6, 2010

April 3, 2010

May 1, 2010

June 5, 2010

August 7, 2010

October 2, 2010

November 6, 2010

December 4, 2010



The Clerk's Calendar

Below is a listing of upcoming events. Log onto [ww.hanover-township.org](http://www.hanover-township.org) for more event information.

Hanover Township holds Town Board meetings on the first and third Tuesdays of the month. The meetings held on the first of the month are located at the Senior Center beginning at 7:00 PM. Meetings held on the third Tuesday of the month are located in Downey Hall. Please contact Town Hall for more information at 630.837.0301*

The Hanover Township Senior Services Committee meets in the Senior Center, (240 S. Route 59, Bartlett, IL), the second Monday of the month at 12:30 PM.

The Hanover Township Committee on Youth meets regularly on the fourth Monday of the month at 7:00 PM at Town Hall, (250, South Route 59, Bartlett, IL).

Catholic Charities and Hanover Township Senior Services are partnering together to offer a new monthly support group for caregivers. Unpaid family caregivers provide the majority of caregiving in the United States. Caregivers help their spouses, parents, or other senior relatives with tasks such as bathing, eating, dressing, personal hygiene, cooking, cleaning, and financial management. This is a

time to share with others who face the same challenges with caregiving. Our support group will be facilitated by Michaela Hoffman, MSW, and Amy Seul, Social Service Liaison. Please contact Amy Seul at 630.483.5682 if you are interested in attending.

Family Support Group Meeting
Third Wednesday of each month, 7:00 to 9:00 PM at the Hanover Township building in Downey Hall, 250 S. Route 59 Bartlett.

Hanover Township, in partnership with the Illinois Department of Employment Security, offers a monthly training seminar to all job seekers. Learn resume building, interview, and job searching skills into today's market. The workshop is held the first Thursday of the month at Town Hall, (250 S. Route 59, in Bartlett), beginning at 9:30 AM. For more information, contact WorkNet at 866.861.2010.

"Spring in Bloom" 4th Annual Floral Design Showcase will be presented by Streamwood Woman's Club on Monday, March 15, 2010, 7:00 PM at Canton Middle School, 1100 Sunset Circle, Streamwood. Ticket cost is

\$10.00 each or \$8.00 per ticket if purchased in groups of 10 or more. Each ticket is eligible to win one of 20 plus floral arrangements created by Christine Plier of Flowers by Christine, Bartlett; Kathi Rose of Kaleidoscope of Floral Design, Roselle; and Anton Engelmann of Town and Country Gardens, Bartlett. Funds raised will be donated to Hanover Township Food Pantry. For ticket information, please contact Naomi at 630.289.0859 or streamwoodwomansclub@yahoo.com. Tickets are also available at the participating florists.

Do you have an event you would like to have appear on our Community Calendar or in the Newsletter? Log onto www.hanover-township.org and click on "Calendar" to submit your events!

Submit Your Event to Our Community Calendar

Log online, upload your event!

Uploading your event to the Clerk's Community Calendar could not be easier! Log onto the Township's website at www.hanover-township.org, click on the calendar button, and then choose the option to submit your own calendar event.

If you have questions or concerns, contact the Clerk's office at 630.837.0301. We look forward to seeing your event!

The Assessor's Office

Thomas Smogolski, Hanover Township Assessor

Phone: 630.837.0301

Fax: 630.837.1059

Monday through Friday
8:30 AM to 4:30 PM

Services Provided:

- We act as advocate on behalf of property owners with the Cook County Assessor's Office
- Assist property owners in documenting and preparing assessment appeals with the Cook County Assessor as well as with the Cook County Board of Review
- Assist taxpayers in filing Real Estate Exemptions with Cook County
- Assist taxpayers in filing "Certificate of Errors" for missing exemptions
- Host seminars and workshops to help explain the complex Cook County tax system, as well as all available exemptions, and documents needed
- Assist taxpayers with name and address changes for tax records and real estate tax bills
- Provide Township and County computer printouts of assessment records and current sales information for determining market value and assessed valuation uniformity comparisons
- Notary service - except documents related to property conveyance and quit claim deeds

Duties of the Assessor's Office

- Screen & process monthly permits from Municipalities in the Township and forward to Cook County, this includes portions of: Bartlett, Elgin, Hanover Park, Hoffman Estates, Schaumburg, Streamwood, and all unincorporated areas.
- Document all sales received from the Cook County Recorder of Deeds.
- Notify the Cook County Assessor's Office of assessment omissions and flagrant assessment errors
- Work with the Cook County Assessor's Office in maintaining PIN to Address and Address to PIN records

These are just a few of the services we offer and with the closing of the Cook County branch office in Rolling Meadows we have had an influx of new taxpayers who were not aware of these services, or that we even existed. We can

provide most of the services the Cook County Assessor's office can, without the inconvenience of traveling to

Chicago.

An important Special Assessment Notice was mailed to all residential property in Hanover Township on January 19, 2010, for the 2009 tax year; this notice will be a Township wide reduction to address the decline in market values as well as the number of foreclosures. Receipt of this notice will mark the opening of our Township for 2009 appeals; the deadline will be February 2, 2010.

Your 2009 first installment Real Estate tax bill will reflect 55% of your total taxes from 2008 instead of the usual 50%; your exemptions will be reflected in your second installment. Your first installment tax bill will be mailed the end of January and be due March 1, 2010.

As always you can count on our office for assistance with all your real estate tax and assessment questions. If we do not have answers to your questions, it will be our priority to get the information for you. Our office hours are Monday thru Friday 8:30 AM. to 4:30 PM. Phone 630.837.0301.



Road & Bridge District

P. Craig Ochoa, Hanover Township Highway Commissioner

Phone: 630.837.0960
Fax: 630.837.1413
Monday through Friday
8:30 AM to 4:30 PM

The Hanover Township Highway Department, also referred to as "Road District", consists of 26 dual lane miles of roads and bridges within the Township that are not on the State of Illinois or Cook County right-of-way or within the corporate limits of the 6 various municipalities of Elgin, Hoffman Estates, Streamwood, Schaumburg, Hanover Park and Bartlett. Illinois State law requires all the 1,400+ townships to maintain and service their "UNINCORPORATED" roadways.

The Highway Department is a separate public corporation within the Township receiving its own tax dollars through its own independent line item on our Cook County property tax bills for its operating expenses.

Therefore, it's our duty at the Highway Department to maintain and service all these "UNINCORPORATED" roads and the 1 bridge we have within the Township. We snow plow and remove ice from these roads, spread salt, remove debris and downed trees, remove dead animals from these roadways, storage of district trucks, tools and equipment, installation and maintenance of traffic signs, strip roads, mow grass in common areas (to prevent the spread of noxious weeds and improve the appearance of the roadside), constructing and resurfacing damaged roads, cut down dead trees, provide brush & branch pick up service, deliver free wood chips, replace defective or damaged driveway culvert pipes. The Highway Department also approves all "UNINCORPORATED" driveway permits.

The safety of our Township residents is our absolute top priority when it comes to all of the above action items listed above. Our goal is to provide the BEST road surfaces as the most economical expense to our residents and community.

In addition, we provide financial support to our Senior

Service Department along with housing and washing all the Senior Services bus transportation vehicles. The Highway Department is enrolled in the Cook County Community Service Program offering individuals in need of "community service hours" at NO COST to our residents. We offer a recycling program for many unused and old household items.

The Highway Department is operated by 4 staff: 1 Highway Commissioner, 1 foreman and 2 laborers and is on call 24 hours a day to respond to any emergency type situation (flooding, accidents, illegal dumping, and other infractions) that might effect our Township residents. We like listening to our community !!



The Office of Community Health

Trish Simon, Director

Phone: 630.483.5665

Fax: 630.483.5662

Monday through Thursday
8:30 AM to 4:30 PM

Services Provided:

Wellness Screenings
Physical Assessments
Labs
Tb Skin testing
Immunizations
Advocacy
Medication Assistance

Mission

Our Mission of the Office of Community Health is to provide education and health promotion, prevent the spread of disease and illness, and to assist residents in accessing quality health services.

Core Services

A multitude of health screenings are

provided by appointment in our office, homes and outside screening sites. Under the direction of a clients physician, we draw labs, ProTimes, do generalized assessments and assist with a medication compliance. We offer TB skin testing as well. A monthly immunization for children is

offered at the township for \$5.00 an injection or free with AllKids. We work with clients in financial distress to assess any funded programs appropriate for their particular situation.

Hours Operation

Monday through Thursday 8:30 AM to 4:30 PM with the exception of the immunization clinic held the second Thursday of each month from 4:00 AM to 7:00 PM.

Testimonials

"I would never have known I had high blood pressure if I didn't come here (screening clinic)."

"I am glad you helped me and called 911, I never would have gone in. You saved my life."

"I really understand my diabetes better now that you have spent time with me."

Emergency Management Agency

Robert Page, Director

Phone: 630.837.0301

Fax: 630.837.9064

Monday through Friday
8:30 AM to 4:30 PM

Established in November of 2007, the Hanover Township's Emergency Management Agency

(EMA) is prepared to respond to a wide range of emergencies and disasters by assuring the continuity of Hanover Township Government and by serving as a support and coordination post for emergency aid personnel.

All EMA staff and volunteers are trained in Weather Spotting, Traffic Control, CPR and AED, and Community Response Team Training (CERT.) All volunteers are also trained in National Incident Management System (NIMS) adopted by resolution in the township in 2005. The unit drills 4 times per month in the evening and each week brings a new topic of instruction building on prior training. The unit also attends emergency management conferences through the Illinois Emergency Management Agency. You must be in The EMA unit responds to such emergencies or disasters

such as: Fires, floods, snow emergencies, tornados, rail and plane emergencies, downed power lines, severe traffic accidents, search and rescue incidents and other services which require specialized equipment, training and personnel. EMA has 5 specialized vehicles equipped with items such as generators, pumps, chain saws, portable lighting, etc. The personnel are all trained in the vehicle's operation and use of all equipment. The EMA unit also provides severe weather presentations to local organizations and homeowner's associations. If your agency could benefit from such a presentation, contact 630-837-0301 to schedule a speaker.

If you are interested in becoming an EMA volunteer, please contact Director Page at rpage@hanover-township.org. Volunteers at Hanover Township's Emergency Services Department are subject to a complete criminal and driver's license background and sex offender registry check. The Hanover Township EMA is located in the Town Hall at 250 S Route 59, Bartlett, Illinois

Mental Health Board

Brian Gorcowski, Mental Health Board Chairman

Phone: 630.837.0301

Fax: 630.837.0068

Monday through Friday

8:30 AM to 4:30 PM

Core Services:

Each year, members of the Hanover Township Mental Health Board review applications from local social service providers who work with township residents on a variety of mental health related issues and allocate funds to ensure that these services are available and accessible to all residents. Currently, funds have been provided to 30 area agencies that offer and provide 50 mental health related programs to township residents.

grant to the Community Crisis Center to promote their 24 hour crisis line to residents of Hanover Township. The hotline, 847.697.2380, is available to assist our residents who are in need of an immediate response to a variety of issues—domestic violence, sexual assault, economic crisis, feelings of depression or suicidal ideation, and basic needs for Information and Referral. Help is only a phone call away. 847.697.2380.

To ensure that residents' have access to the many community resources available to assist them during times of crisis, the Hanover Township Mental Health Board offers our Network of Care. Township residents are able to go online to www.hanover.il.networkofcare.org and discover mental health related services that are offered on a local and state level. Help is only a "click" away- www.hanover.il.networkofcare.org

The Hanover Township Mental Health Board offers a bi-monthly e-newsletter, The Mental Health Focus. To be placed on the mailing list for this publication, contact Shirley

Mission Statement

The Hanover Township Mental Health Board advocates for increasing the availability and quality of mental health services through the development of a comprehensive and coordinated system of effective and efficient program delivery, accessible to all residents of Hanover Township

Resource Awareness

24 Hour Hotline- The Hanover Township Mental Health Board recently awarded a

Bassett, Community Resource Specialist at sbassett@hanover-township.org or by calling 630.837.0301 ext. 2120.

TIDE (Transportation keeps Individuals with Disabilities Employed) Ticket to Ride Subsidized Transportation Program - The Hanover Township Mental Health Board offers a subsidized taxi voucher program for area residents ages 16 years and older, who are disabled and need to get to work or job training. Transportation is available 24 hours a day, 7 days per week.

Working with the Clerk of Hanover Township, the Hanover Township Mental Health Board administers PACE bus service for persons with developmental disabilities and/or mental illness to insure that they are able to get to their day programs at the Association for Individual Development or the Ecker Center for Mental Health.

Community Education

Recognizing the need to reduce and eliminate the stigma associated with mental health related issues and recognizing the importance of preventing and eliminating interpersonal and community violence, substance abuse and other harmful behaviors, the Hanover Township Mental Health Board has partnered with area organizations to offer a variety of mental health related education/prevention programs and forums to residents of Hanover Township.

Community Resource Center

Located at 1535 Burgundy Parkway in Streamwood, the Hanover Township Community Resource Center is the home to 6 area social service organizations: the Community Crisis Center, Ecker Center for Mental Health, Family Service Association of Greater Elgin, the Renz Addiction Counseling Center, Safe from the Start Coalition and the Society for the Preservation of Human Dignity. By being located within the heart of Hanover Township, each organization is able to provide its services to area residents in a more accessible fashion. Residents can reach the organizations located at the Community Resource Center by calling 630.837.6445.

Senior Services

Barb Kurth-Schuldt, Director

Phone: 630.483.5600

Fax: 630.483.5690

Monday through Friday

8:30 AM to 4:30 PM

Saturdays

8:30 AM to 12:30 PM

Core Services:

Advocates for seniors; to empower older adults by providing information, emotional support, social opportunities, nutrition and transportation to maintain an independent lifestyle within the community.

appointment to offer low cost preparation of Living Wills and Durable Power of Health Care and Property) and an RTA Site for the Senior Ride Free Program and Reduced Fare for individuals with Disabilities. The Lending Closet is available to the community that consists of wheelchairs, walkers, bath chairs and shower chairs that are loaned out for a refundable deposit.

Social Services offers an Adopt-a-Senior Program by partnering with the community to create care packages to individuals in need or experiencing a hardship. Health and Wellness Programs including, Grief and Caregivers Support Group, and Take Charge of Your Health, a Chronic Disease Self-Management Program are also offered.

Social Services offer a few programs that enhance interaction through an individual and group settings. Our PAL, Bilingual PAL (People Against Loneliness Program) and Senior Companion Program (Federal program through Senior Corps) consists of volunteers that offer companionship to those that might not have a support system. The Meet, Eat and Greet program is offered every two months to connect others to the Senior Center through food, discussion and group activities. Our Positive Action Group meets on the third Tuesday of every month and participates in community service projects to make a difference.

Social Services

The Social Services staff assists Hanover Township residents 55 and older with governmental programs such as Medicare, Medicaid, Access to Care, Energy Assistance, and Pharmaceutical Assistance. The Senior Center is a Senior Will Program Site (Attorney available monthly by

Transportation

When driving is no longer an option, many seniors and those disabled over the age of 18 look to the Township Dial-A-Bus Service to help them get to medical appointments, go grocery and mall shopping, attend the activities at the senior center or visit friends. You must reside in the Township to make use of these services. Dial-A-Bus operates 5 miles beyond the township borders and Hanover Township is a partner in the T.R.I.P. program that PACE operates outside our boundaries for medical purposes only. It operates anywhere within the following Townships: Palatine, Elk Grove, Schaumburg, Wheeling. This service also transports to Hines V.A. in Maywood and Loyola. You must register with Hanover Township Senior Services to participate. This service costs \$5 for every Township border crossed with a maximum of \$10 one-way. Dial-A-Bus requests a donation of \$.75 one-way, \$1.50 round trip. Dial-A-Bus Dispatch hours are 7:30 AM to 3:30 PM. Hours of operation are 8:00 AM to 3:30 PM For more information call 630.483.5656 or 630.483.5668

Programming

Senior Services offers social, educational, and empowering activities for senior citizens in Hanover Township. Many of these services include trips to see cultural events, local entertainment, and dining as well as parties celebrating holidays and events off site with great food and entertainment.

Additionally, there are daily Visual Arts Classes on ceramics, pottery, painting and crafts. Computer class instructions are available on Microsoft Office programs, internet, and advanced computer skills.

In addition to these services free daily group exercise classes, free workshops on organization, self improvement, health and wellness programs are offered. Drop in clubs and activities include Knit and Crochet Club, Project Linus Group, Poker, Pinochle, Mexican Dominos, Canasta, and more!

Senior Services also has many volunteer opportunities to serve our community in the Senior Center and beyond.

Welfare Services

Mary Jo Imperato, Director

7431 Astor Avenue
Hanover Park, IL 60133

Phone: 630.540.9085

Fax: 630.289.1057

**Monday through Friday
8:30 AM to 4:30 PM**

**Food Pantry Hours
Tuesday, Thursday, and Friday
11:00 AM to 3:00 PM**

**Wednesday
1:00 PM to 6:00 PM**

**Saturday
9:00 AM to 11:30 AM**

Core Services:

Advocates for seniors; to empower older adults by providing information, emotional support, social opportunities, nutrition and transportation to maintain an independent lifestyle within the community.

Welfare Services is a multifaceted service providing assistance to qualified Township residents.

Mission

To improve the welfare of needy residents by serving them promptly with dignity and with fairness.

General Assistance

General Assistance is a locally administered welfare program which provides monthly financial assistance to persons who are not eligible for any other state or federal assistance programs, and who do not have adequate income or resources to provide

for their own basic needs. Applicants must meet certain criteria.

Emergency Assistance provides for residents in life-threatening situations who have no income for 30 days.

Welfare Services is an Access to Care Intake Site, a non-profit primary healthcare program for low-income, uninsured residents of Suburban Cook County and Northwest Chicago. To be eligible for this program clients must live in suburban Cook County or the Chicago demonstrated area; have a family income under 150% of the federal poverty level; be ineligible for Medicare, Medicaid, All Kids Program and have no private health insurance.

Low Income Home Energy Assistance Program (LIHEAP) is designed to assist eligible low-income households pay for

winter emergency services providing for a one-time benefit to eligible households to be used for energy bills. The amount of the payment is determined by income, household size, fuel type and geographic location.

Emergency Assistance may be available if your household is disconnected from any emergency source needed for heating and/or a delivered fuel supplier who has refused to deliver and the tank contains 10% or less.

Assistance for reconnection will only be provided to households that have made a good faith effort to maintain their energy services or can pay a portion of the amount owed for reconnection.

Food Pantry

Hanover Township's year-round priority in Welfare Services is keeping the Food Pantry stocked. Open to Hanover Township residents experiencing financial hardships the pantry is stocked solely through donations received from a caring and generous community.

A sign of the current economic conditions is evident with the increase in the number of households visiting the pantry to more than 700 monthly.

Food and Monetary Donations are always needed. Checks can be sent to: Hanover Township Foundation, c/o Hanover Township, 250 South Route 59, Bartlett, IL 60103.

Additional Programs

Welfare Services also offers additional programs, such as: The Supervisors Community Service Awards. For more information visit our website or contact us at 630.540.9085.

Veterans Honor Roll applications are available online at www.hanover-township.org or contact us at 630.540.9085. Visit our website for names of Hanover Township's Veteran Honor Roll Inductees.

Youth and Family Services

John Parquette, Director

Phone: 630.483.5799

Fax: 630.483.5789

Monday through Thursday

10:00 AM to 9:00 PM

Friday

10:00 AM to 4:30 PM

Mission

Hanover Township Youth and Family Services is charged with the prevention of juvenile delinquency and the promotion of positive development in

young people.

Services

Youth and Family Services provide a comprehensive array of therapy services and prevention services to families and youth in Hanover Township. Professional staff offers approaches, which are based on respect for the strengths in families and the community. The staff partner with youth, families, volunteers, community organizations, businesses, faith based entities, and other units of government to nurture a healthy community for all township youth.

Outpatient Family Therapy

Families with at least one child (ages 0-19) are eligible for family therapy services. Experienced family therapists assist families to find solutions to difficulties identified in an individual family member or the family as a whole.

Outreach and Prevention Services

Outreach staff provides services and activities designed to increase positive alternatives for youth, especially those at risk of school failure and delinquency. Working in tandem with the schools, police, park districts, and volunteers, outreach services can include mentoring, homework help, youth leadership training, information on topics relevant to youth, and linkage to other needed programs. The goal of youth outreach is to meet the youth where they gather, and to develop positive relationships and opportunities. Sites include schools, the Year-Around Open Gym Program and the Astor Avenue Community Center.

Open Gym Program

The Open Gym Program was developed to provide positive alternatives to gangs and delinquency for youth and teenagers. Serving youth ages 5-18, Open Gym is a

combination of recreational, educational and social activities that takes place in safe, supervised school and park district facilities. In September 2009, Open Gym expanded to a year-around program, Monday-Friday for 4 hours after school. Year-Around Open Gym includes recreational, educational and social activities plus the addition of homework help, physical fitness classes and leadership trainings. There is no cost for this program.

Tutoring Services

Students in grades 2-9 who reside in the Township are eligible for affordable tutoring on a weekly basis during the school year. Certified teachers provide small group tutoring assistance based on the written needs of the student's referring teacher. Students who attend regularly reportedly improve in academic performance and self-confidence.

Committee On Youth

A volunteer board which serves in an advisory capacity to Town Board on the needs of youth. The Committee on Youth meets to discuss and give recommendations on current and potential services.

Testimonials

Neighborhood Leaders United (NLU) is a group of community members which meets biweekly to discuss ways to create positive change in the community and promote safety, fun, and connections. Local Girl Scout troops have joined Neighborhood Leaders United. Betty Saltares, the troop's scout leader, said that the girl scouts in her troops have "joined forces with NLU because they care about their community. Working with NLU is a great experience for them and it gives them a better outlook on life." Trustee Sandra Westlund Deenihan stated about NLU: "I am especially encouraged by NLU's innovative idea of asking members to offer their skills to improve community. Whether they are Gifts of the Head or Gifts of the Hands or Gifts of the Heart, these youth and adults are our hope for the future of our neighborhoods. They are creating a shift in the culture of the community. It is very exciting to see this type of approach of building community being developed in our Township. We ask for your "gifts" to make our Township neighborhoods safe, fun, and connected.

Veterans Affairs

Bill Tiknis, Advocate

Phone: 630.837.0301
Fax: 630.837.9064
Monday through Friday
8:30 AM to 12:00 Noon

Core Services:

You may be entitled to the following benefits:

- Medical Care
- Hospitalization
- Medication
- Outpatient Care
- A pension (Veterans or Widows)
- Disability Compensation
- Burial Allowances
- A Flag
- Grave Markers

The position of Veteran's Advocate was conceived and created by the Township to assist our Veteran population in understanding and receiving the benefits they are entitled to. Many of our Veterans are not aware that the government is providing medical care, education assistance, burial and memorial assistance, pension and disability compensation, employment services, home loan guarantees,

survivor benefits and an array of other services.

VA Benefits Process

Many of the calls and emails received by the Veteran's Affairs department are questions about the VA Benefits Claims Process or requests for help in resolving a claim. By calling the Hanover Township VA office, Bill Tiknis, our

Veteran's Advocate, will help you. Bill specializes in assisting residents with federal processes such as securing medical aid and pensions and has also secured new glasses and hearing aids for Veterans.

After calling into the office, we will arrange a time for you to come into the Township office or schedule a time for Bill to come out to your house. The first step in receiving benefits is to obtain a DD214 form. This form provides a history of the Veteran's time in the service. If you do not already have this form, Bill can help you get it. The DD214 form will show what types of aid you are entitled to and even identify any medals they have earned and not received can be acquired, even at this late date.

Eligibility

There are many forms of assistance and benefits that Veterans may not know that they qualify for and are entitled to. Most benefits require that the Veteran have an honorable discharge, have served for at least 90 days, and have served at least one day during war time. Widows of Veterans may also qualify for benefits. For more specific information, visit <http://va.gov/>

COMING MID-FEBRUARY



Hanover Township is re-launching its website! New and improved features to help bring Great Service to you!

www.hanover-township.org

HANOVER TOWNSHIP SENIOR CENTER QUESTIONNAIRE

January, 2010

Help us help you. In order to make sure the Hanover Township Senior Center is doing the most it can for you and the community, please complete the brief questionnaire below. Responses will be kept anonymous. You may make a copy and have multiple people in the household complete the survey, and pass along to friends for them to complete. We'd like as many responses as we can get.

All responses will be entered into a drawing for **four \$20 gift Certificates to Ye Olde Gift Shoppe** at the Senior Center. Return the form to:



– mail or drop off –

Hanover Township Senior Center
240 S. Route 59
Bartlett, IL 60103-1648



– fax –

(630) 483-5590



– computer –

Complete the survey online at
<http://www.surveymonkey.com/s/GXJJHBN>

1. Are you aware that Hanover Township has a Senior Center? Yes No

2. What is your overall impression of the Senior Center?

Excellent Good Fair Poor Don't know / no opinion

3. Your age

- Under 55
- 56-70
- 71-85
- 86+

4. On average, how often do you visit the Center?

- Every day or two
- About Weekly
- About Monthly
- Once a year or less

5. How important is the Senior Center?

Very
Somewhat
Not very

- to you?
- to a family member or friend?
- for the Township to have?

6. What programs and services are most important? Please check the **TOP 5**.

- Classes – art, fitness, writing, crafts, etc.
- Game playing – cards, table games, Bingo, pool, etc.
- TV and movies to watch
- Financial assistance – LIHEAP, ComEd, RTA card, etc.
- Pharmaceutical assistance
- Exercise / fitness programs & facilities
- Outreach friendly visiting program (e.g., PAL)
- Information / referral / help with questions
- Parties and special events
- Counseling; help with personal matters

- Social Services
- Health & Wellness programs
- Community Health Clinics
- The Library
- The Computer Lab
- Food and nutrition / meals on wheels
- Performances at the Center
- Volunteer activities
- Transportation services
- Ye Olde Gift Shoppe
- Arts & ceramics classes / facilities
- Day trips / overnight trips
- Other: _____


7. The Center would benefit me and my family and friends even more if: Check all that apply.

- | | |
|--|--|
| <ul style="list-style-type: none"> <input type="checkbox"/> it were easier to get to. <input type="checkbox"/> it were a friendlier place. <input type="checkbox"/> they spoke my language. <input type="checkbox"/> there were more people like me there. | <ul style="list-style-type: none"> <input type="checkbox"/> it offered programs in _____. <input type="checkbox"/> it could meet the need for _____. <input type="checkbox"/> it offered programs at the following times _____. <input type="checkbox"/> it had these facilities or equipment _____. <input type="checkbox"/> it provided more information and help with _____. |
|--|--|




MUNICIPIO DE HANOVER CENTRO DE PERSONAS MAYORES CUESTIONARIO Enero, 2010

Ayuda nos ayudarle a usted. En orden para segura que el Municipio de Hanover Centro de Personas Mayores está haciendo lo más posible para usted y la comunidad por favor termine el breve cuestionario de abajo. Las respuestas serán mantenidas anónimas. Usted puede hacer una copia y tener gente múltiple en el hogar o amigos termine el examen. Nos gustaría recibir lo más posible en respuestas que puédenos recibir. Cada respuesta será entrada en un sorteo para ganar **cuatro certificados de \$20** para Walmart en el Centro de Personas Mayores. Regrese el forme a:

 Dejar en el edificio ó por correo
Hanover Township Senior Center
240 S. Route 59
Bartlett, IL 60103-1648

 fax
(630) 483-5590

 computadora
Termine el examen en línea a
<http://www.surveymonkey.com/s/GXJJHBN>

1. Esta usted consciente que el Municipio de Hanover tiene un Centro de Personas Mayores? Si No
2. Cuál es su impresión total del Centro de Personas Mayores?
 Excelente Buena Justo Pobre No se/Sin opinión

<p>3. Su edad</p> <p><input type="checkbox"/> Menor de 55</p> <p><input type="checkbox"/> 56-70</p> <p><input type="checkbox"/> 71-85</p> <p><input type="checkbox"/> 86+</p>	<p>4. En promedio, cuantas veces usted visita el Centro?</p> <p><input type="checkbox"/> Cada día ó dos</p> <p><input type="checkbox"/> Por semana</p> <p><input type="checkbox"/> Por Mes</p> <p><input type="checkbox"/> Una vez al año ó menos</p>	<p>5. Que tan importante es el Centro de Personas Mayores?</p> <p style="text-align: center;"><i>Muy</i> <i>Más o menos</i> <i>No muy</i></p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Para usted?</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Para un miembro de la familia o amigo?</p> <p><input type="checkbox"/> <input type="checkbox"/> <input type="checkbox"/> Para que el Municipio tenga?</p>
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6. Que programas y servicios son mas importante? Compruebe por favor los 5 superiores.

<p><input type="checkbox"/> Clases - arte, aptitud, escritura, etc.</p> <p><input type="checkbox"/> Juegos para jugar, cartas, juegos de tabla, bingo, mesa de billar, etc.</p> <p><input type="checkbox"/> Televisión y películas para mirar</p> <p><input type="checkbox"/> Ayuda económica - LIHEAP, ComEd, RTA, carta, etc.</p> <p><input type="checkbox"/> Ayuda farmacéutica</p> <p><input type="checkbox"/> Ejercicio, programas de aptitud y instalaciones</p> <p><input type="checkbox"/> Programas de visita para extender ayuda (PAL)</p> <p><input type="checkbox"/> Información, referencia, ayuda con preguntas</p> <p><input type="checkbox"/> Fiestas y eventos especiales</p>	<p><input type="checkbox"/> Consultar; ayuda con asuntos personal</p> <p><input type="checkbox"/> Servicios sociales</p> <p><input type="checkbox"/> Programas de Bienestar y salud</p> <p><input type="checkbox"/> Clínicas de salud de la comunidad</p> <p><input type="checkbox"/> La biblioteca</p> <p><input type="checkbox"/> El laboratorio de la computadora</p> <p><input type="checkbox"/> Alimento y nutrición/comidas en las ruedas</p> <p><input type="checkbox"/> Funcionamientos en el Centro</p> <p><input type="checkbox"/> Actividades voluntarias</p> <p><input type="checkbox"/> Servicios del transporte</p> <p><input type="checkbox"/> Clases de arte y cerámica/instalaciones</p> <p><input type="checkbox"/> Viajes de día/viajes por noche</p> <p><input type="checkbox"/> Otro: _____</p>
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7. El Centro nos beneficiaría á mí, mi familia y amigos más si: (Cheque todos que aplicué.)

<p><input type="checkbox"/> Si estuviera más fácil para llegar</p> <p><input type="checkbox"/> Si era un lugar más amistoso</p> <p><input type="checkbox"/> Si hablaban mi lenguaje</p> <p><input type="checkbox"/> Si hubiera más gente como yo</p>	<p><input type="checkbox"/> Si ofrecieran más programas en _____</p> <p><input type="checkbox"/> Si pudiera reconocer la necesidad para _____</p> <p><input type="checkbox"/> Si ofreciera programas en las horas _____</p> <p><input type="checkbox"/> Si tendría instalaciones y equipo _____</p> <p><input type="checkbox"/> Si ofreciera más información y ayuda con _____</p>
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www.hanover-township.org

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